

QUALITY MANUAL



USER GUIDE



QUALITY MANUAL USER GUIDE

THIS GUIDE IS INTENDED TO ASSIST THE QUALITY MANUAL OWNER IN THE USE OF THE ZESPRI INTERNATIONAL QUALITY MANUAL

MANUAL OWNER RESPONSIBILITY

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AMENDMENTS

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DEFINITIONS



DEFINITIONS

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STANDARD FOR SUPPLIERS QUALITY SYSTEM

INTRODUCTION

MANAGEMENT RESPONSIBILITY

DOCUMENTATION

RESOURCES

OPERATIONS MANAGEMENT

MEASUREMENT AND IMPROVEMENT



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PRODUCTION IDENTIFICATION AND TRACEABILITY

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MEASUREMENT AND IMPROVEMENT

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CALIBRATION AND VERIFICATION

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CORRECTIVE AND PREVENTIVE ACTION

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INTERNAL AUDITING OF THE QUALITY SYSTEM

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HARVEST MANAGEMENT

MATURITY CLEARANCE TESTING

MEASUREMENT AND EQUIPMENT



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MATURITY CLEARANCE SAMPLING AND TESTING

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MEASUREMENT & EQUIPMENT

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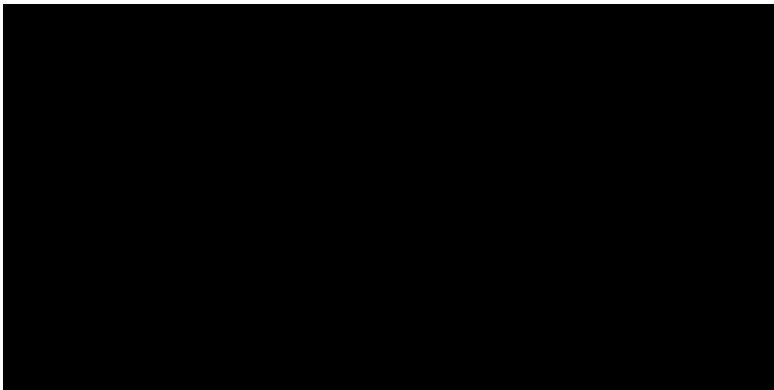
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MEASUREMENT OF FRUIT FIRMNESS

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STANDARD FOR CLEARANCE, STORAGE & LOADOUT

MATURITY CLEARANCE STANDARDS

STORING CHARACTERISTIC CODES

SHIP BY RULES



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INTRODUCTION

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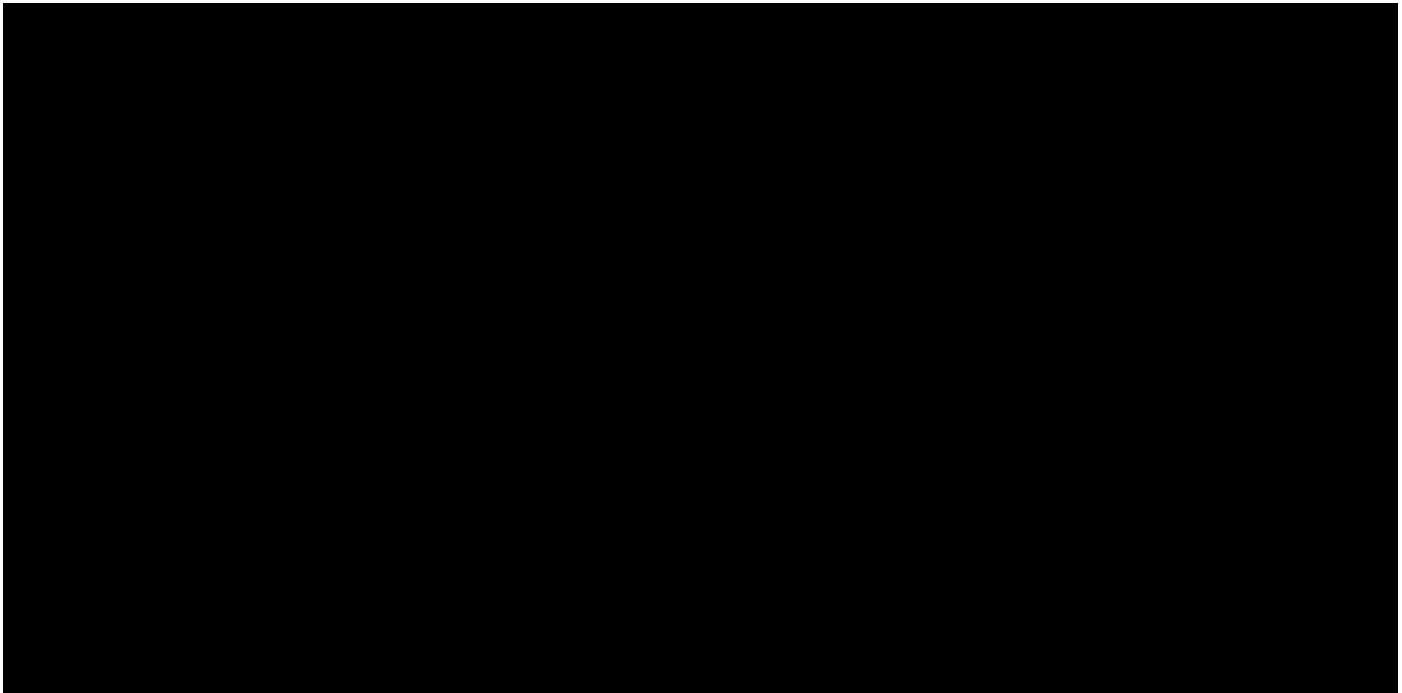
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ZESPRI VARIETY DESCRIPTOR

VARIETY NAMES

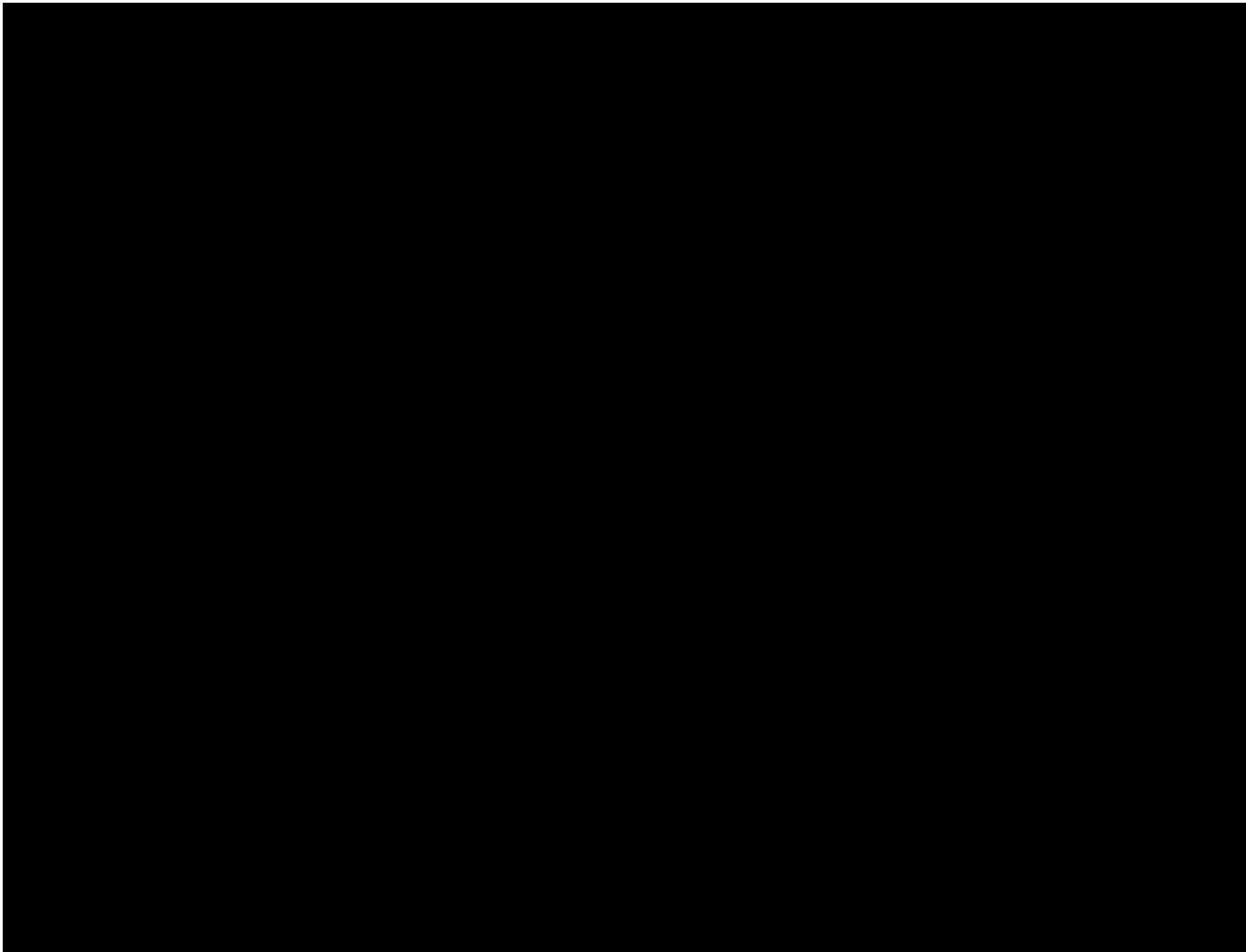


TASTE ZESPRI® STANDARD

INTRODUCTION

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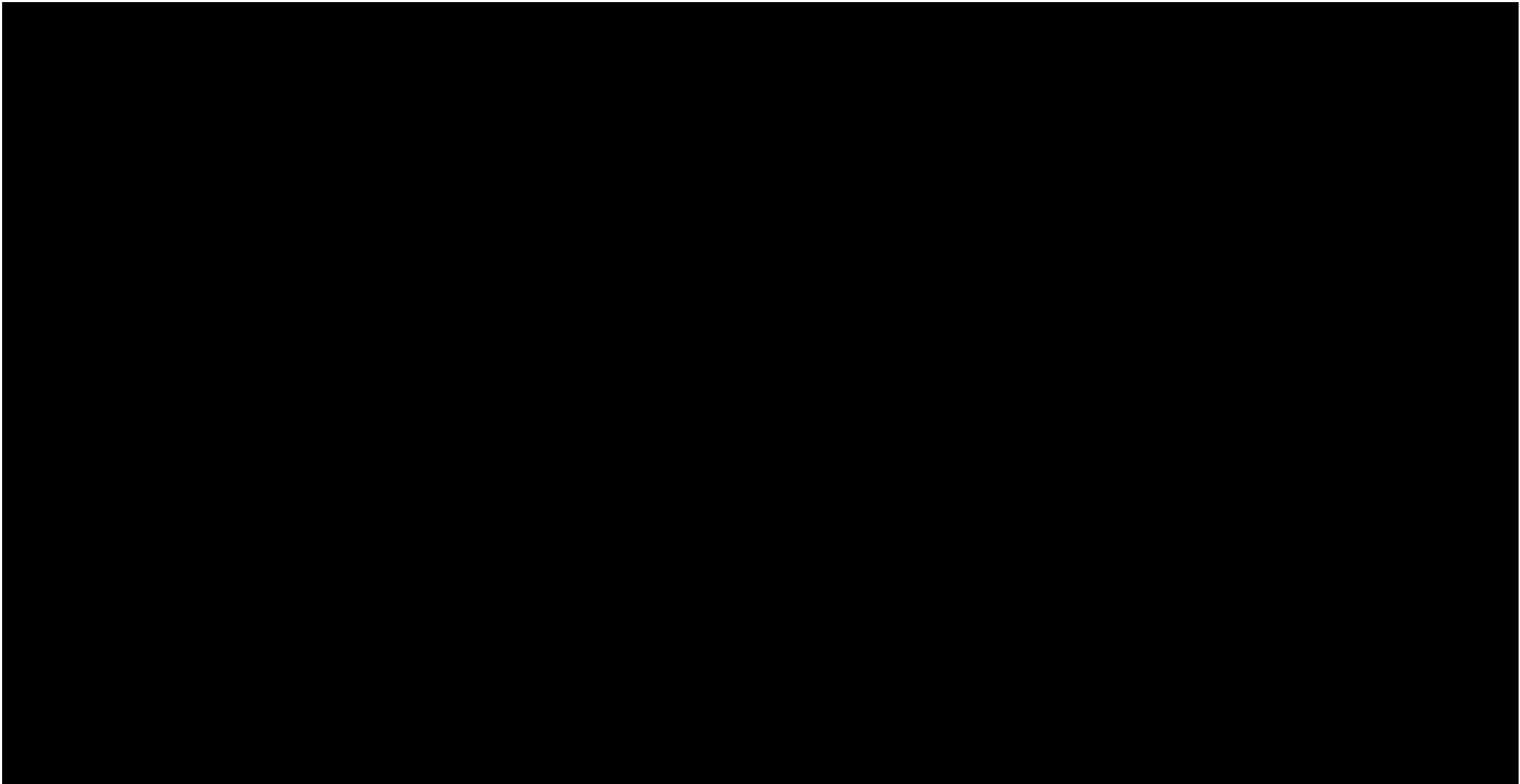
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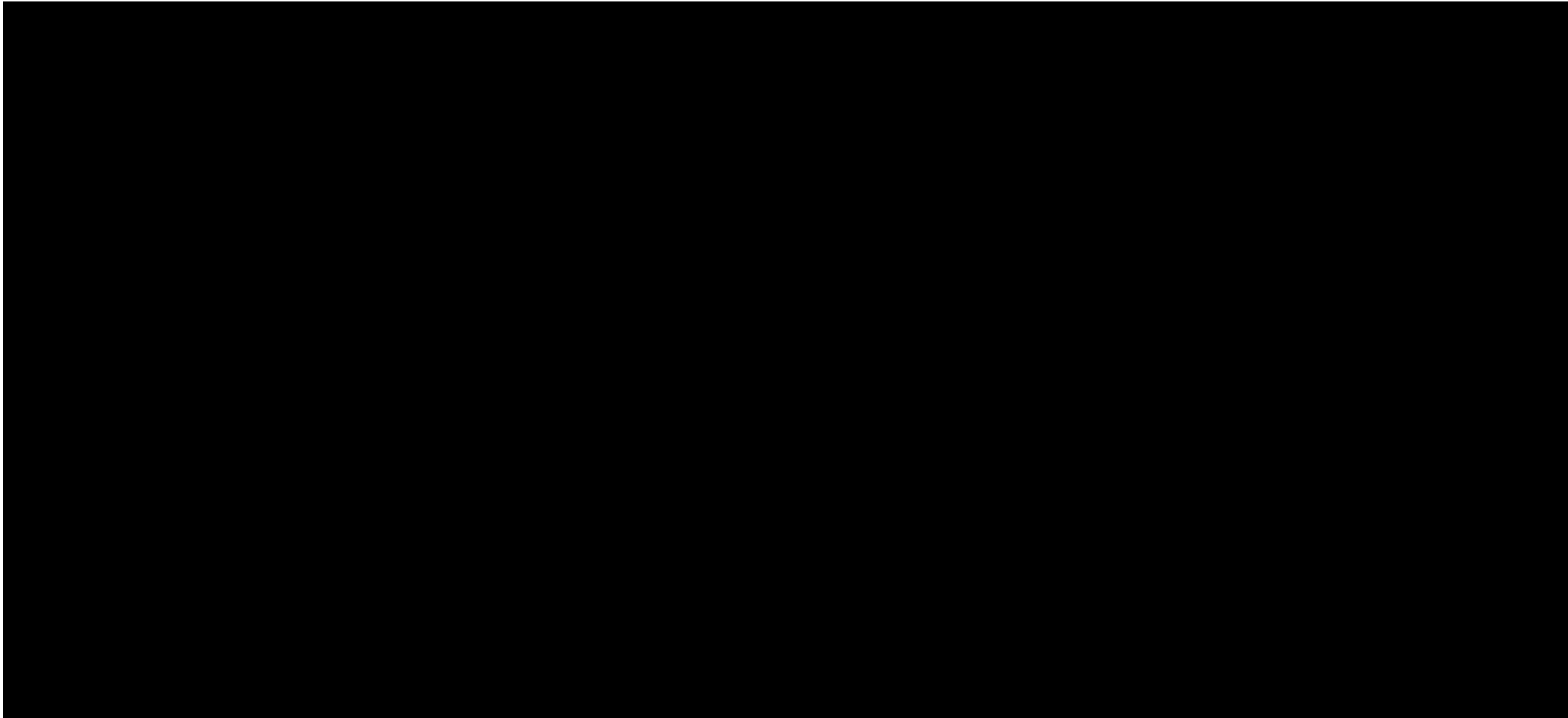
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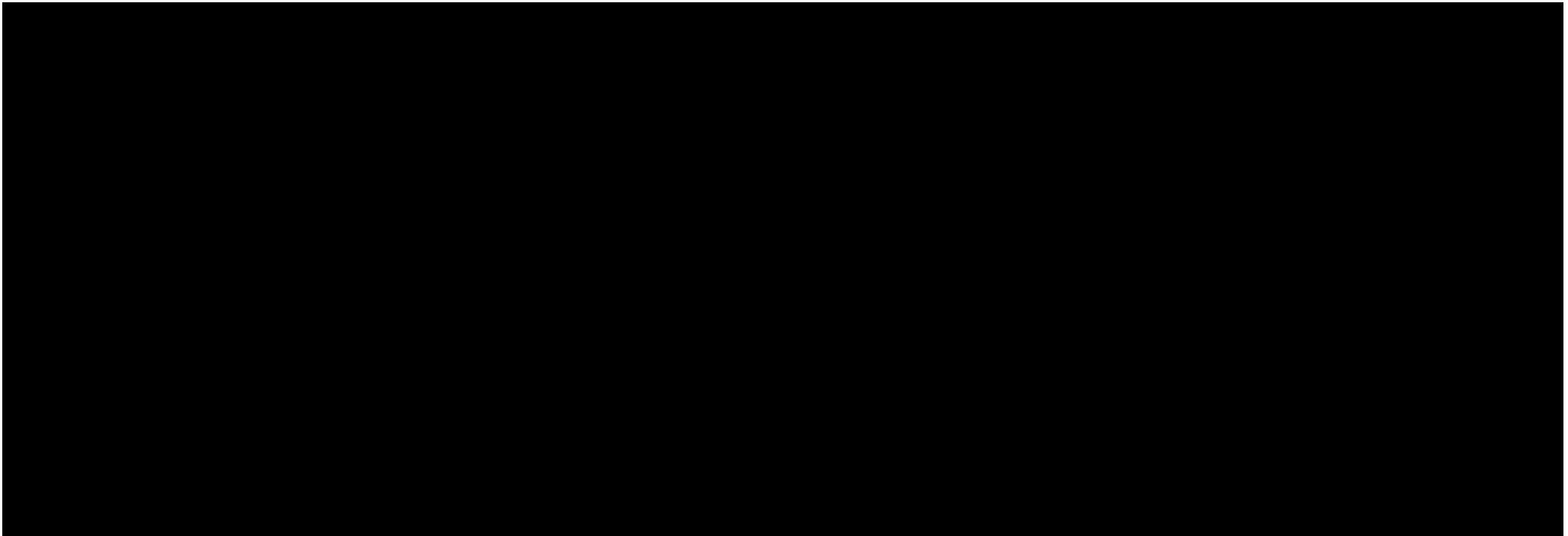
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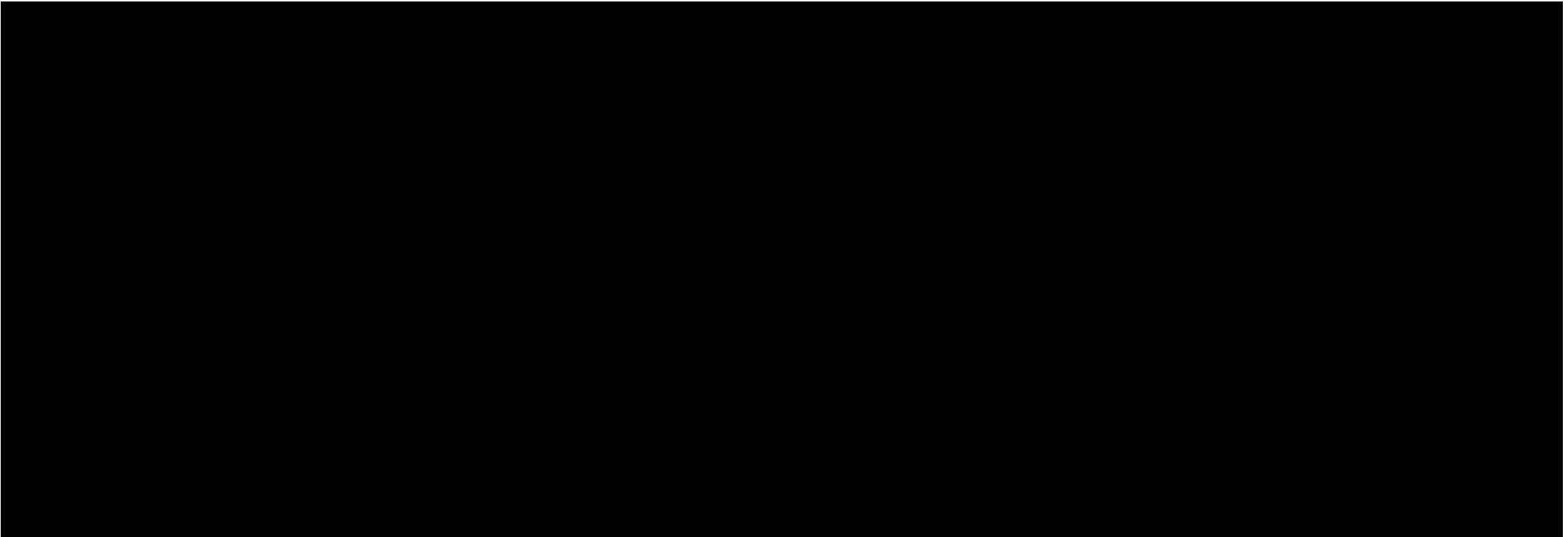
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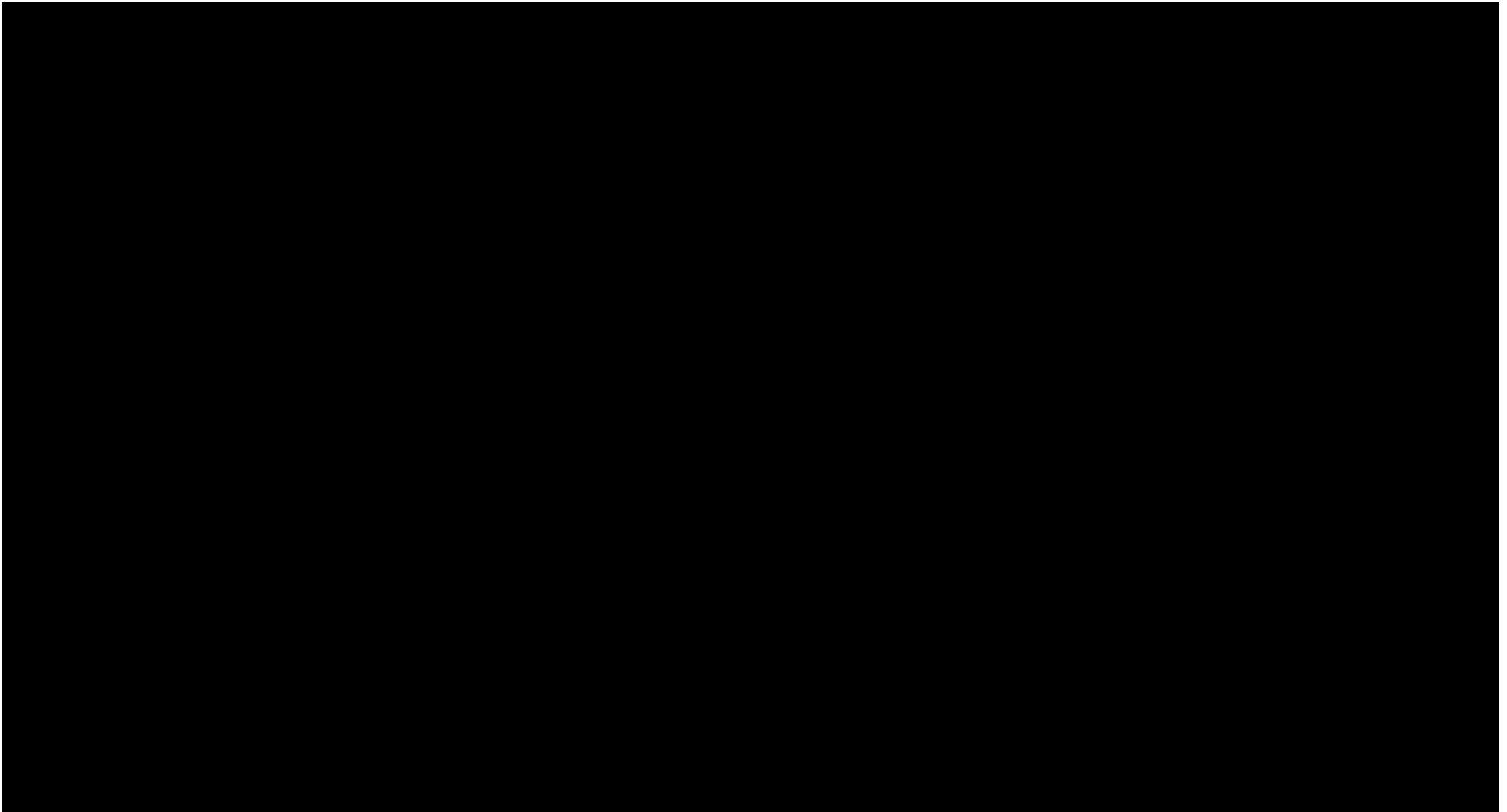




CONVENTIONAL GREEN14 (HE)



CONVENTIONAL AND ORGANIC RED19 (RS)



ZESPRI GAP

FACILITY RESPONSIBILITIES

QUALITY MANAGEMENT SYSTEM DOCUMENTS

COMPETENCY AND TRAINING OF STAFF

PRODUCT TRACEABILITY AND SEGREGATION

INTERNAL AUDITS AND INSPECTIONS

CONTRACTORS

NOTE:

The term Zespri GAP is not new and is used in various places throughout the new Grower Manual and this section of the Quality Manual. Zespri GAP is not a standard on its own but a combination of the various standards our growers have to meet, this includes GLOBALG.A.P. requirements, The Food Act 2014, the Biosecurity Act and there is currently one Zespri requirement setting a standard for shelter belts. On occasions, there can also be data gathering questions within the Zespri GAP checklist such as for the Zespri Sustainability Team with regards to water use, these are non scoring and do not have any influence on the growers being compliant.



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ZESPRI GAP REQUIREMENTS

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FACILITY REQUIREMENTS

FOOD SAFETY

DESIGN, CONSTRUCTION AND MAINTENANCE

PEST MANAGEMENT

OPERATIONAL HYGIENE

CLEANING AND SANITISING

WASTE MANAGEMENT

PERSONAL HEALTH AND HYGIENE

QUALITY CONTROL AND INSPECTION

CUSTOMS SECURE EXPORT SCHEME

CUSTOMS SECURITY PLAN REQUIREMENTS

ORGANIC REQUIREMENTS

JAPAN AGRICULTURAL STANDARD

HARVEST BIN MANAGEMENT

SEDEX



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OPERATIONAL HYGIENE

(PHYSICAL, CHEMICAL, MICROBIOLOGICAL AND ALLERGEN CONTAMINATION MANAGEMENT)

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ALLERGEN MANAGEMENT

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CLEANING AND SANITISING

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CLEANING PROGRAMME

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WASTE MANAGEMENT

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PERSONAL HEALTH & HYGIENE

GENERAL HYGIENE PRACTICES

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PERSONAL EQUIPMENT/ ITEMS

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SMOKING

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STAFF HYGIENE FACILITIES

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QUALITY CONTROL AND INSPECTION

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EQUIPMENT REQUIREMENTS

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POST INSPECTION PRODUCT SECURITY

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CUSTOMS SECURITY PLAN

REQUIREMENTS

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ACCESS CONTROLS

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EDUCATION AND TRAINING

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BIOSECURITY MANAGEMENT

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ORGANIC FACILITY REQUIREMENTS

ORGANIC FACILITIES

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ORGANIC FACILITY: BIOGRO CERTIFICATION

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GROWER BIOGRO CERTIFICATION

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HARVEST BIN MANAGEMENT

GENERAL

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WOODEN BIN MAINTENANCE AND CLEANING PROGRAMME

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GENERAL

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ZESPRI GRADE STANDARDS

THESE STANDARDS ARE ISSUED BY ZESPRI INTERNATIONAL LIMITED AND
ARE FOR ALL VARIETIES OF KIWIFRUIT UNLESS STATED OTHERWISE

For all other varieties packed under the Zespri system please contact the
Zespri Market and Quality Assurance team.



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PHYTOSANITARY DEFECTS	51	1 FEB. 2024

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GENERAL REQUIREMENTS

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EXTERNAL COLOUR

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INTERNAL COLOUR

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SIZING STANDARD

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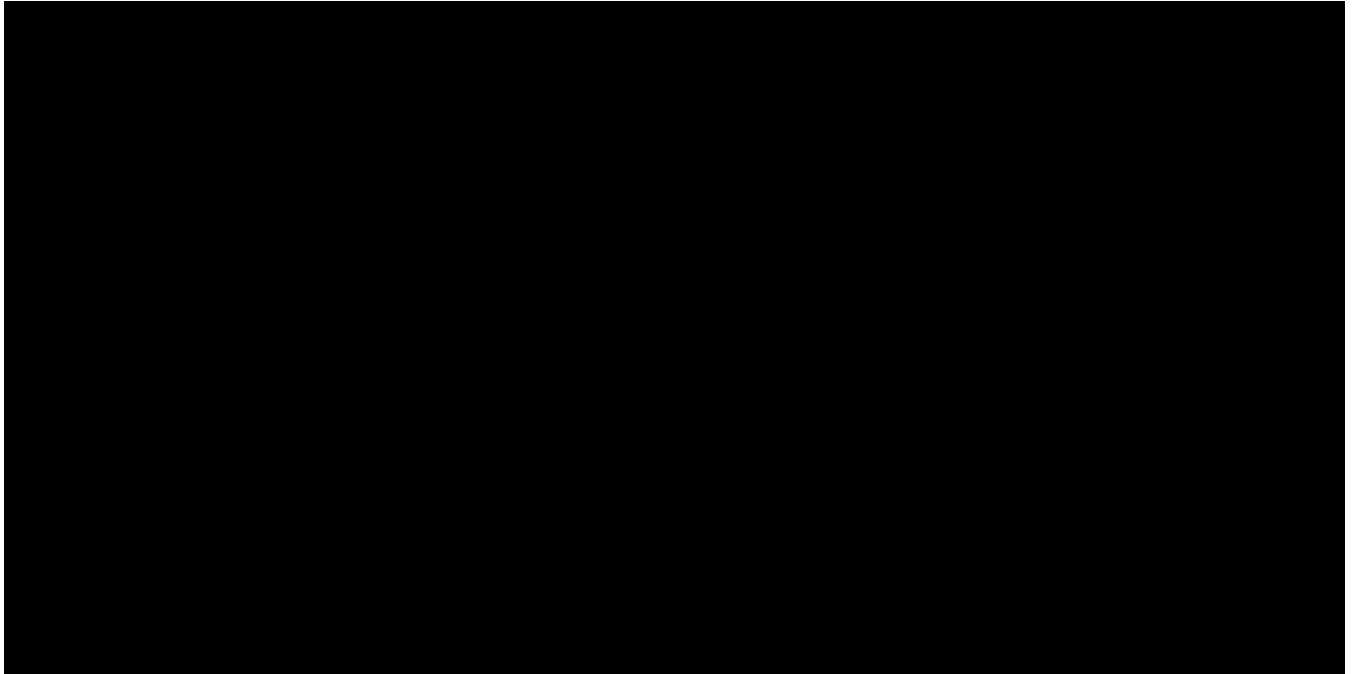
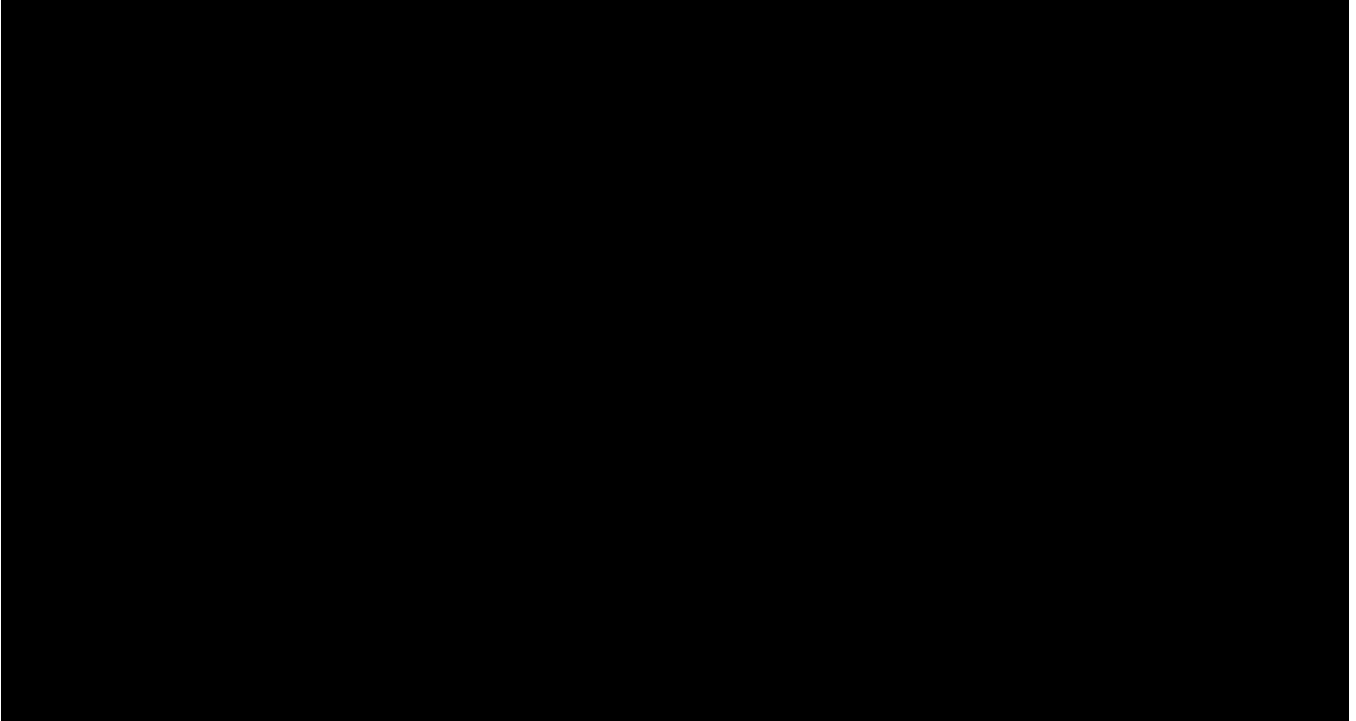
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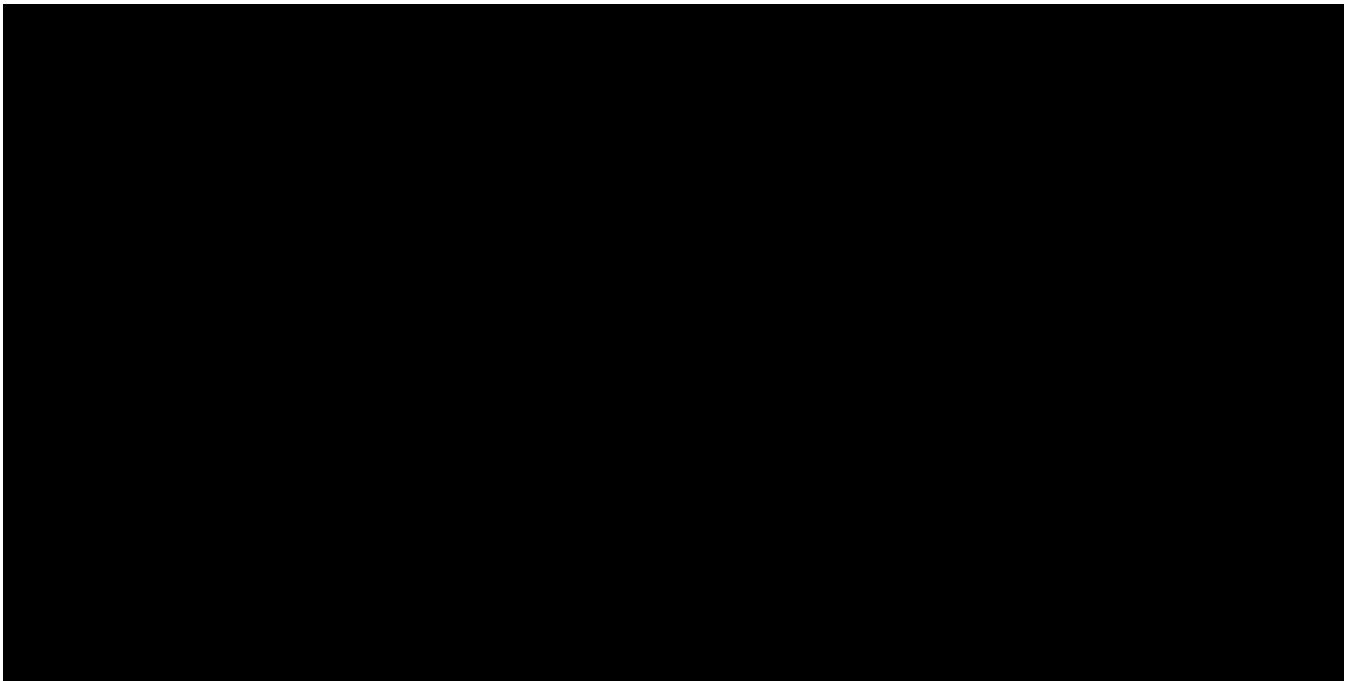
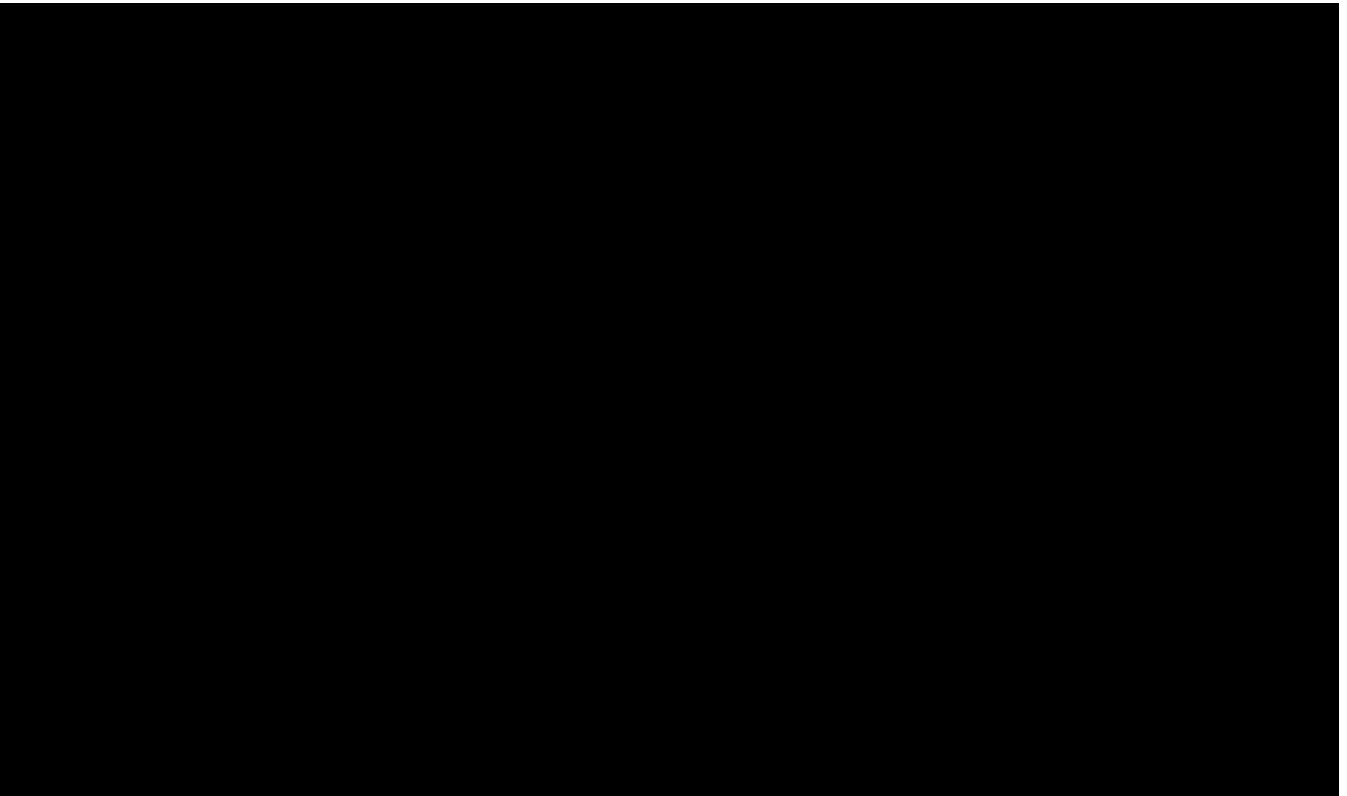
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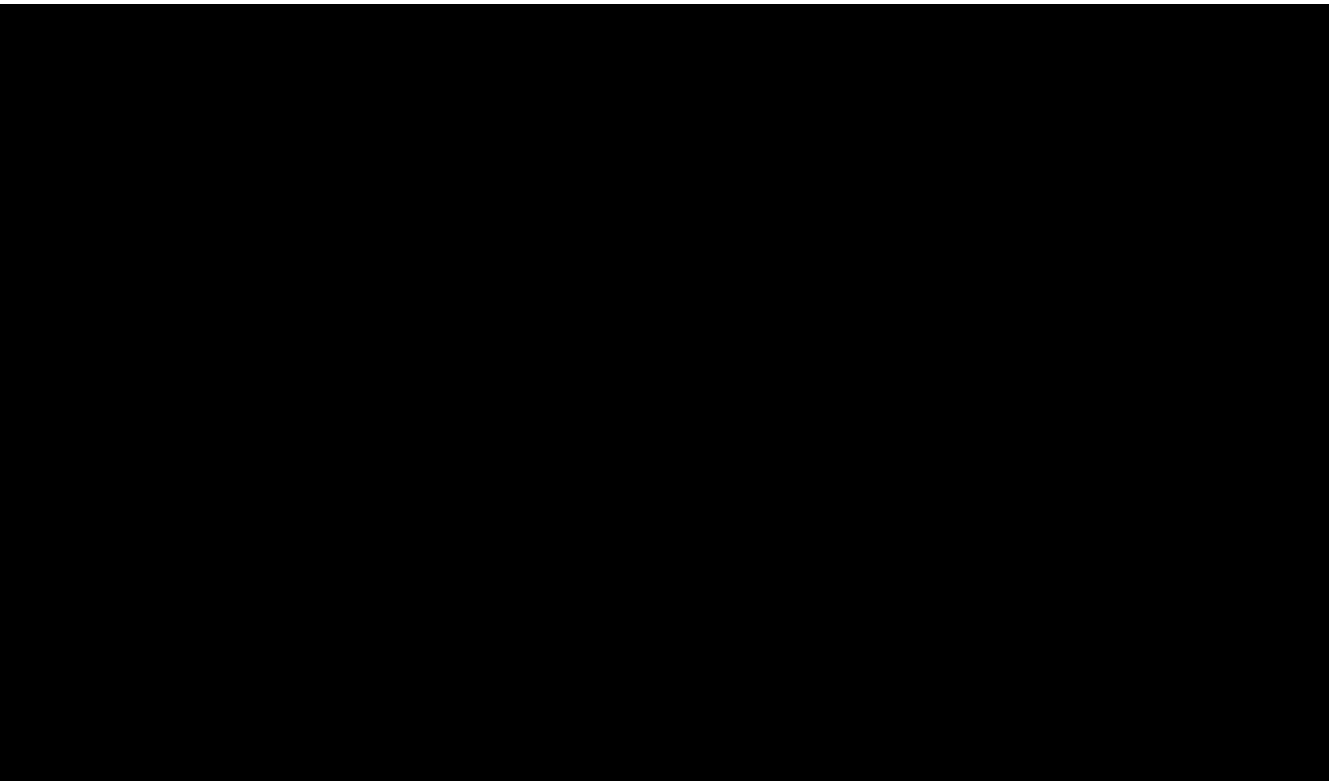
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FRUIT WEIGHTS

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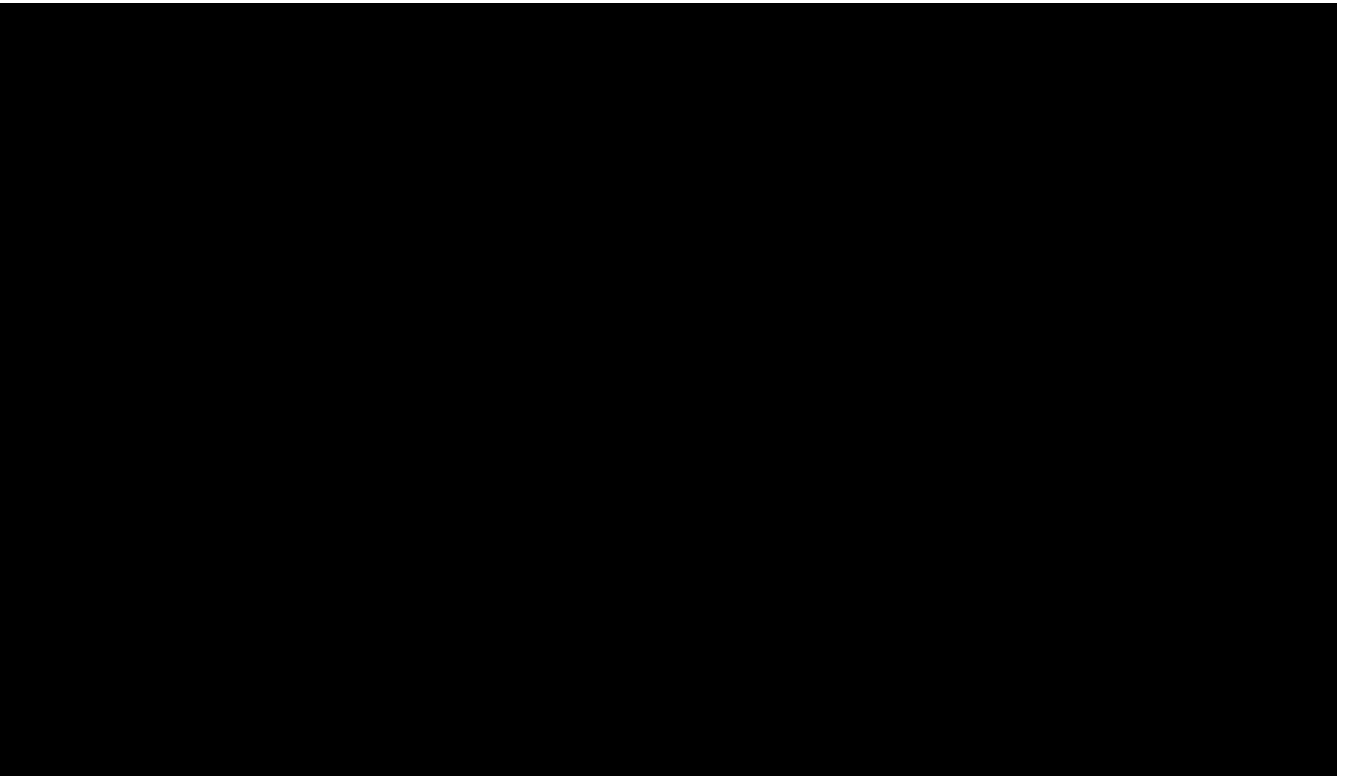


FRUIT WEIGHTS - CONTROLLED ATMOSPHERE

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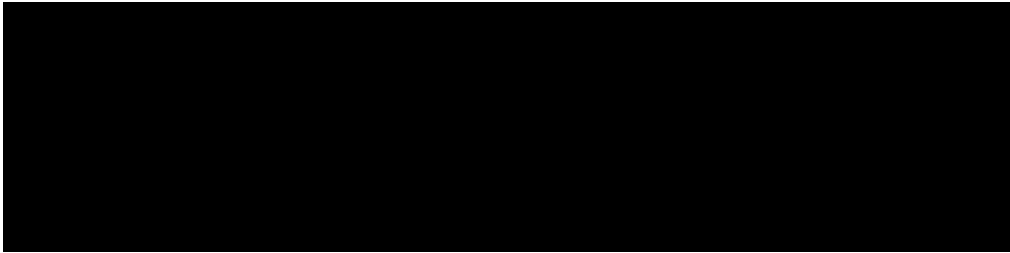
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MODULAR BULK PACK WEIGHTS - CONTROLLED ATMOSPHERE



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DRY MATTER STANDARD (MINIMUM TASTE STANDARD)

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STORAGE DEFECTS

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SHAPE

MISSHAPEN FRUIT

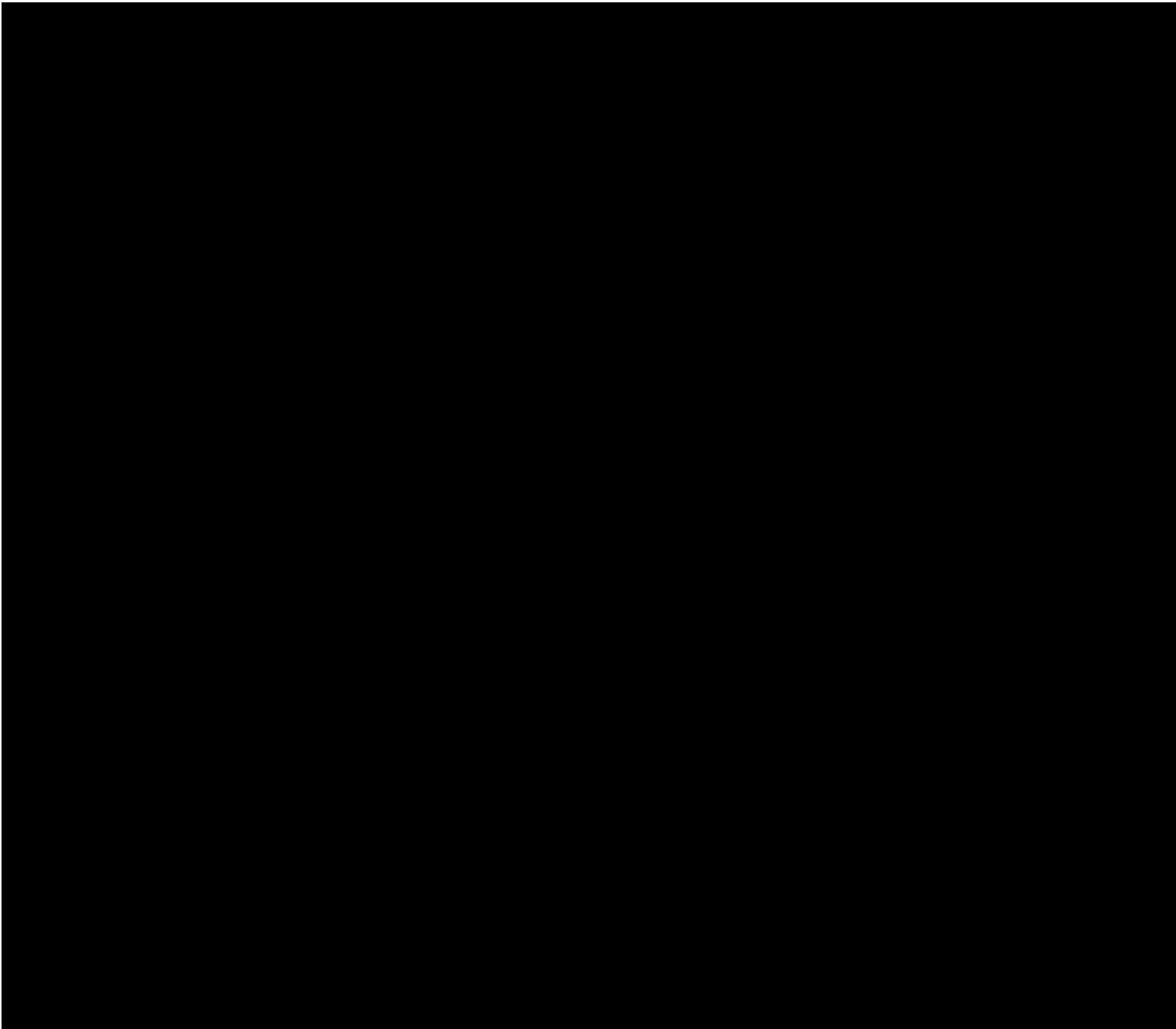
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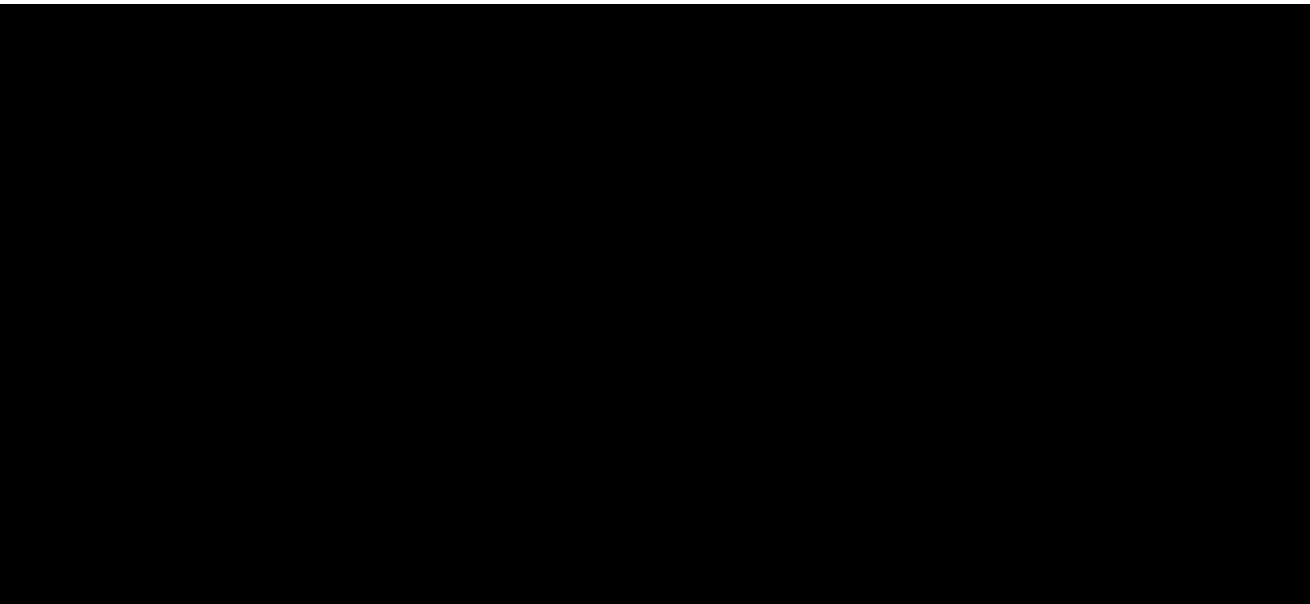
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ZESPRI GRADE STANDARDS FOR EU/US KIWIFRUIT

THESE STANDARDS ARE ISSUED BY ZESPRI INTERNATIONAL LIMITED AND ARE
FOR HAYWARD KIWIFRUIT ONLY

THESE STANDARDS MUST BE USED IN CONJUNCTION WITH THE CLASS 2
STANDARD FOR HAYWARD



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HAYWARD MARK

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SHAPE

MISSHAPEN FRUIT

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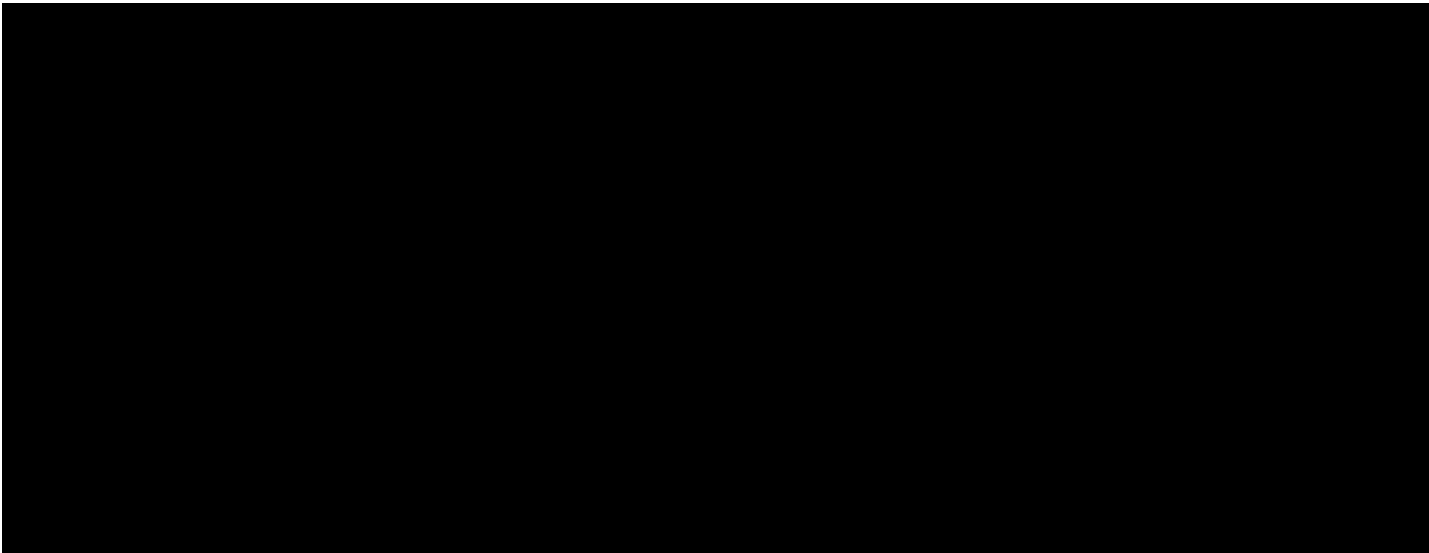
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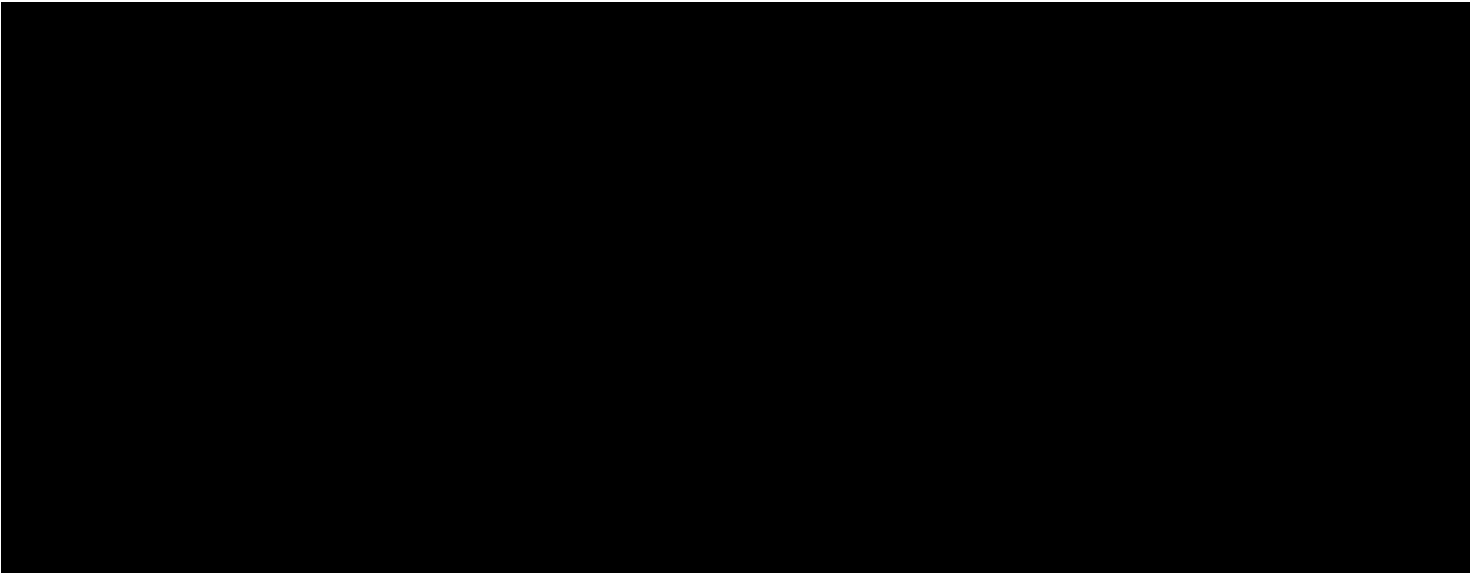
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CLASS 2 SAMPLING PROCESS

SAMPLING

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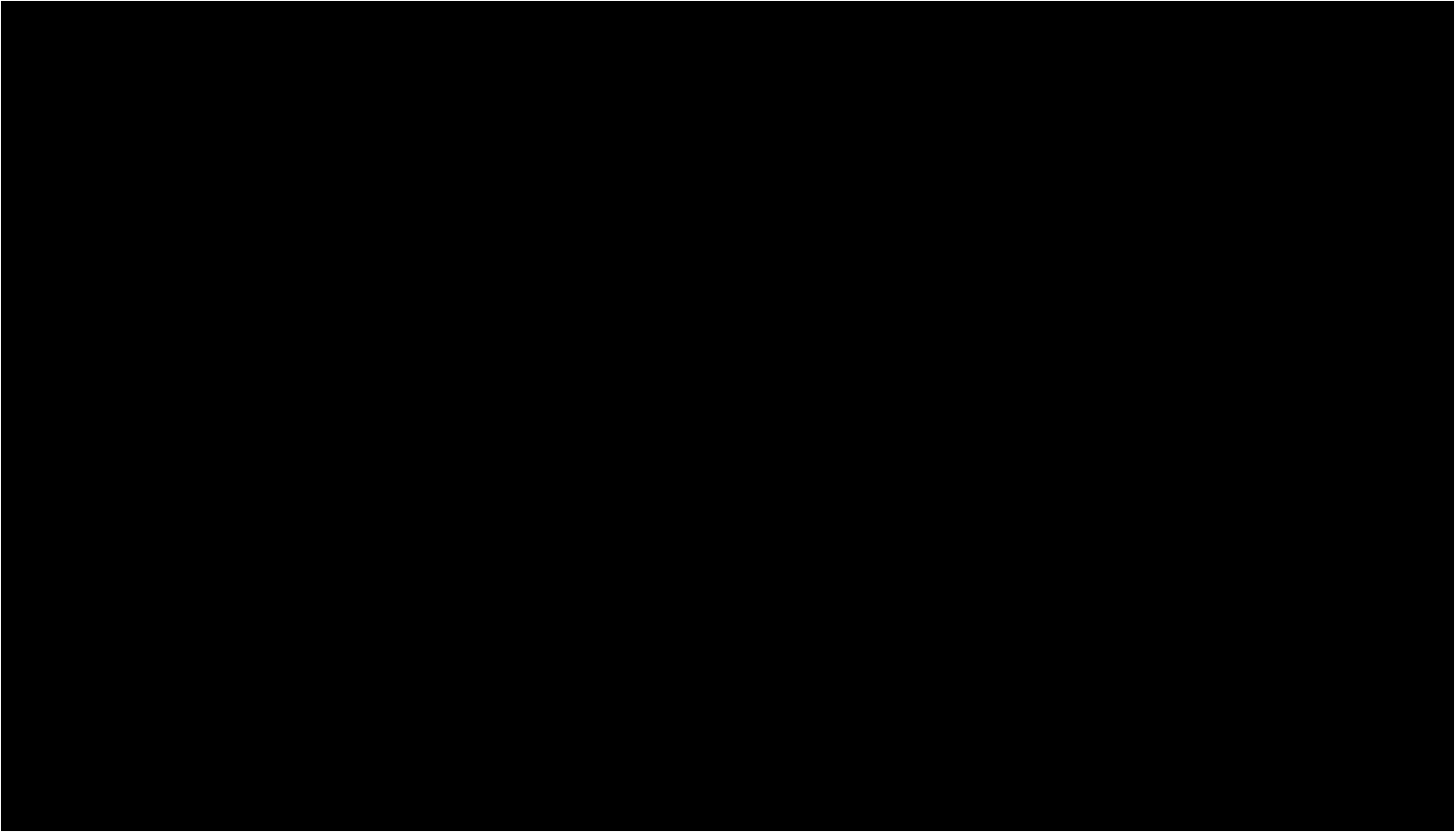
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SAMPLING SPECIFICATIONS

ZIL NOTIFICATION

ZIL APPROVAL AND QUALITY CONTROL

DEFECT CATEGORIES

PACKHOUSE SAMPLING

HAIL SAMPLING

COOLSTORE SAMPLING

COOLSTORE QUALITY CONTROL

(ECPI)EXPORT CONSIGNMENT PRODUCT INSPECTION

SUPPLIER ACCOUNTABILITY



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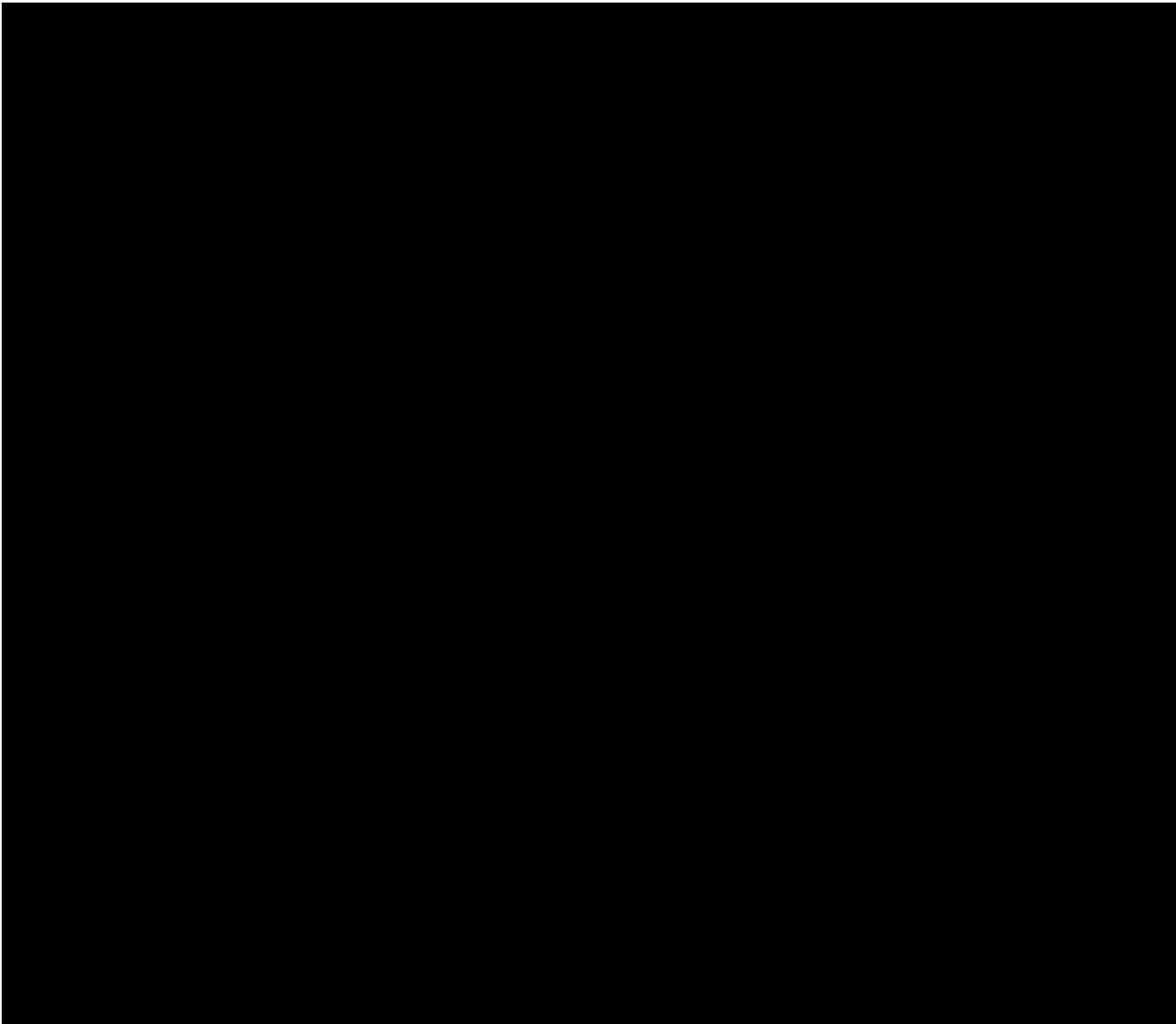
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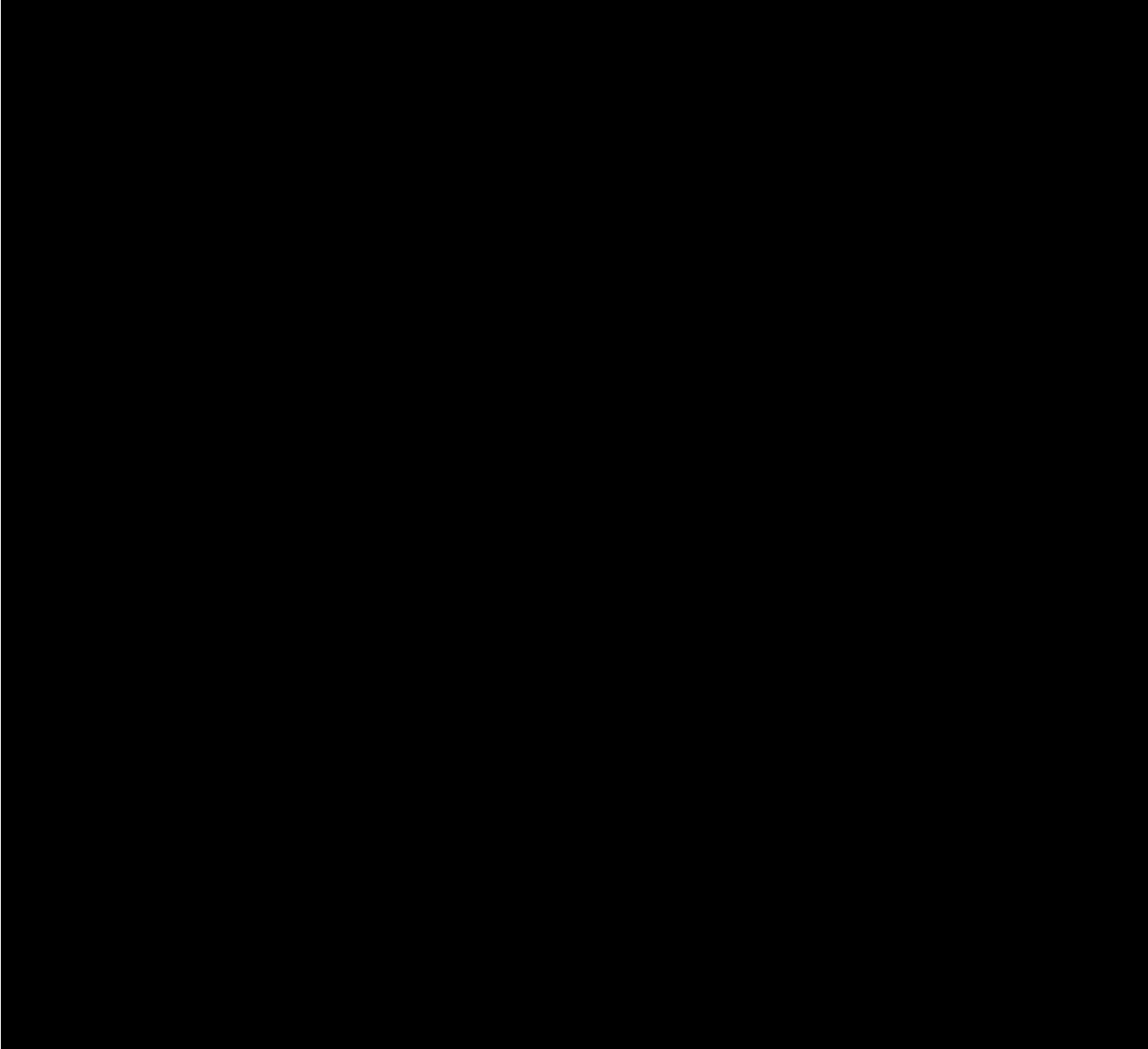
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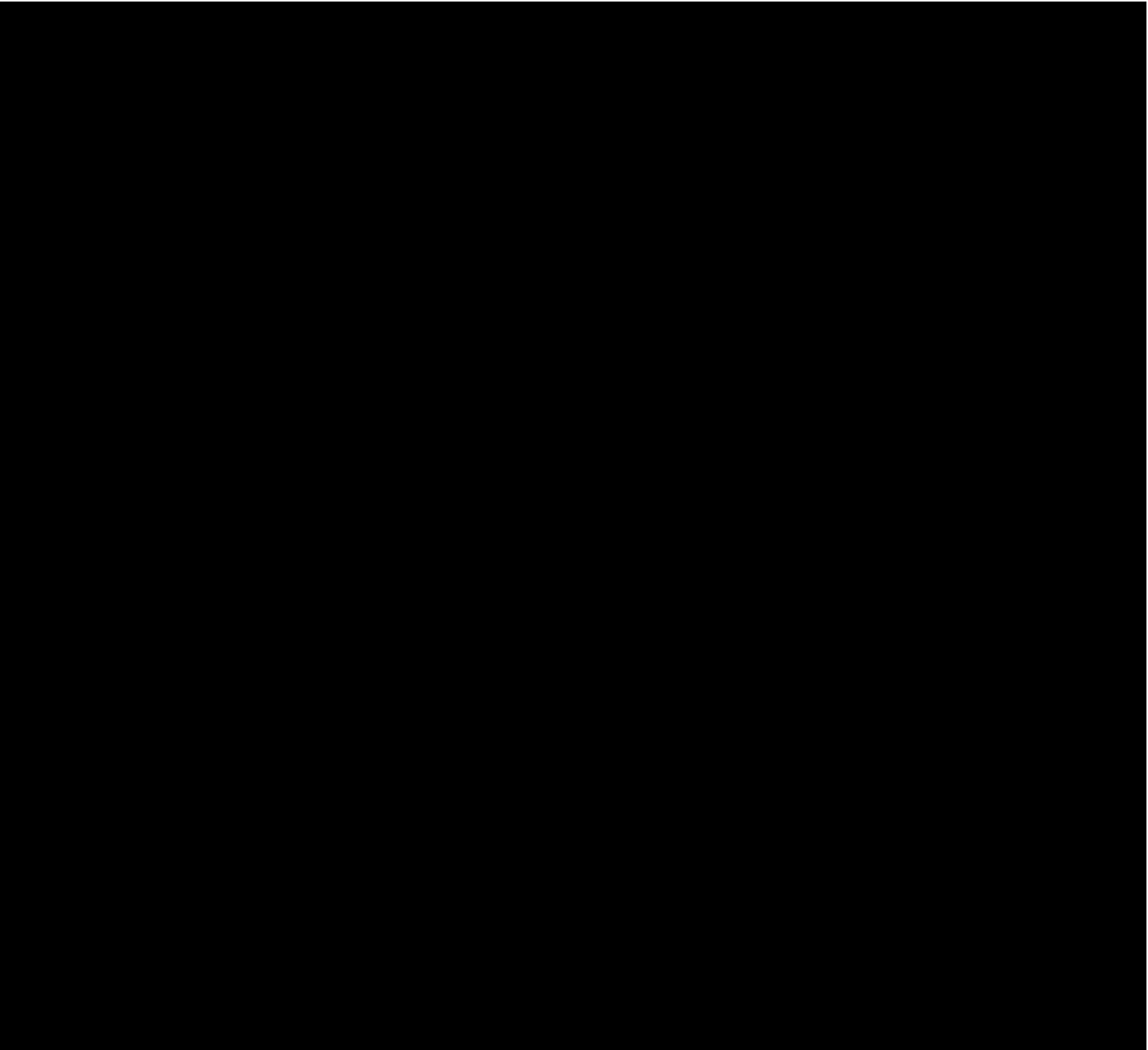
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PHYTOSANITARY SAMPLING PROCEDURES (CCP2, INCLUDING 2A & 2B)

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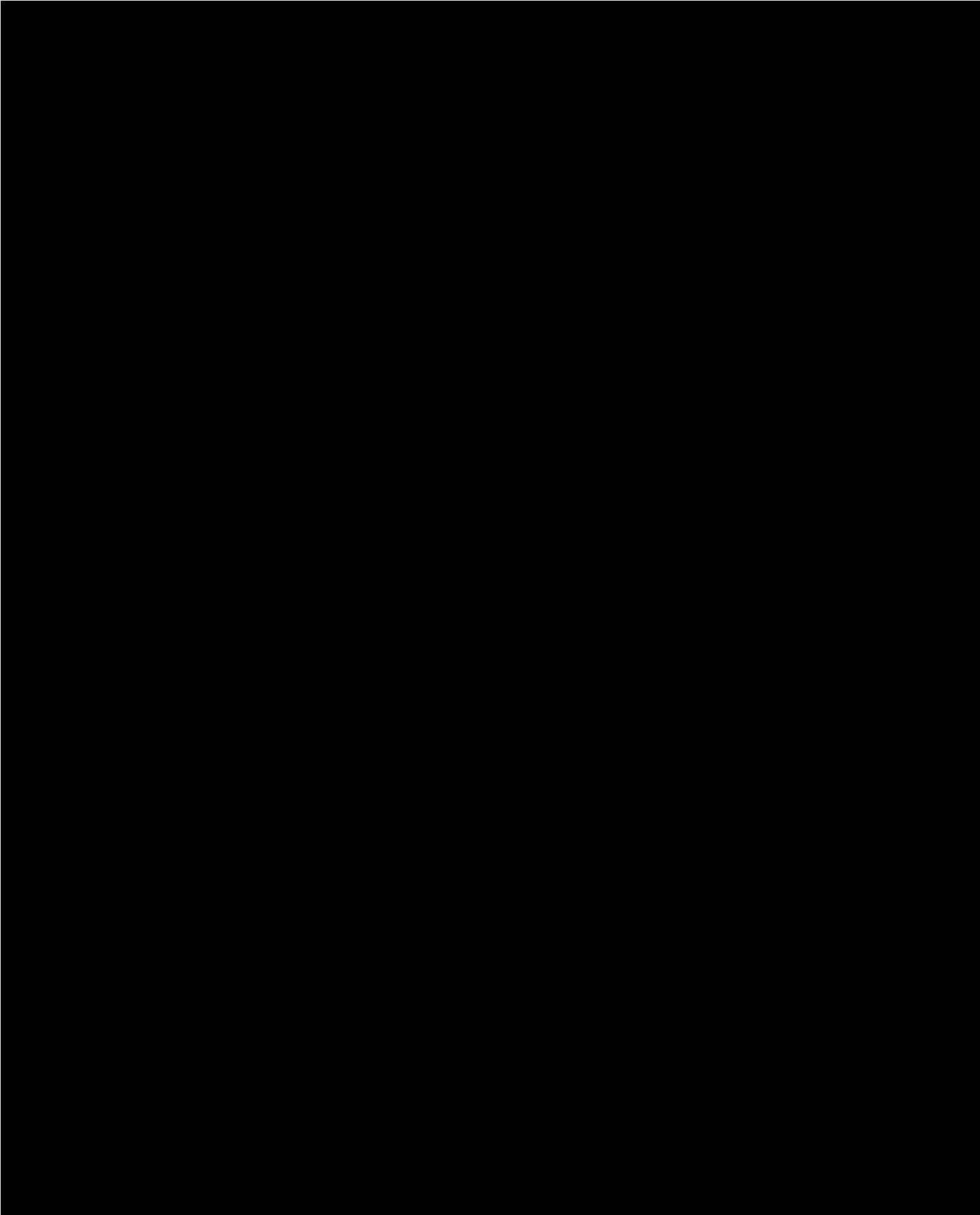
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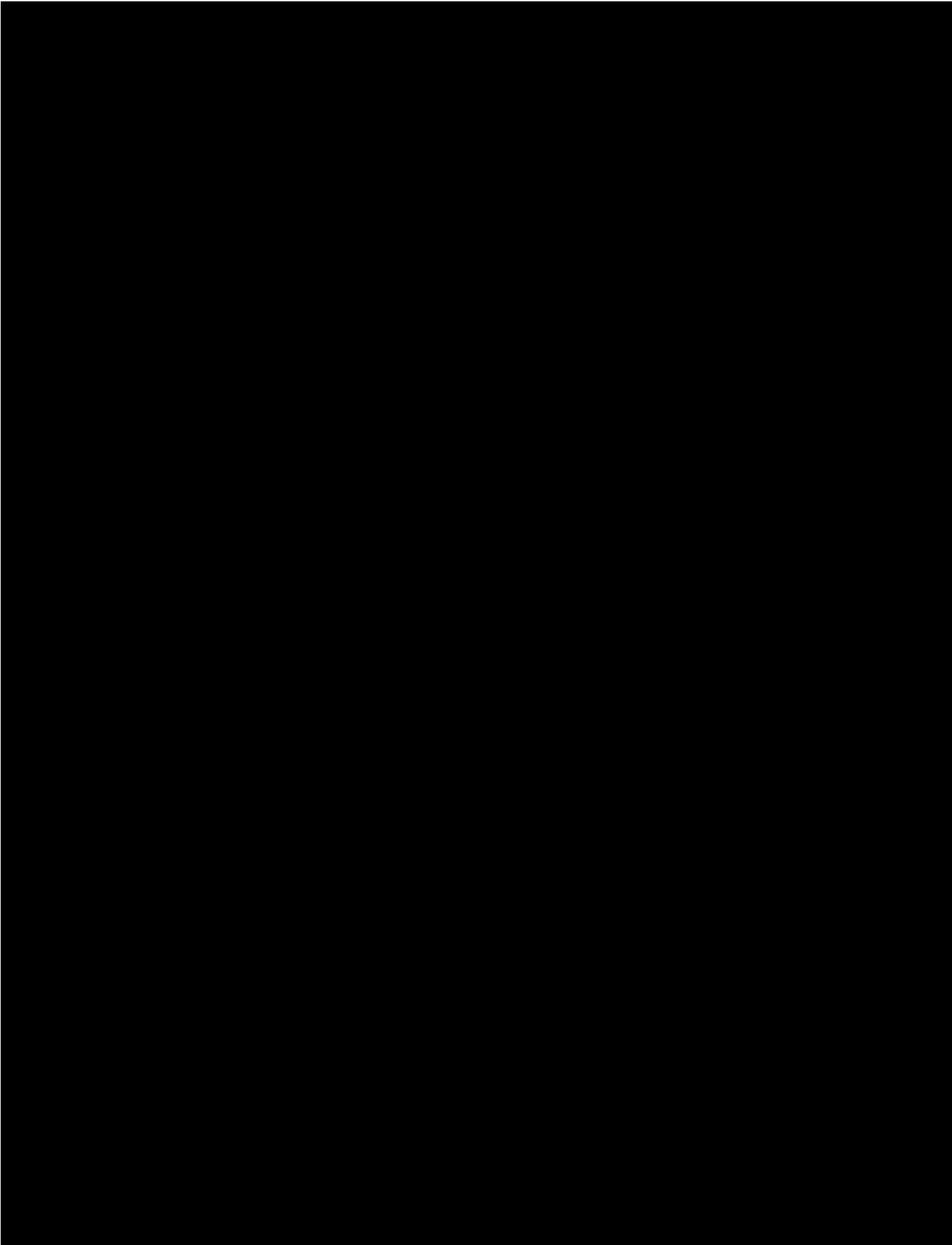
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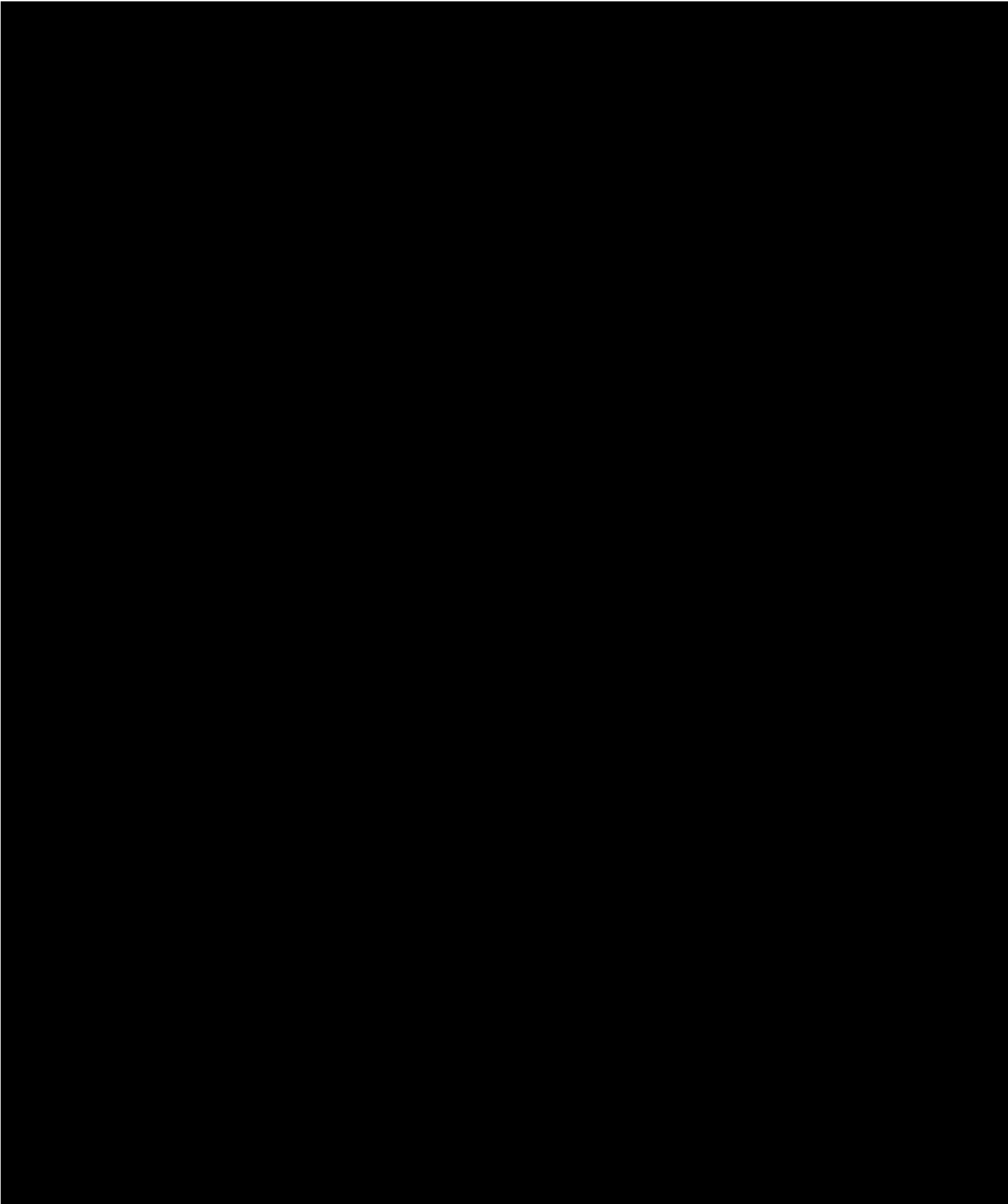
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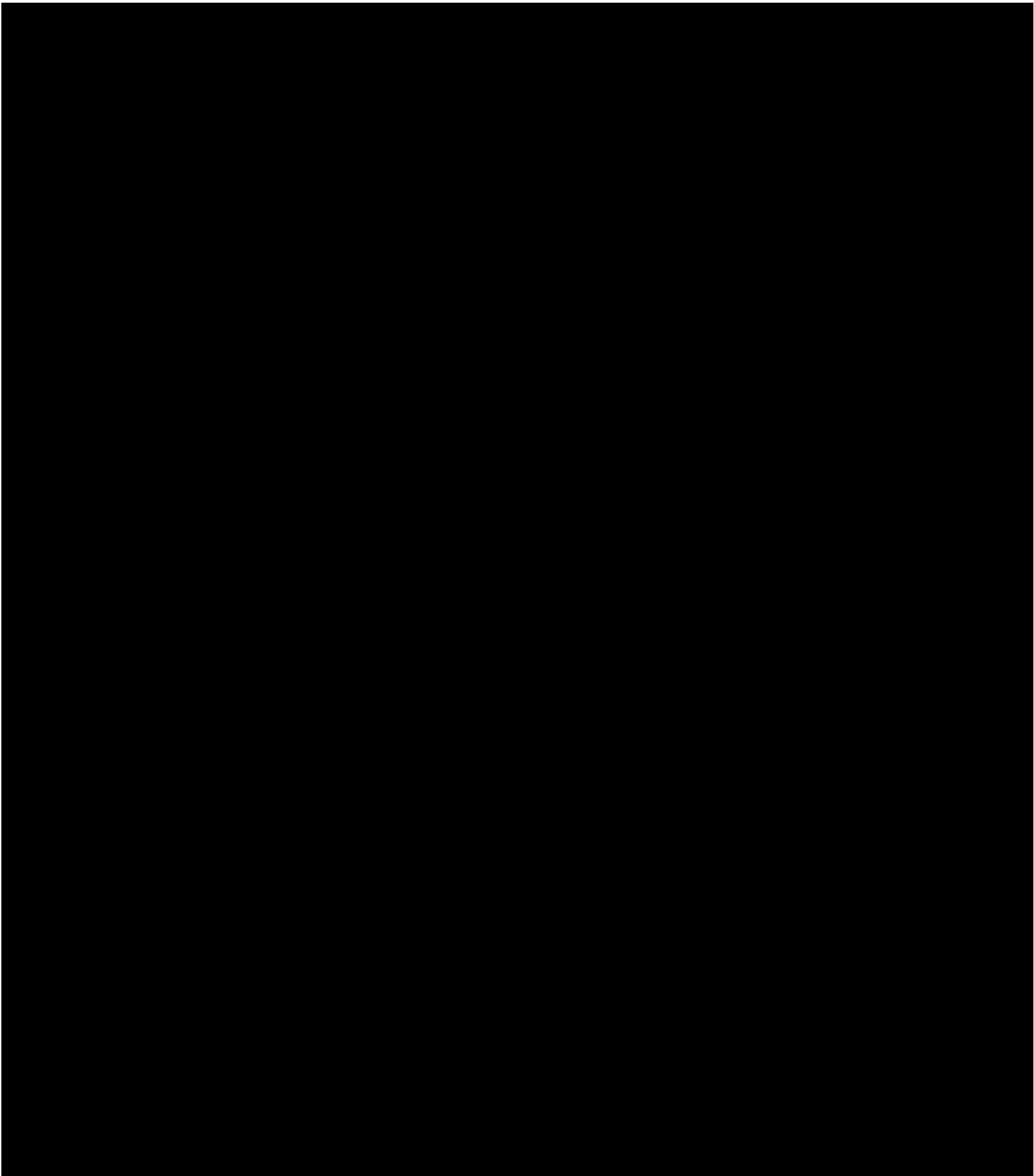






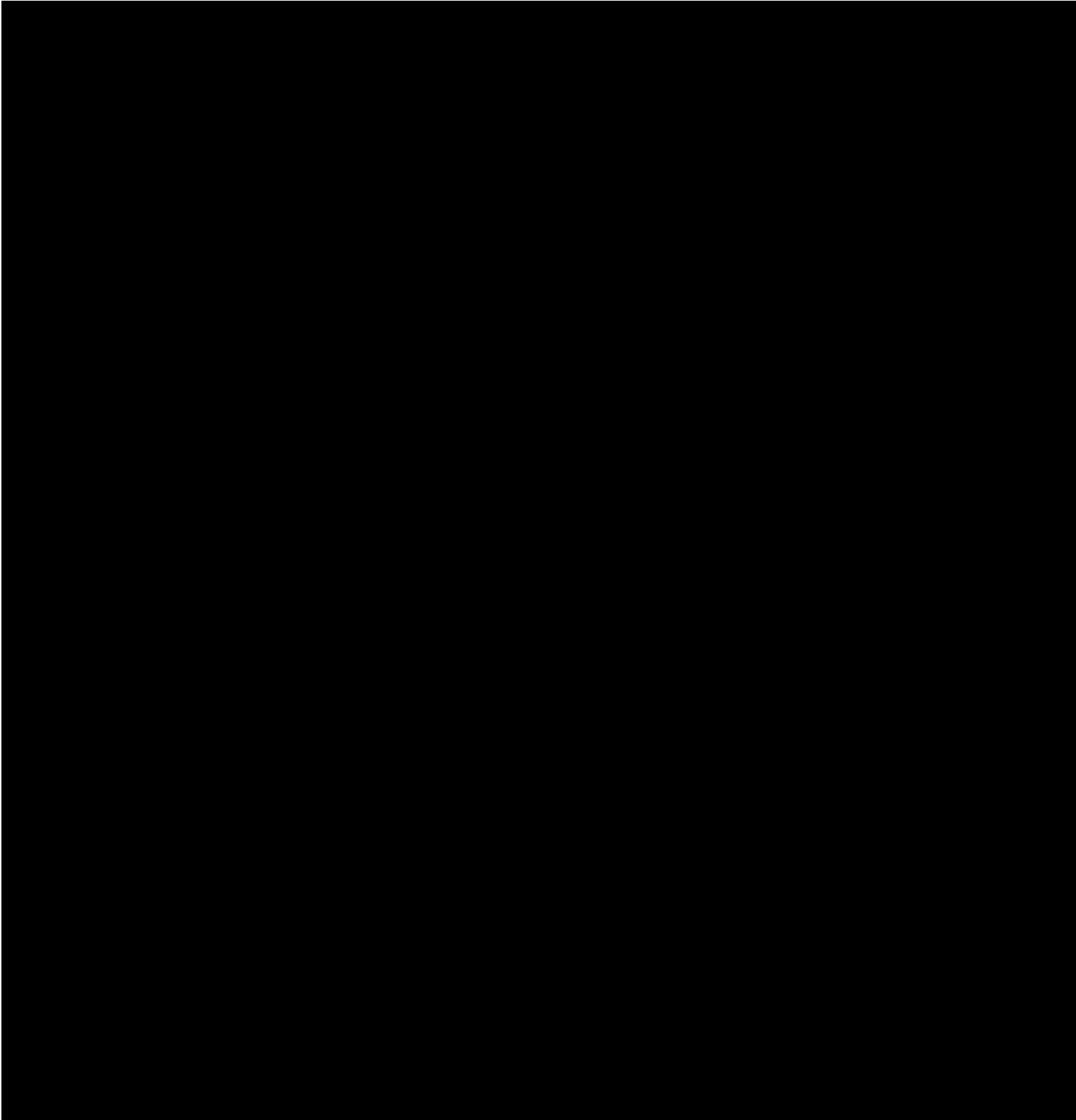
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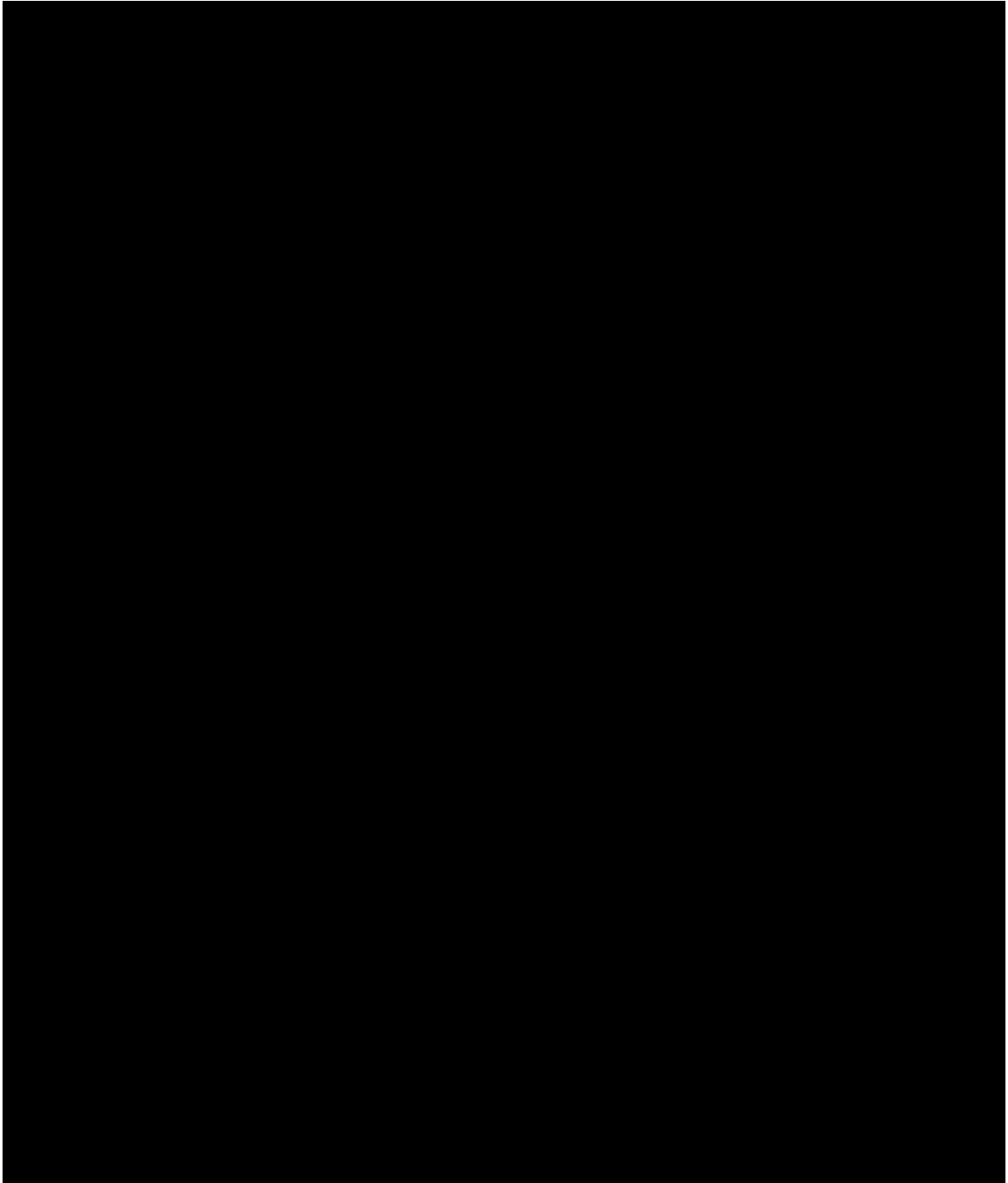
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MARKET SEGREGATION SUMMARY TABLE - PHYTOSANITARY PESTS - VERSION 1 (2024)

MARKET SEGREGATION SUMMARY TABLE - PHYTOSANITARY PESTS - VERSION 1 (2024)

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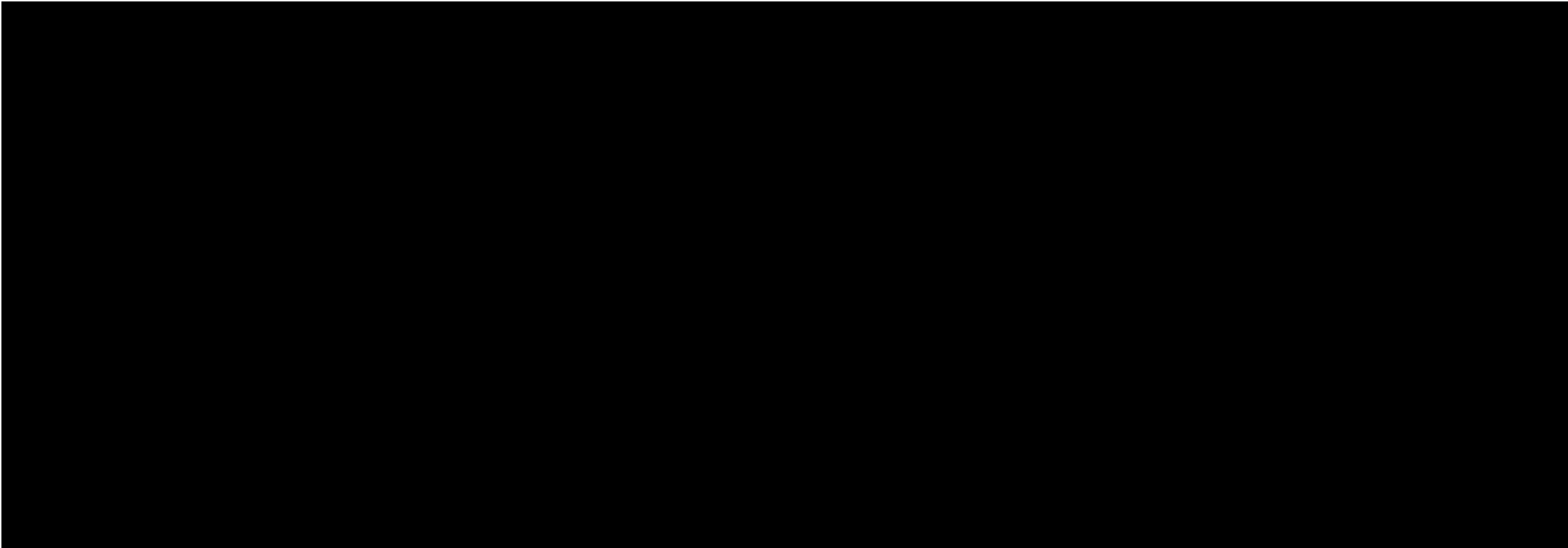
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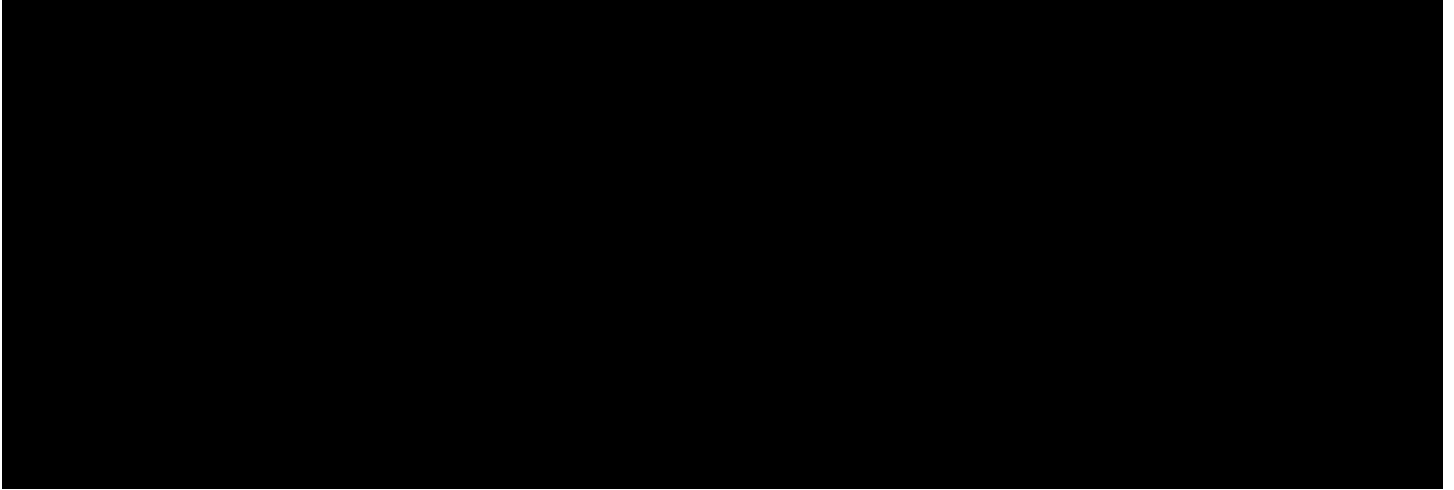
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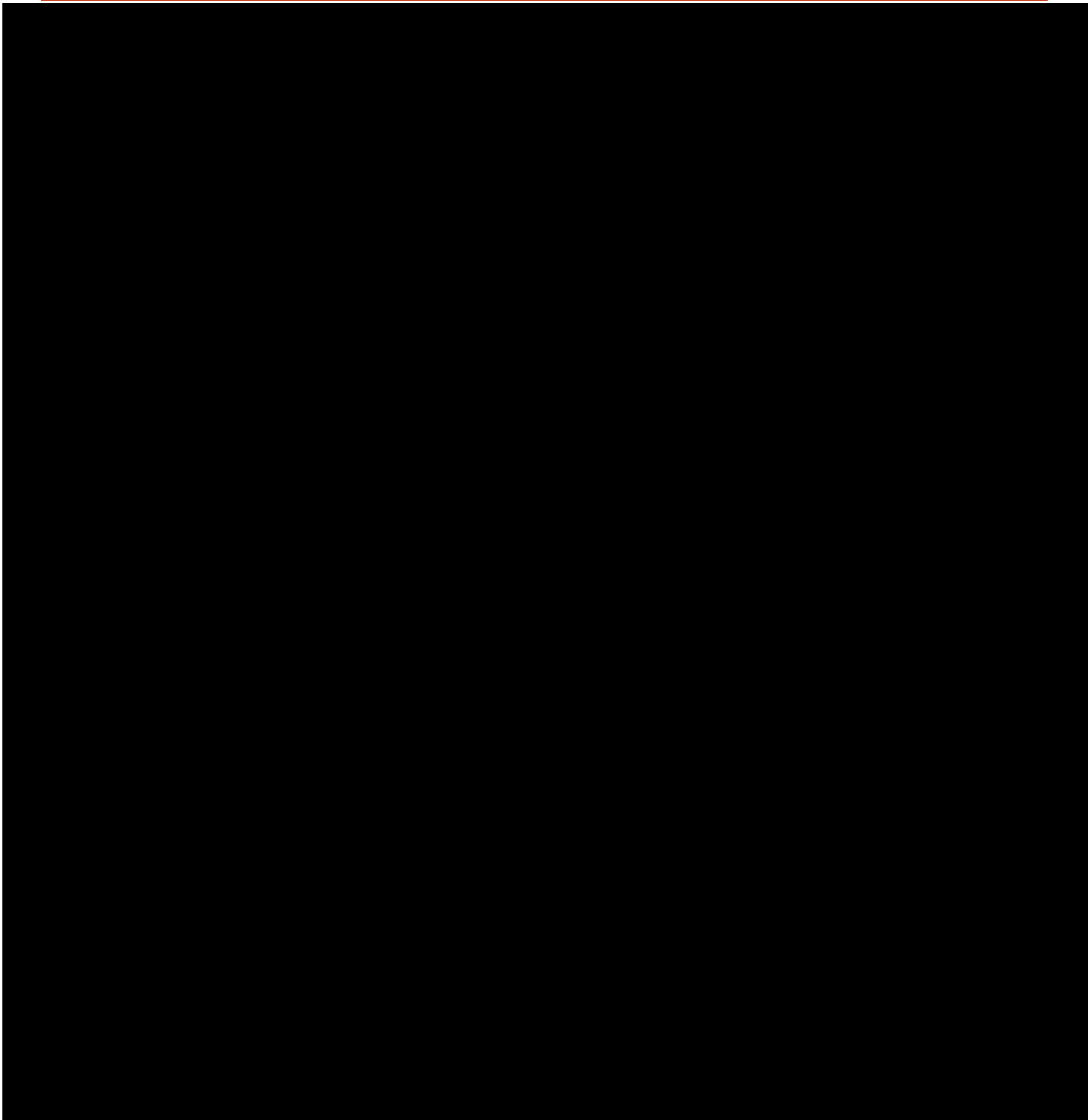
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COOLSTORE SAMPLING

OPERATING PROCEDURES

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PHYTOSANITARY CERTIFICATION REQUIREMENTS DURING COOL STORAGE - PIPS (CCP5, 5A & 6)

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RECORDING OF FRUIT LOSS AND PALLET CARD COMPLETION

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COOLSTORE QUALITY CONTROL

RESPONSIBILITIES

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SAMPLING AND INSPECTION PROCEDURES

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EXPORT CONSIGNMENT PRODUCT INSPECTION (ECPI) OPERATION

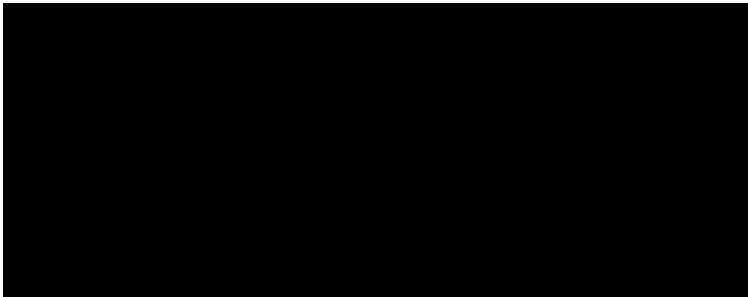
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INSPECTION PROCESS

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EXAMPLES OF 30 PALLET SCORE AND COOLSTORE HOLD TABLE

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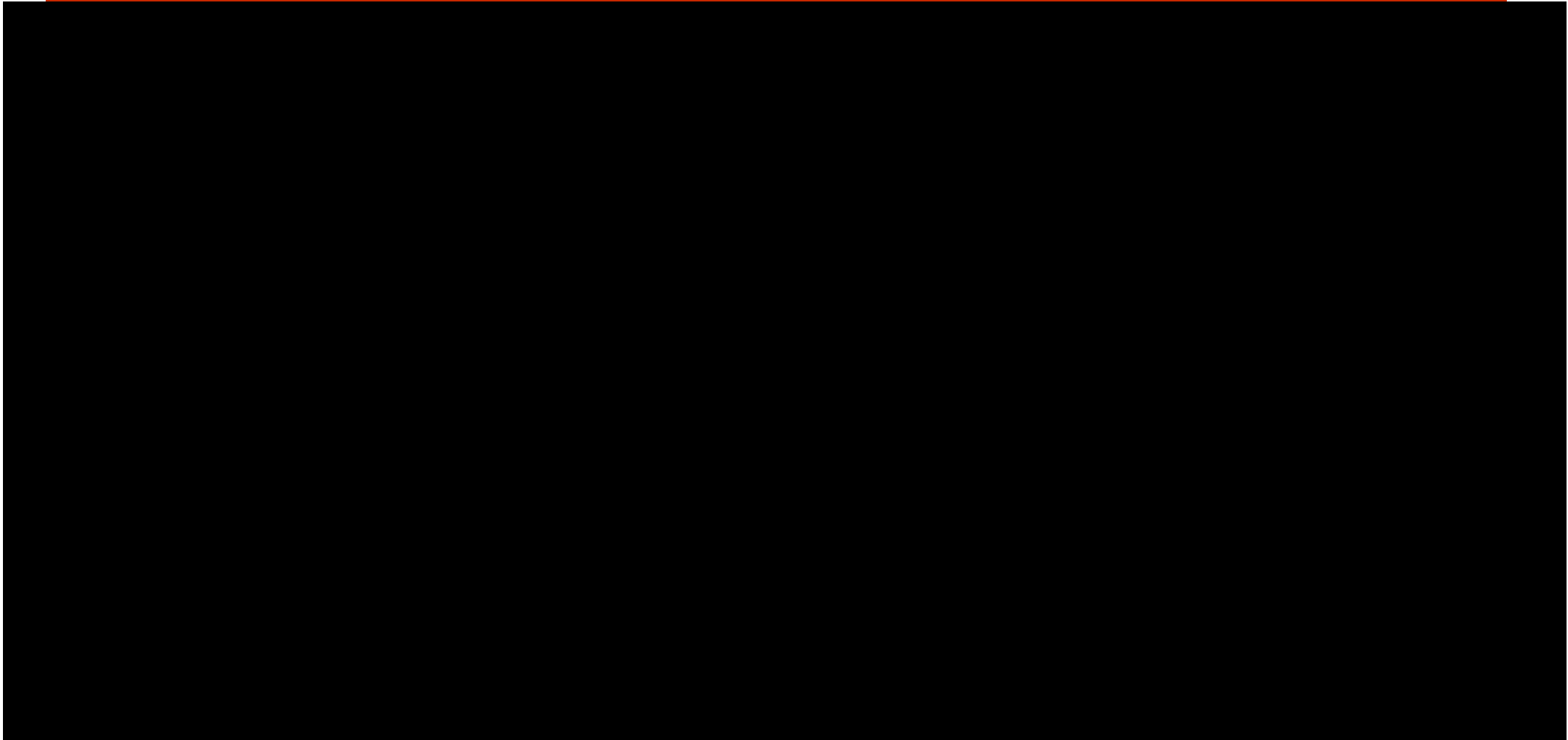
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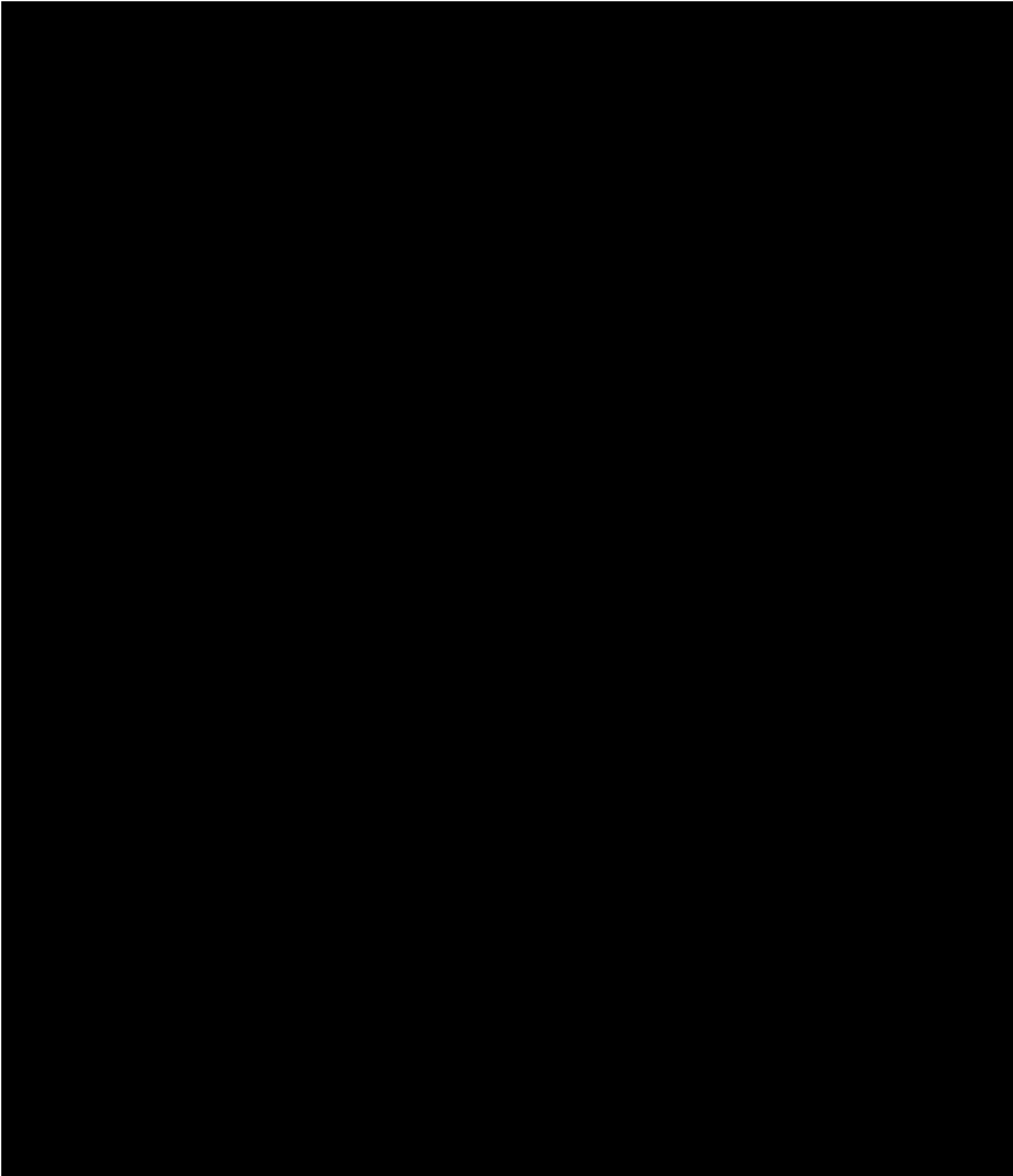
SUPPLIER ACCOUNTABILITY

SCHEDULE OF SUPPLIER ACCOUNTABILITY IN-MARKET BASED SAMPLING SYSTEM

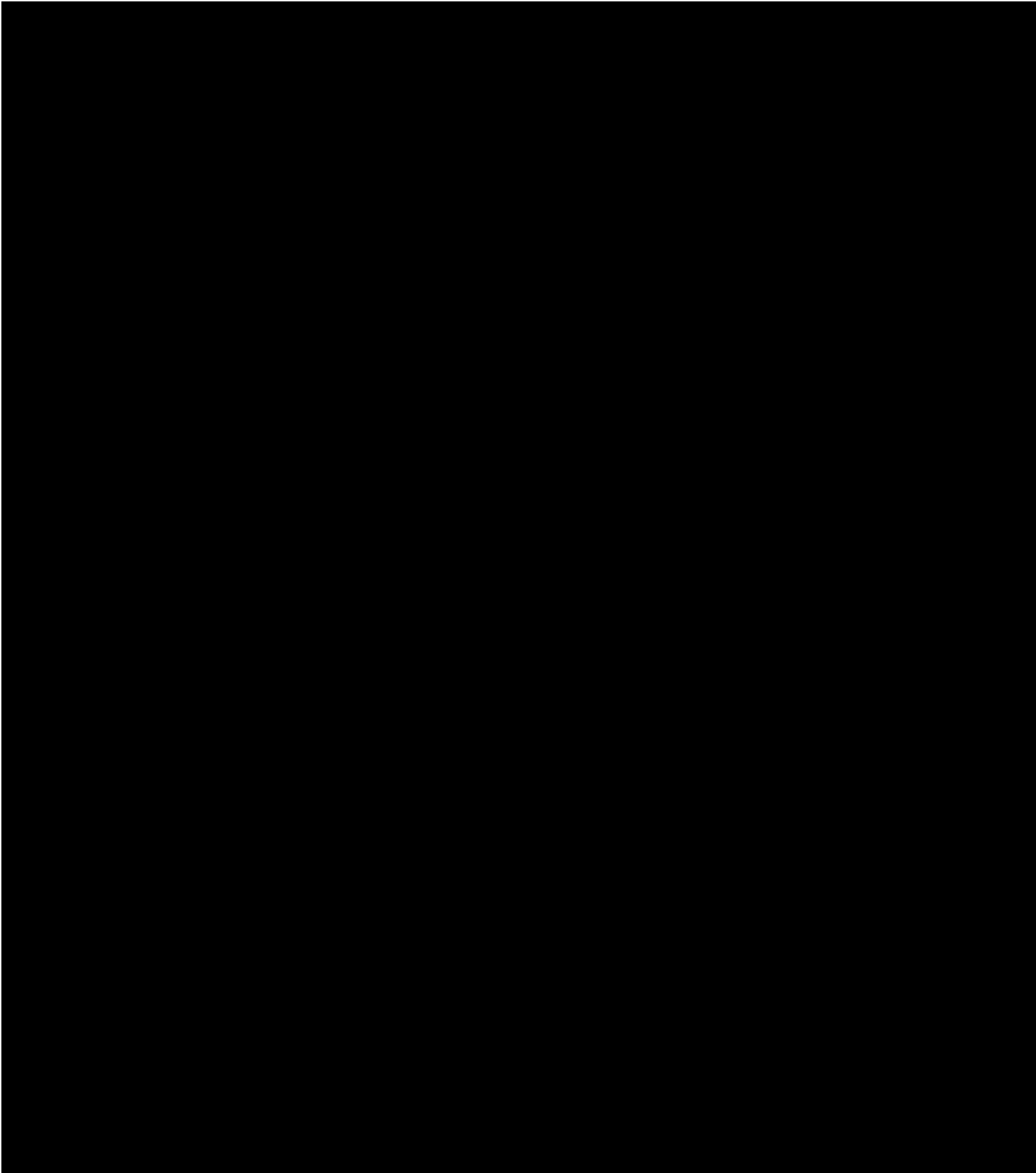




APPENDIX 1: SCALE IDENTIFICATION - KIWISTART AND MAIN PACK



APPENDIX 2: SCALE IDENTIFICATION - CONTROLLED ATMOSPHERE AND BIN STORE



PRODUCT MANAGEMENT

HANDLING AND CARE

DE-GREENING

CURING

MANAGING SOFT LINES

COOLSTORE MANAGEMENT

TEMPERATURE CONTROL

ETHYLENE CONTROL

ATMOSPHERE CONTROL

INVENTORY MANAGEMENT AND EDI

MARKET ACCESS



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RETURNING FRUIT FROM THE WHARF	6	1 FEB. 2024
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PROCESS FLOW DIAGRAM	8	1 FEB. 2024
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NORMALISATION & PACKING	12	1 FEB. 2024
MARKET ACCESS	13	1 FEB. 2024
COLD DISINFESTATION (CCP5 & 6)	13	1 FEB. 2024

DE-GREENING OF FRUIT - GOLD3

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- [Redacted]

MANAGING SOFT GOLD3 LINES DURING KIWISTART

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MINIMUM FIRMNESS DURING KIWISTART

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DATA REQUIREMENTS

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RETURNING FRUIT FROM THE WHARF

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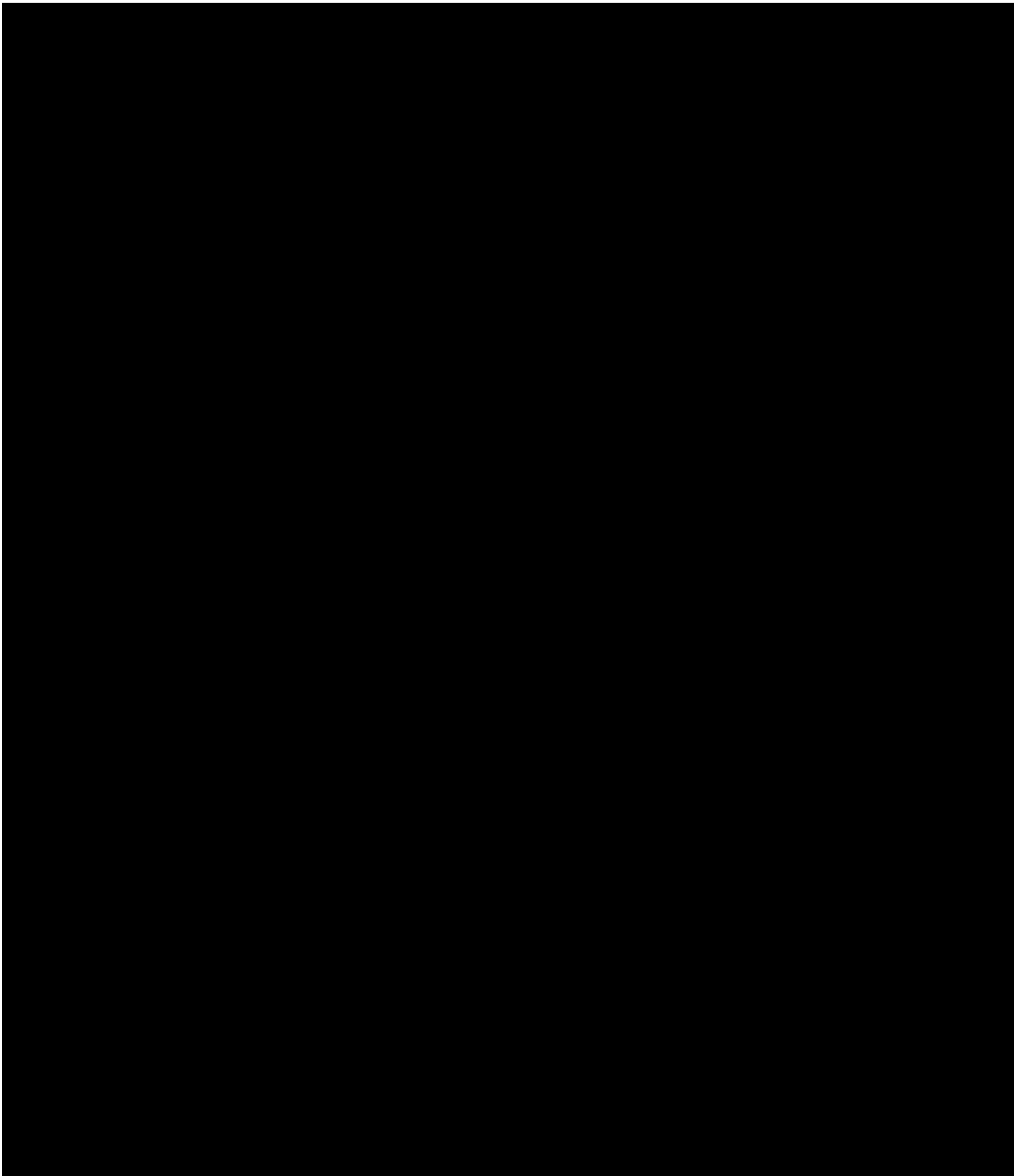
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CONDITIONS FOR QUALITY WITHDRAWAL

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PROCESS FLOW DIAGRAM



COOLSTORE MANAGEMENT

OPERATOR RESPONSIBILITIES

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NON-COMPLIANCE

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EQUIPMENT USE

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ETHYLENE CONTROL

ETHYLENE LIMITS

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VERIFICATION, CORRECTIVE ACTION AND RECORDS

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OTHER PRODUCTS

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ATMOSPHERE LIMITS

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VERIFICATION AND RECORDS

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NOTIFICATION

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AUDIT AND NON-COMPLIANCE RESPONSIBILITIES

ZESPRI ACCREDITATION

AUDIT STRATEGY

NON-COMPLIANCE

ZESPRI RESPONSIBILITY IN THE EVENT OF NON-COMPLIANCE

SUPPLIER RESPONSIBILITY IN THE EVENT OF NON-COMPLIANCE



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ACTIONS IN THE EVENT OF NON-COMPLIANCE WITH ZESPRI STANDARDS AND SPECIFICATIONS	12	1 FEB. 2024

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NON-COMPLIANCE

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SUPPLIER RESPONSIBILITY IN THE EVENT OF NON-COMPLIANCE

NON-COMPLIANCE

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REPORTING

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AUDIT CHARGES AND FINANCIAL PENALTIES

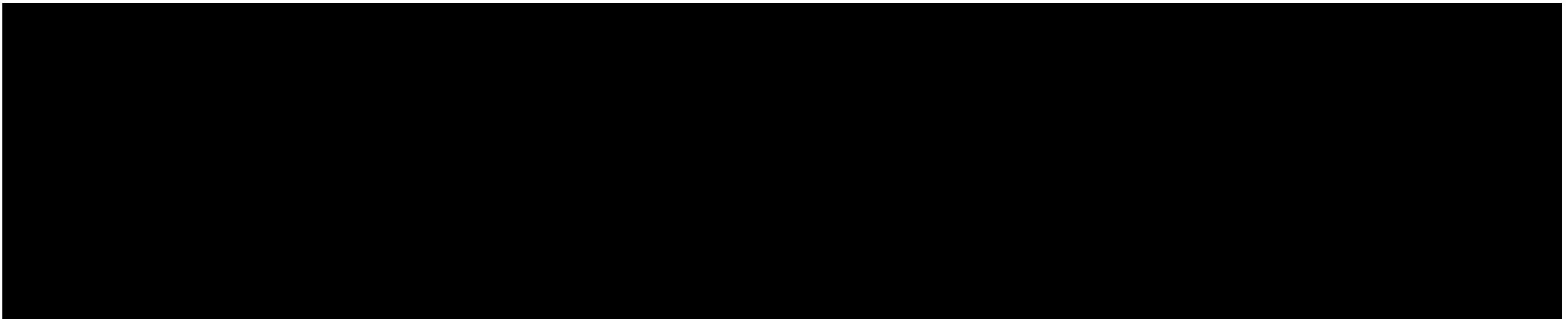
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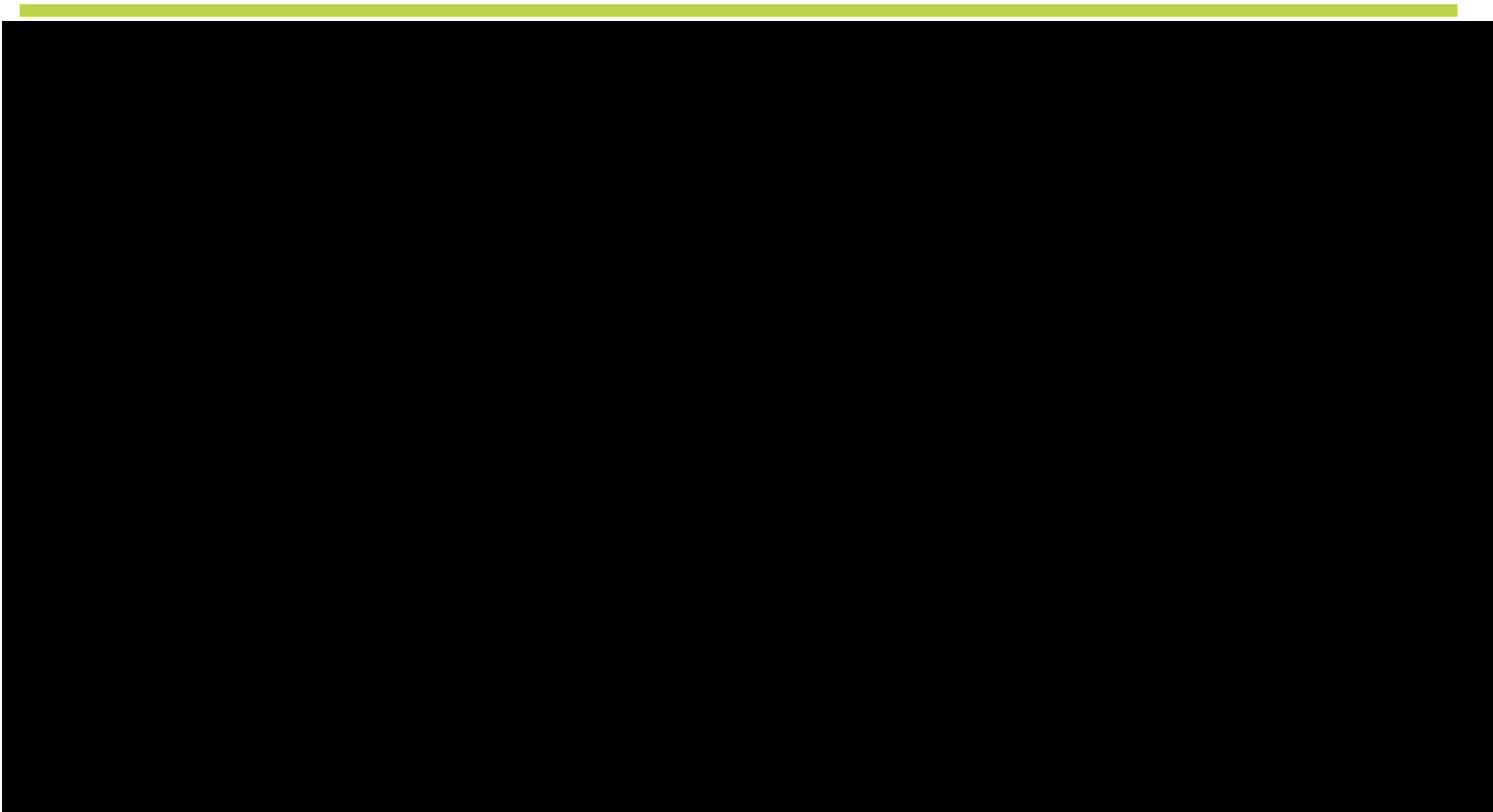
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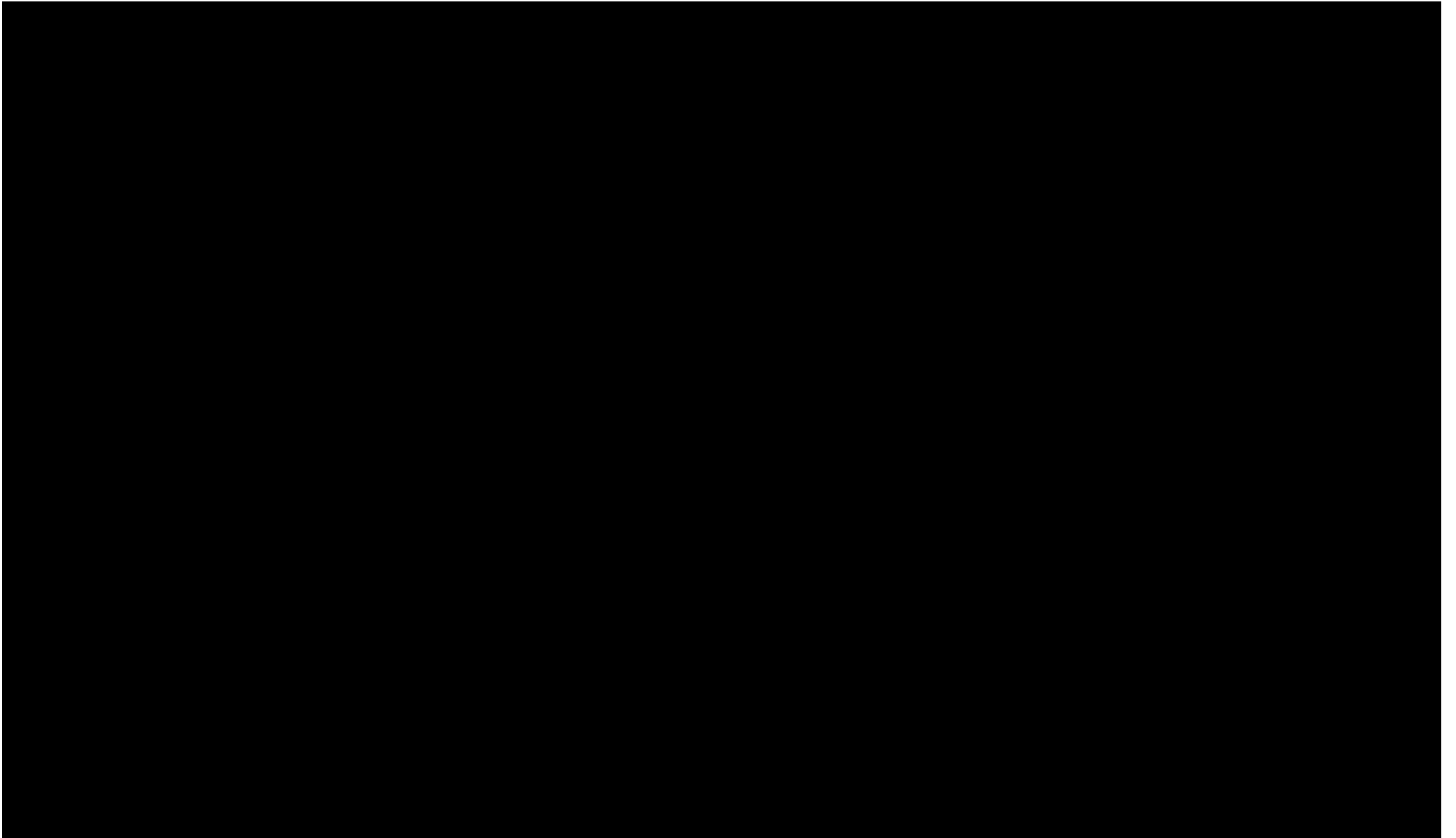
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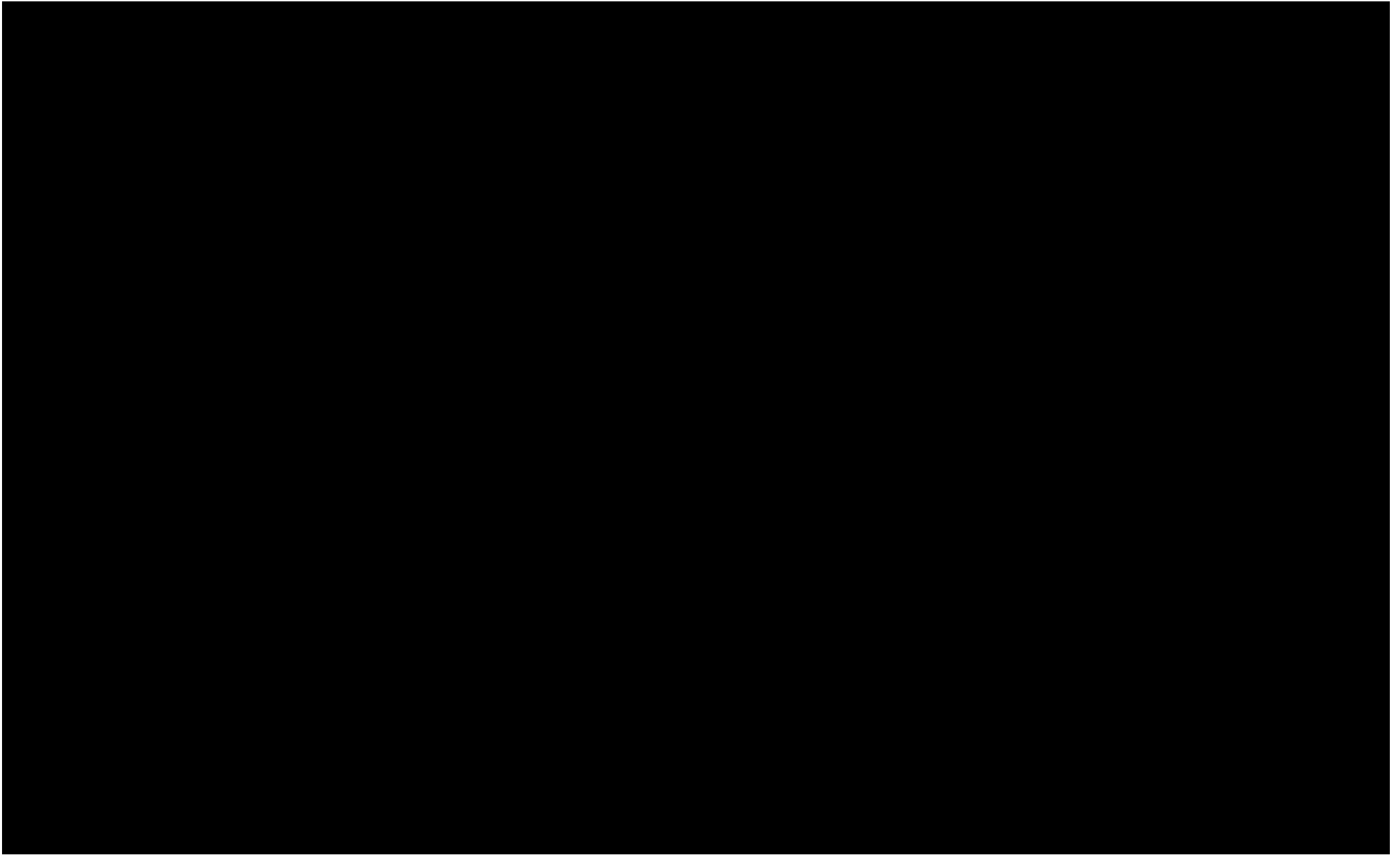
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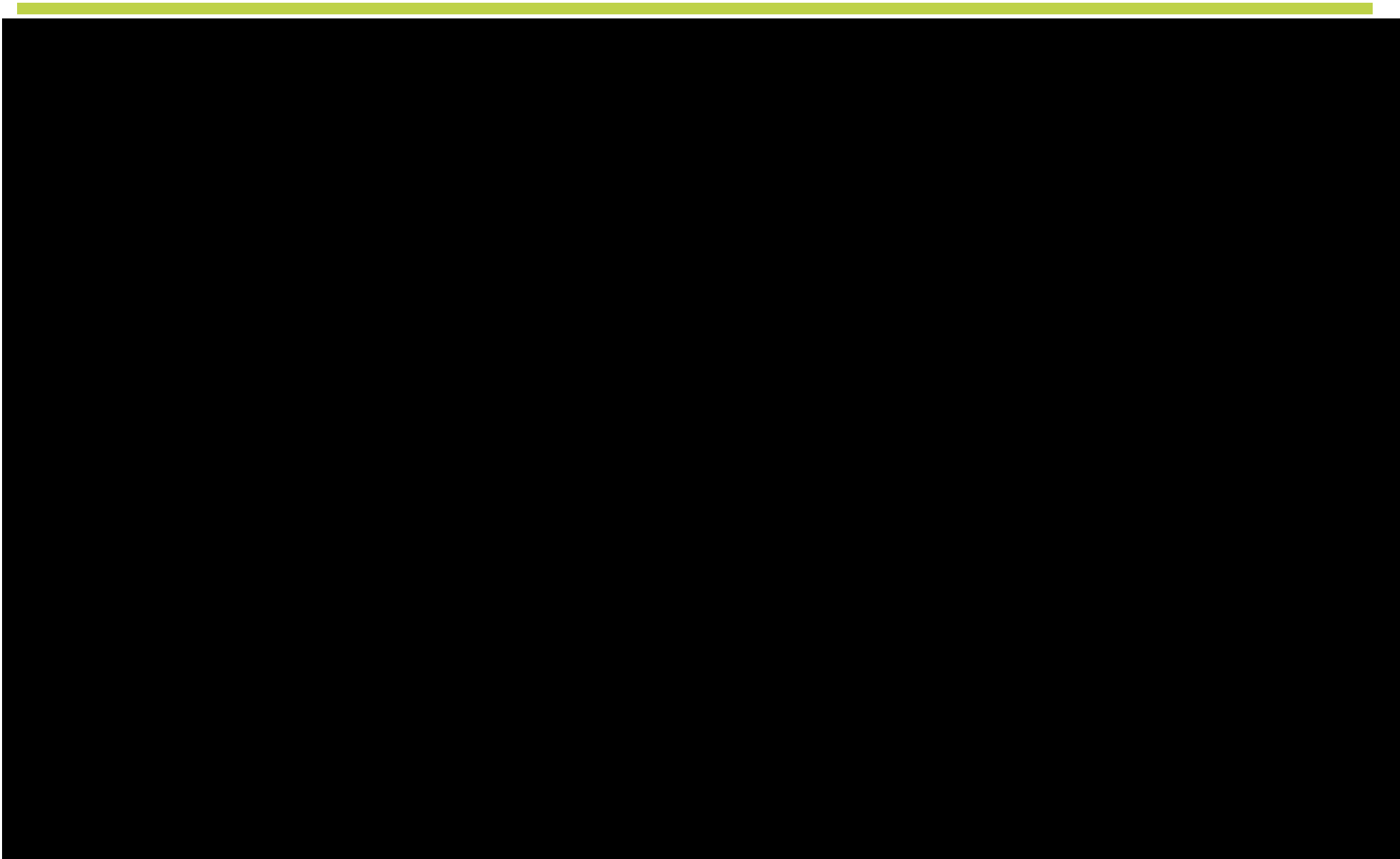
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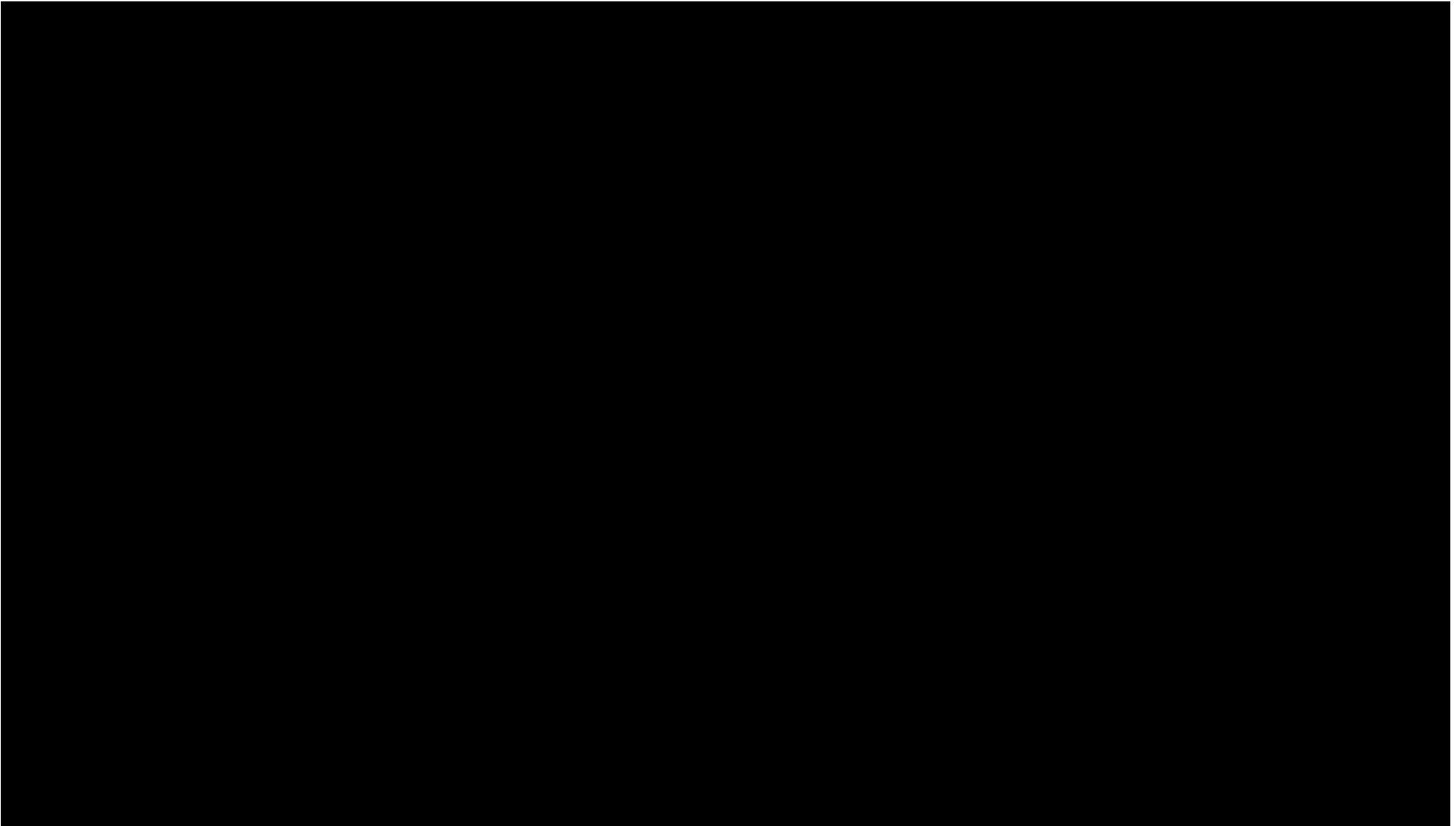


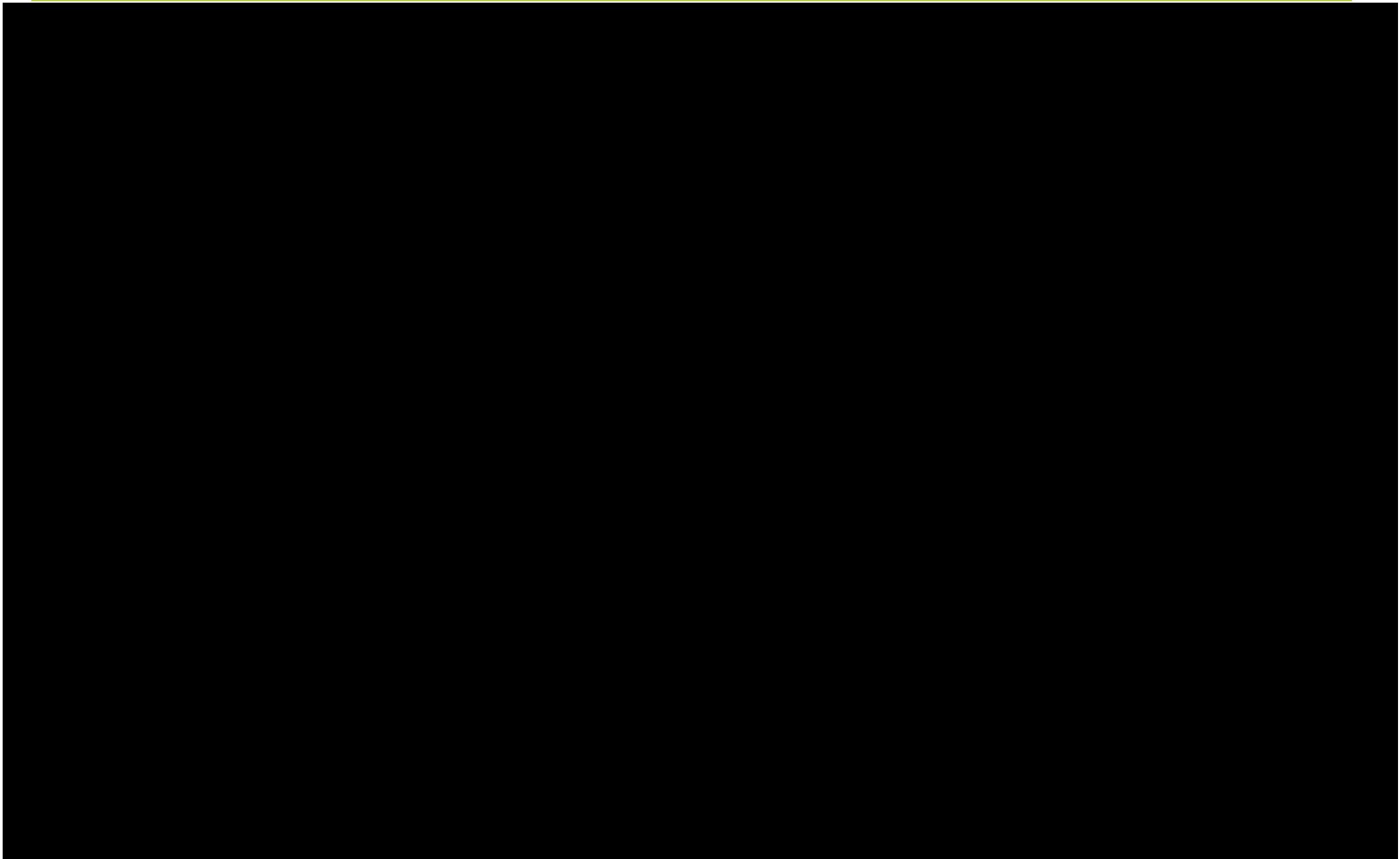


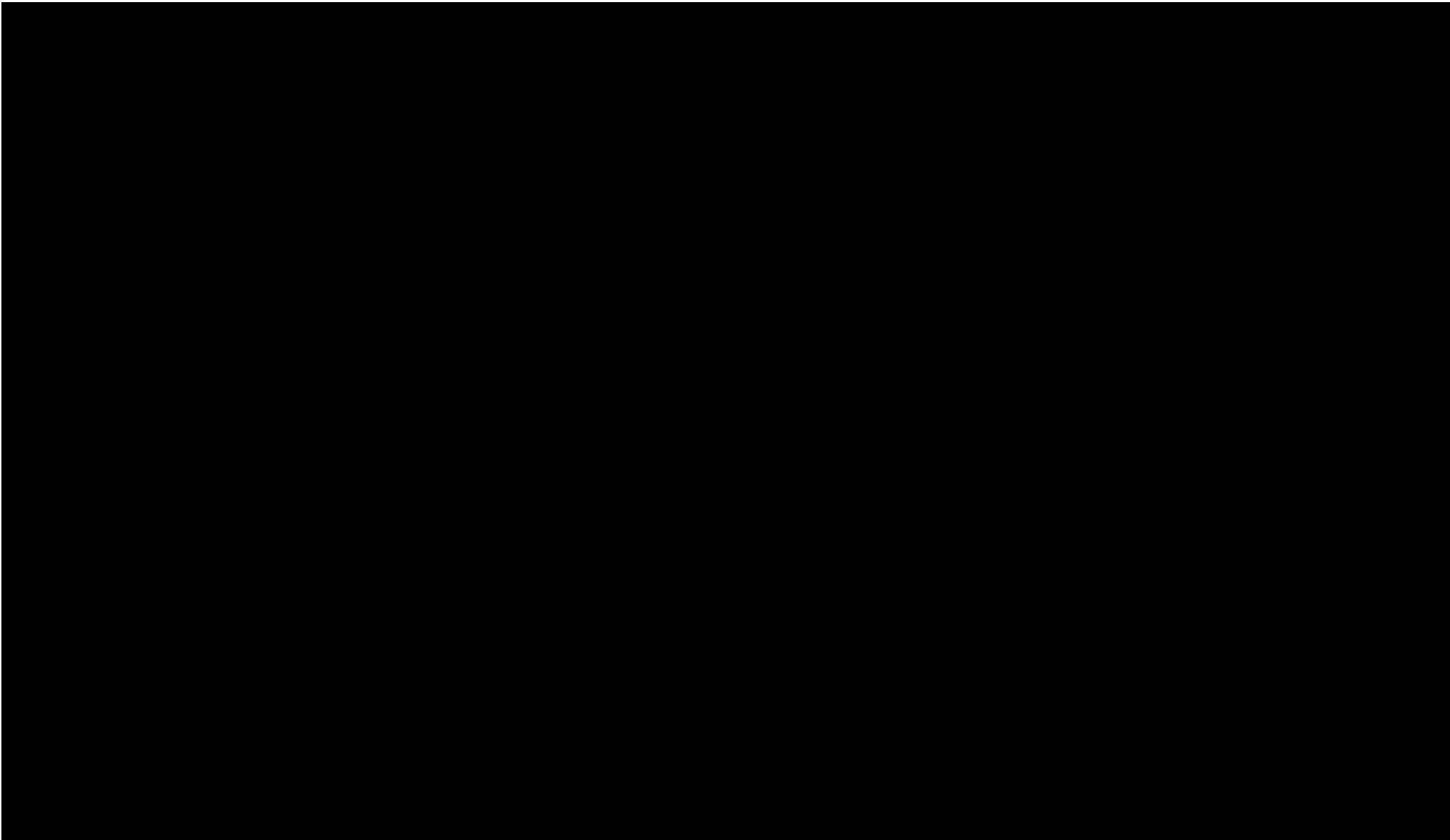


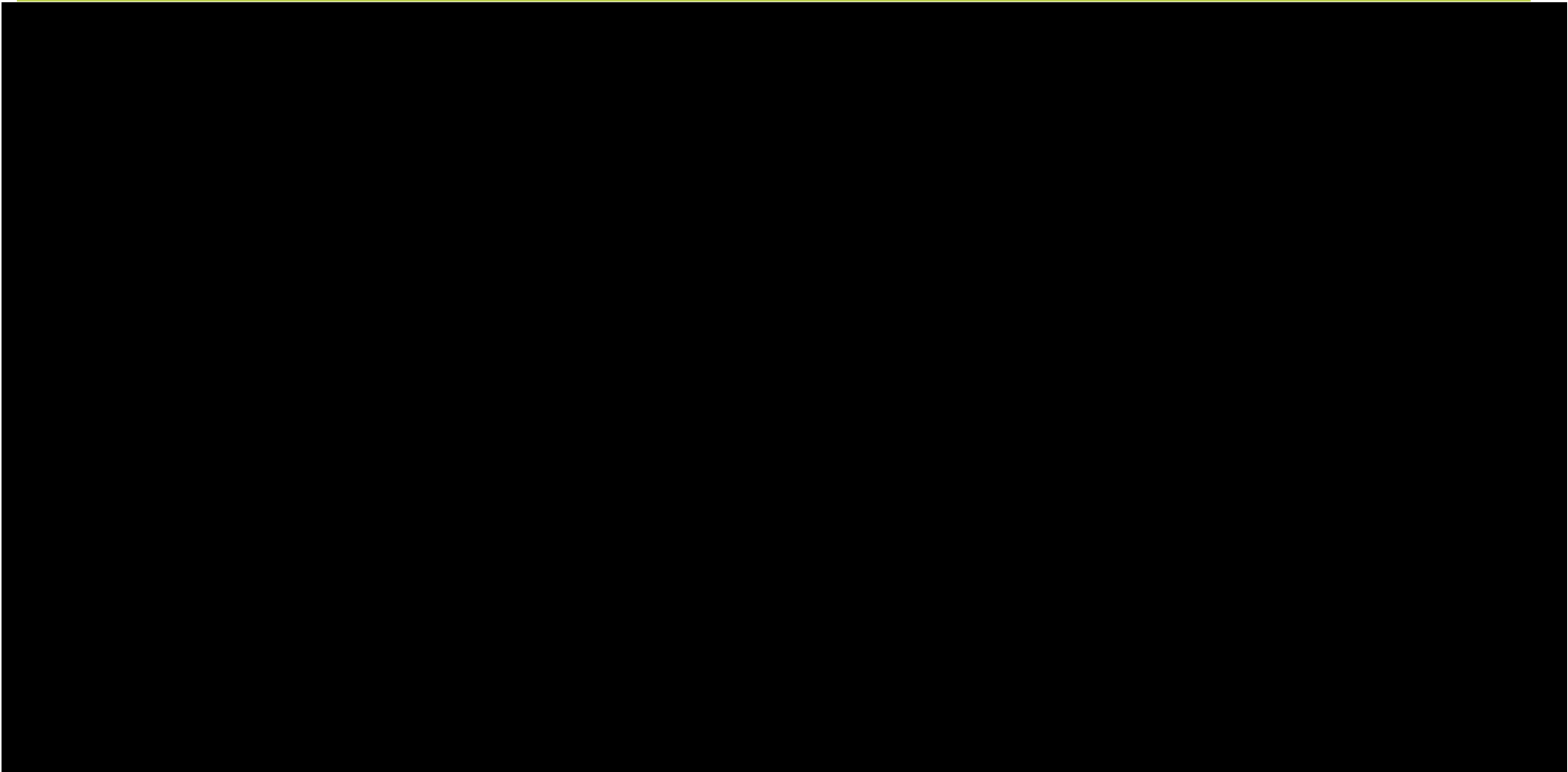


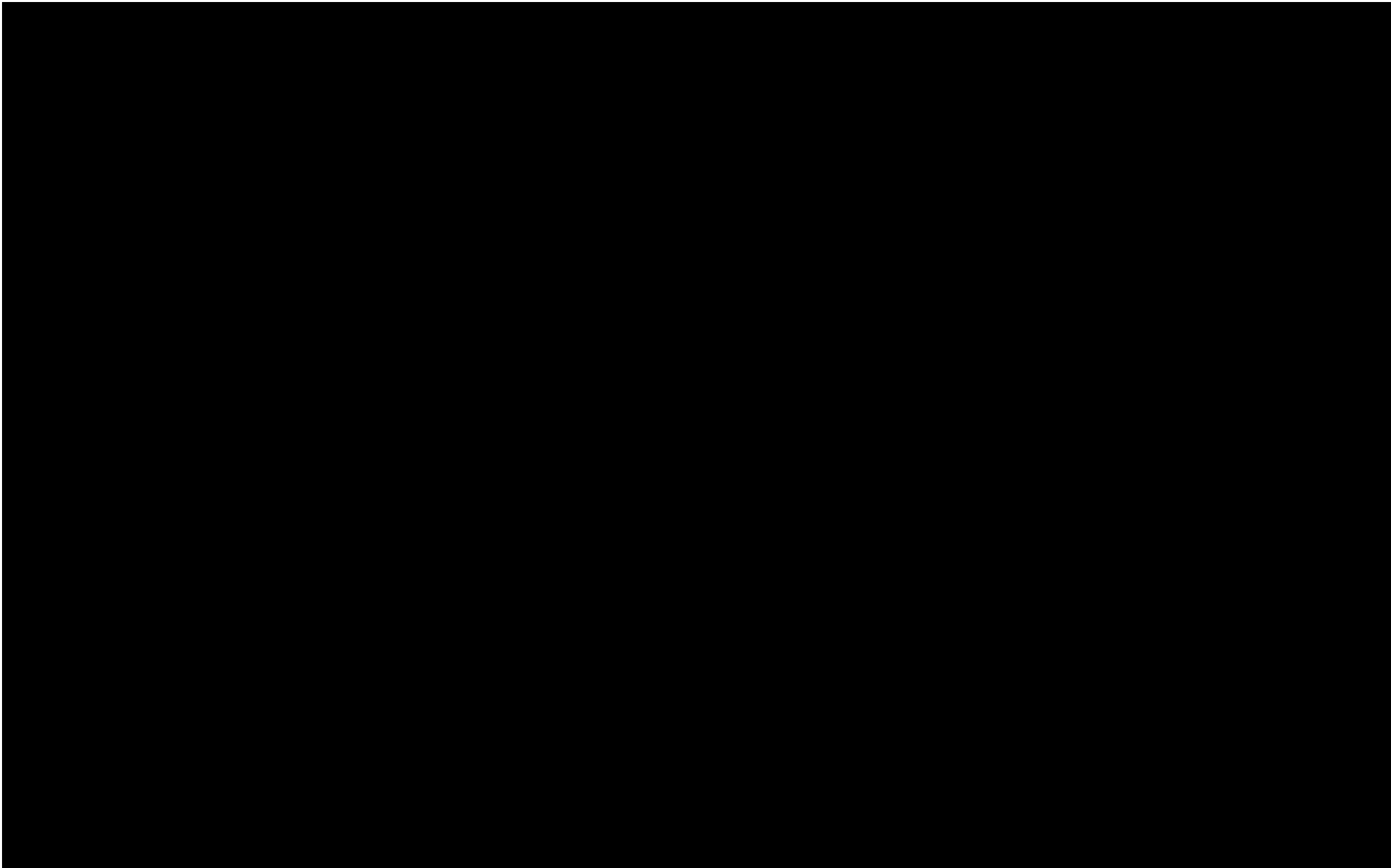


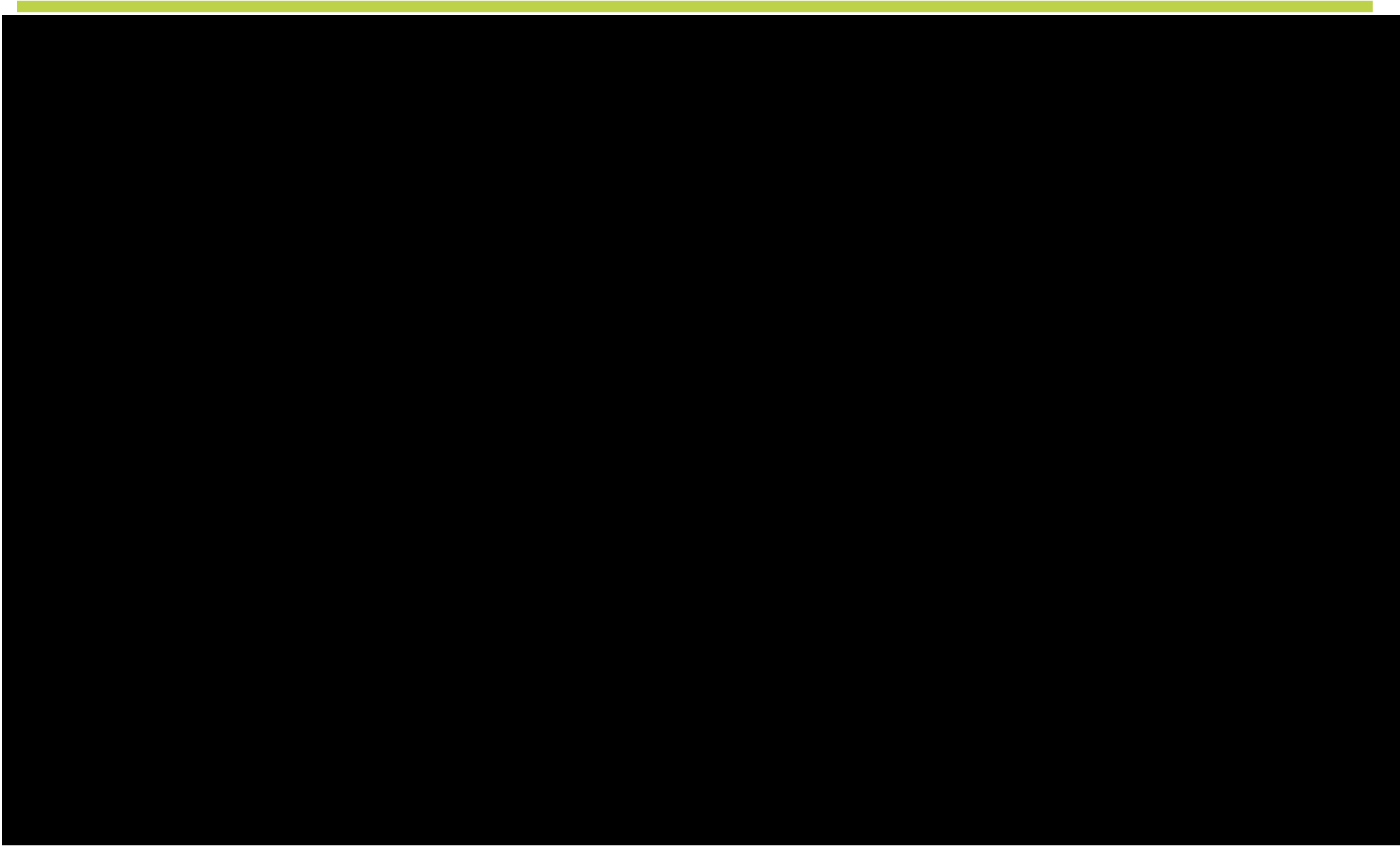




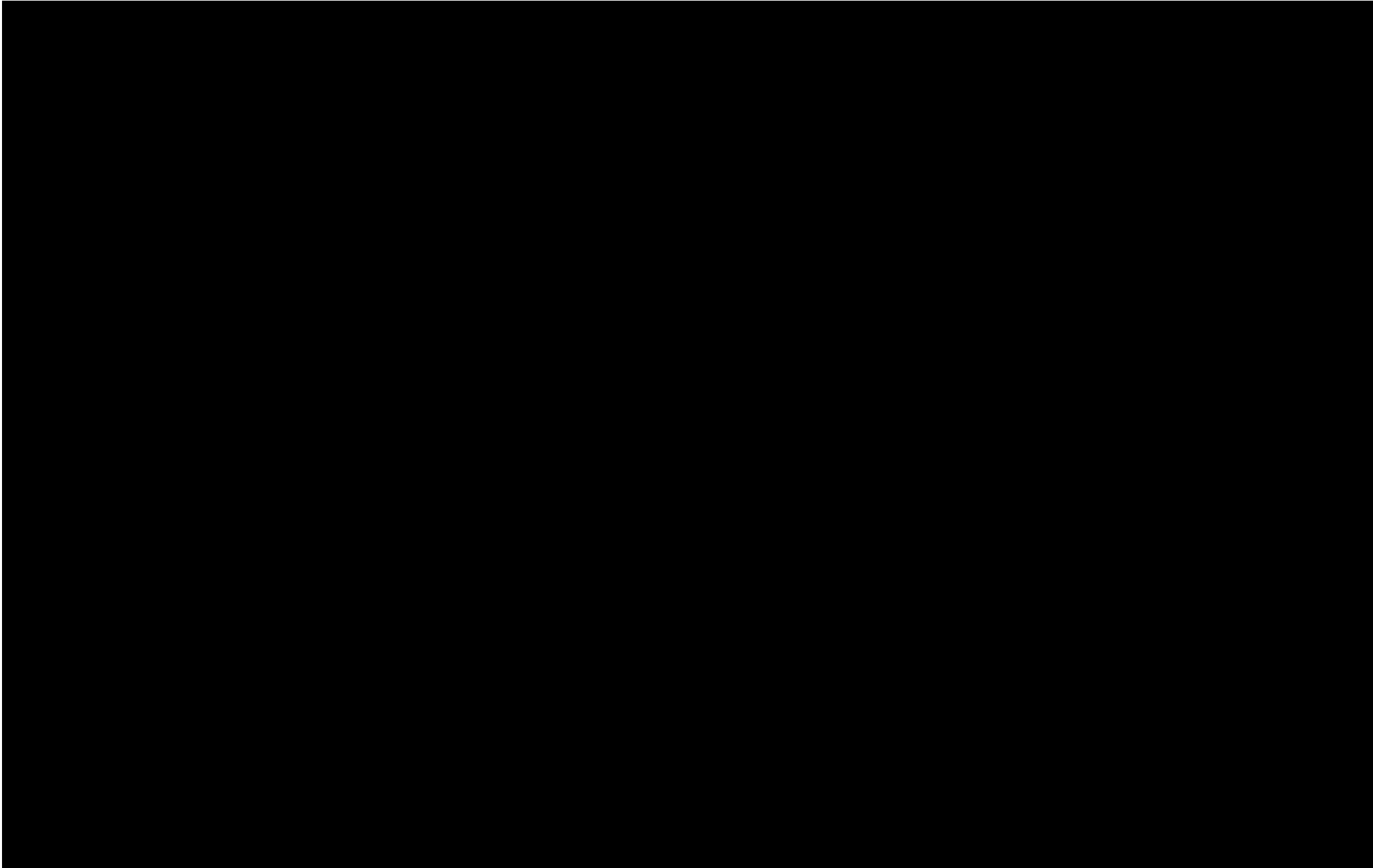


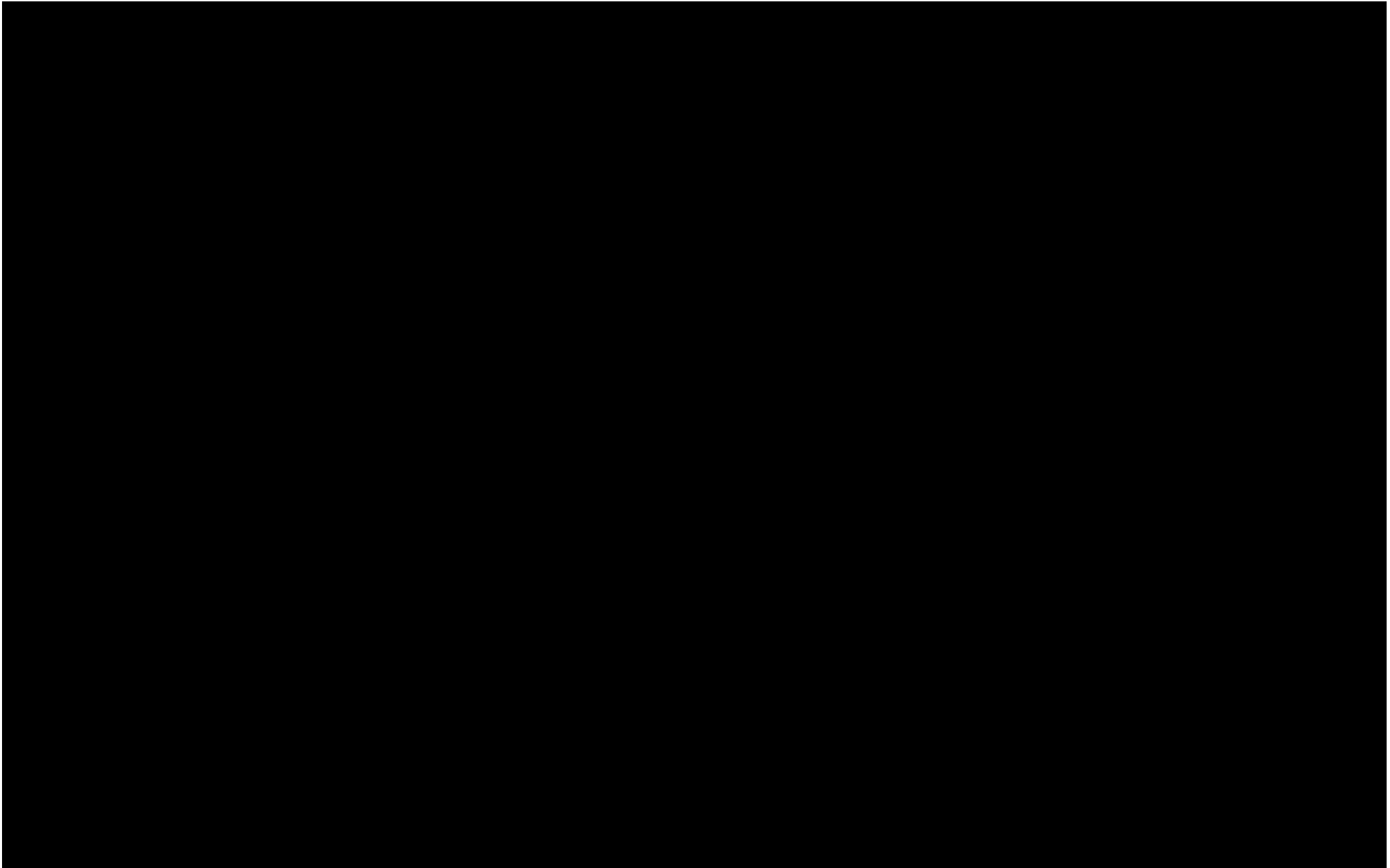


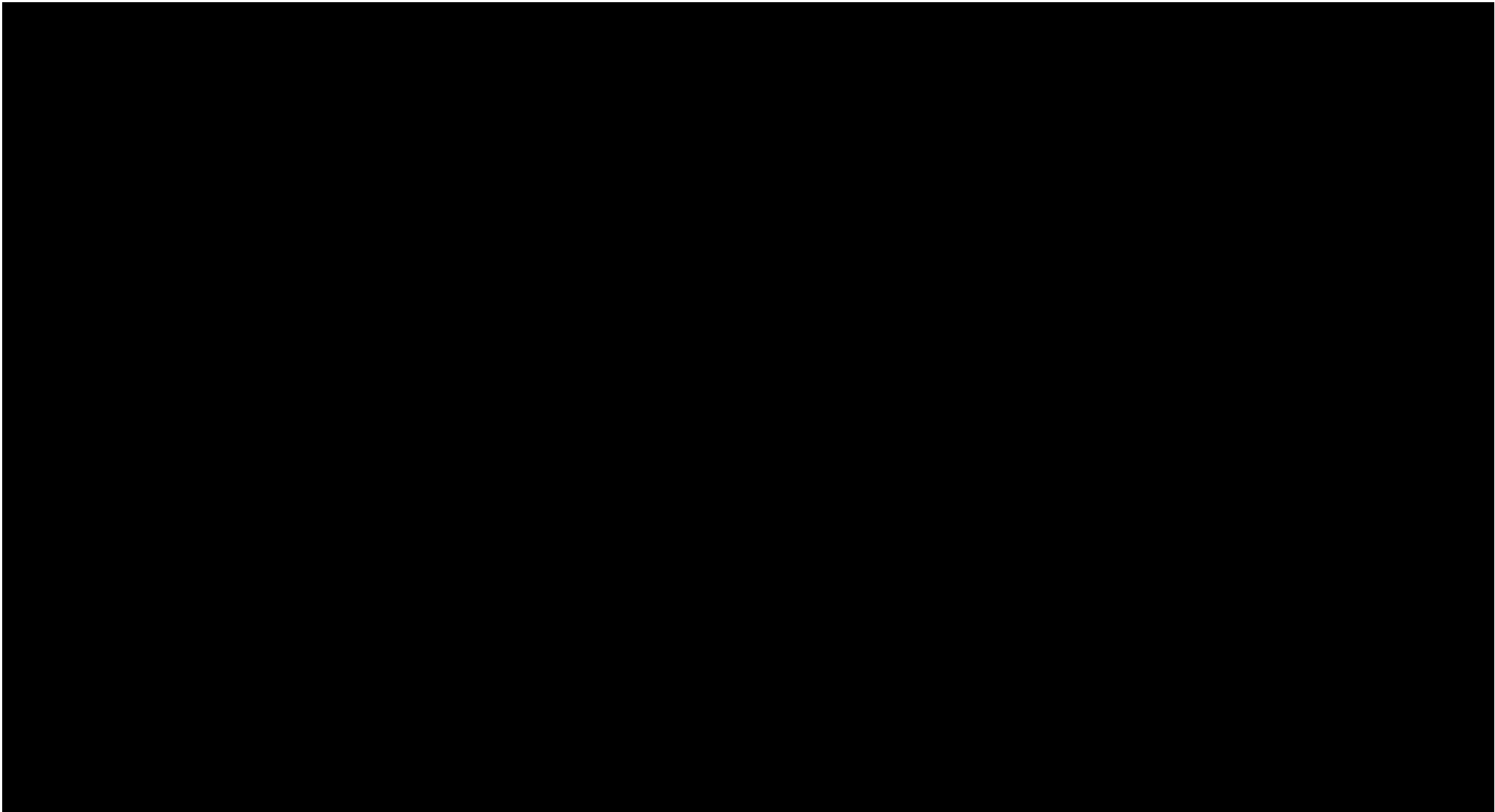


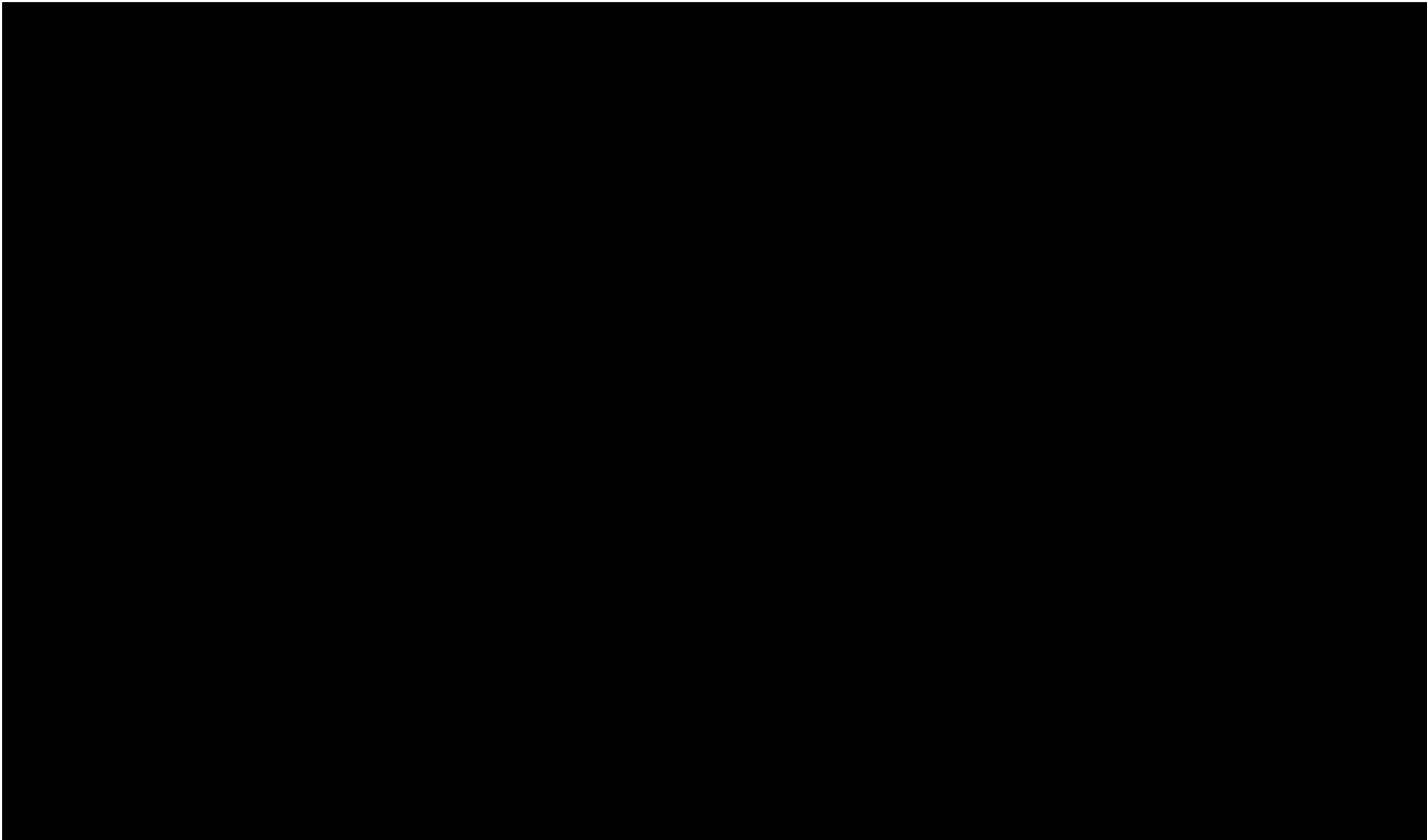


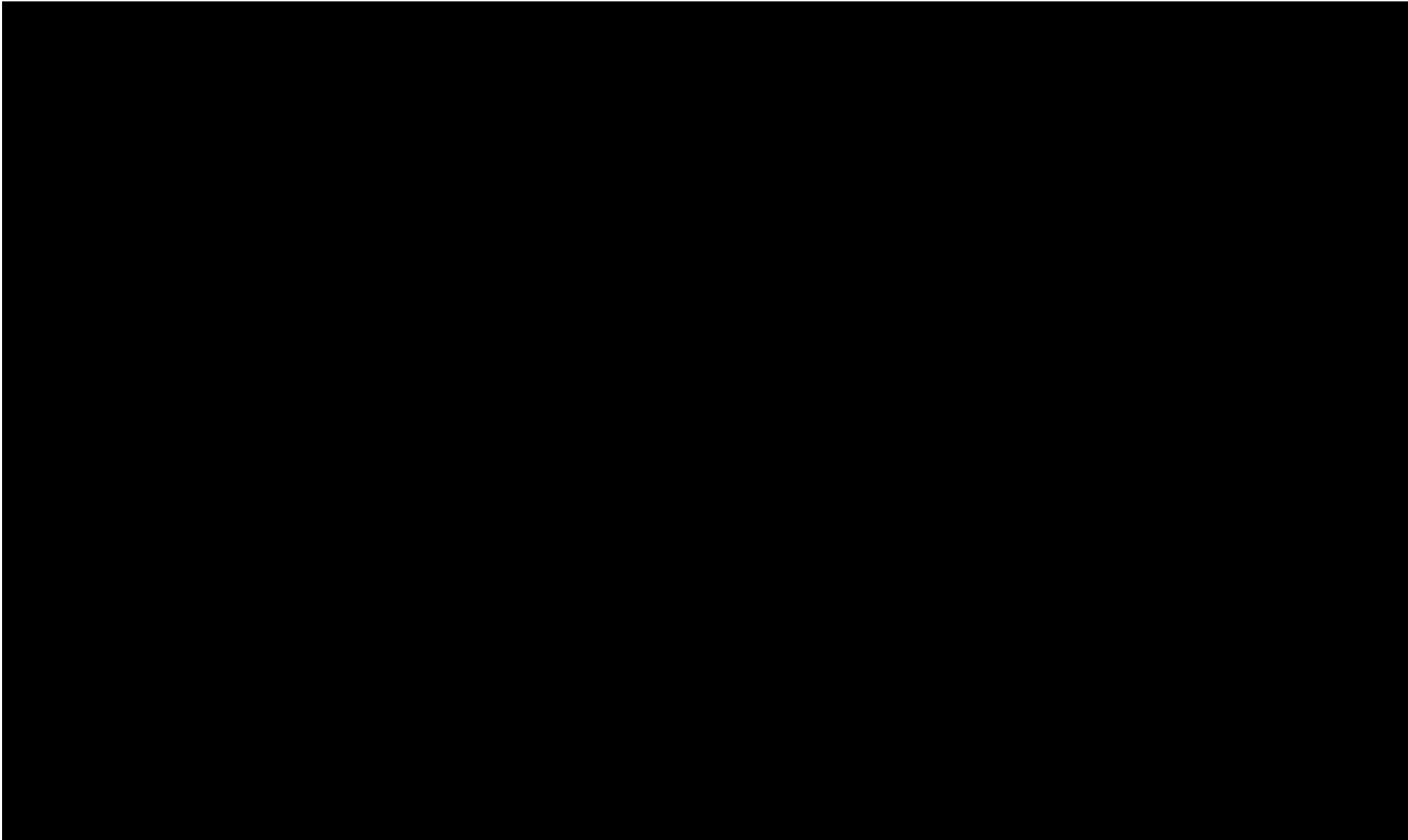


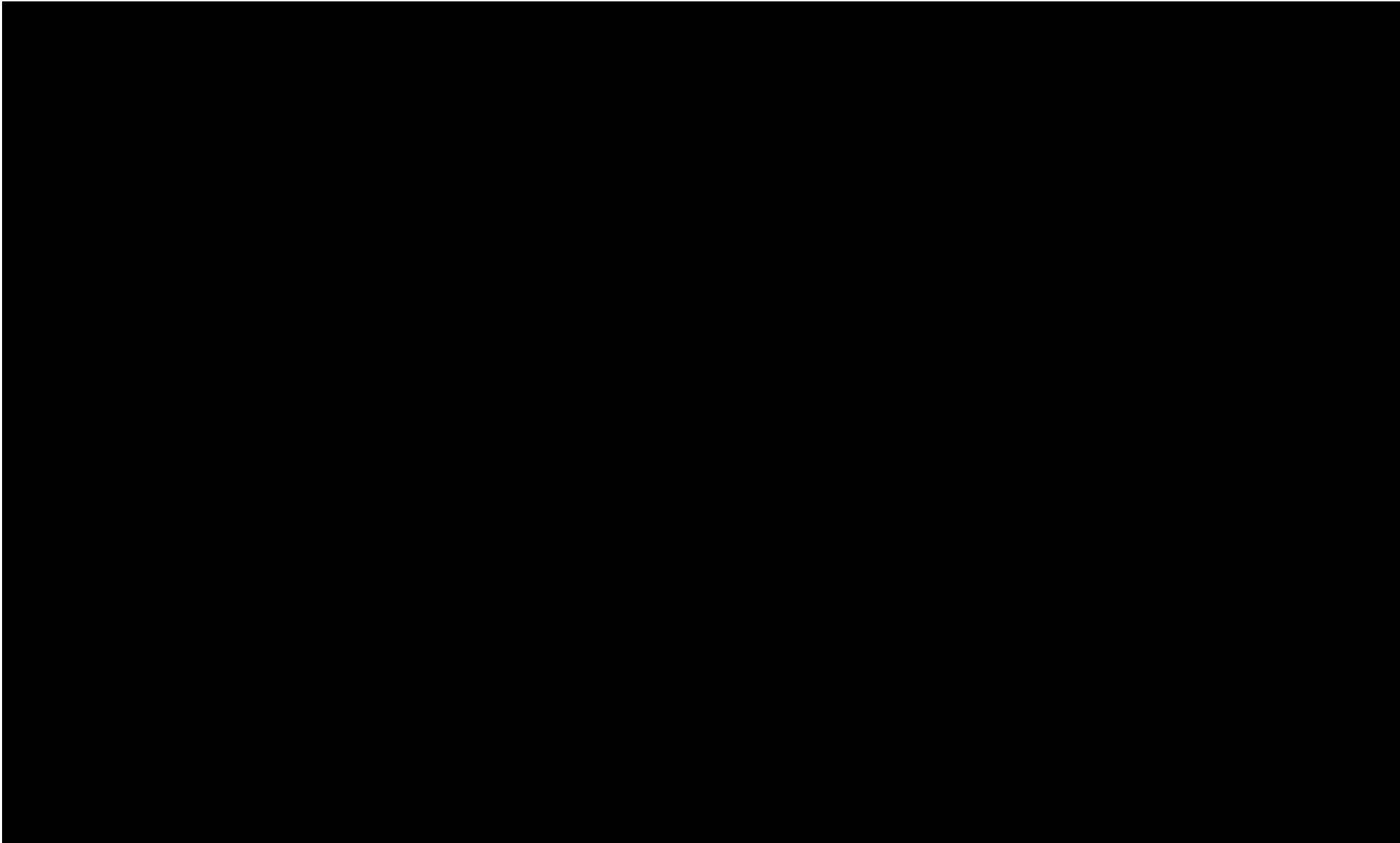


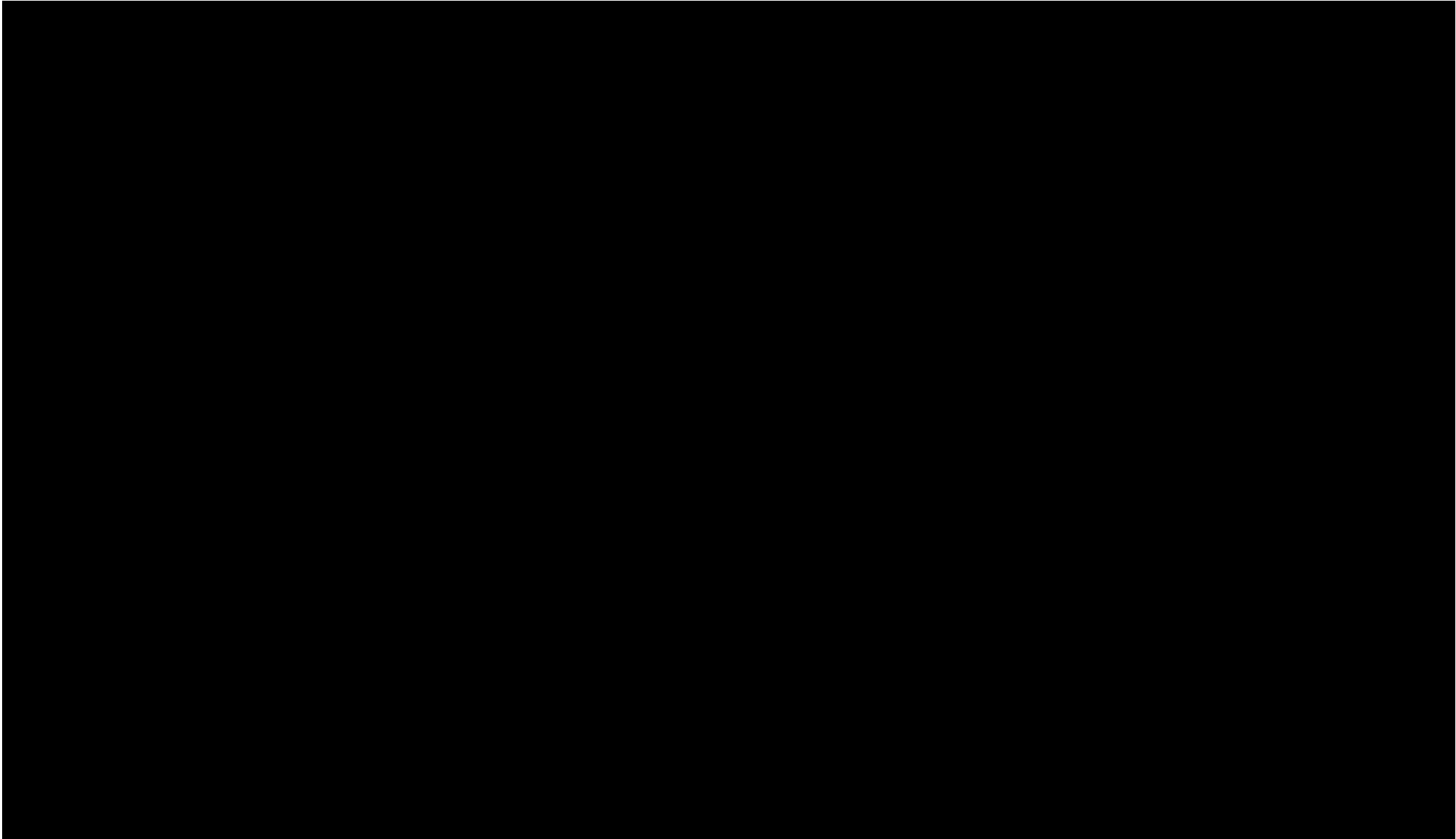


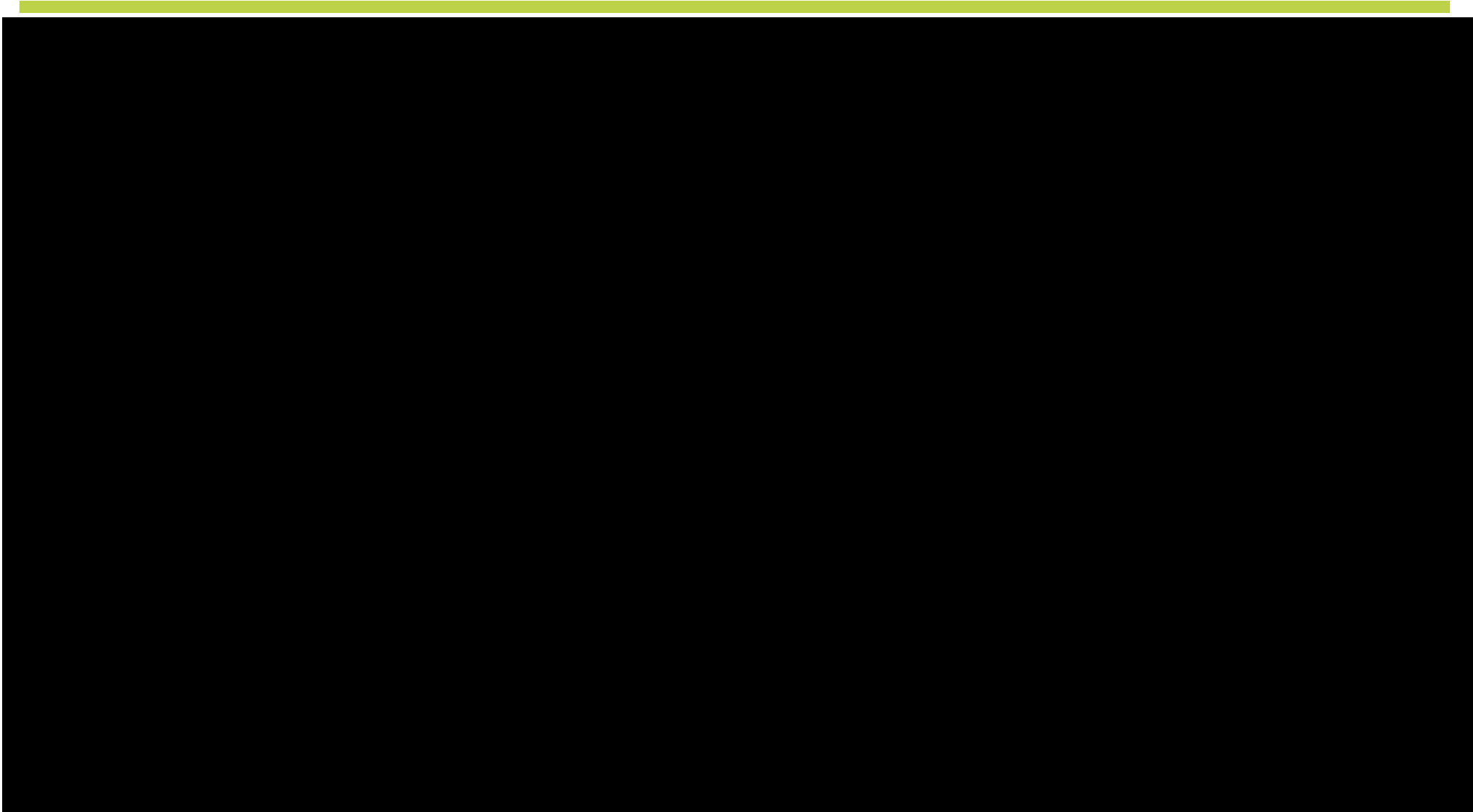


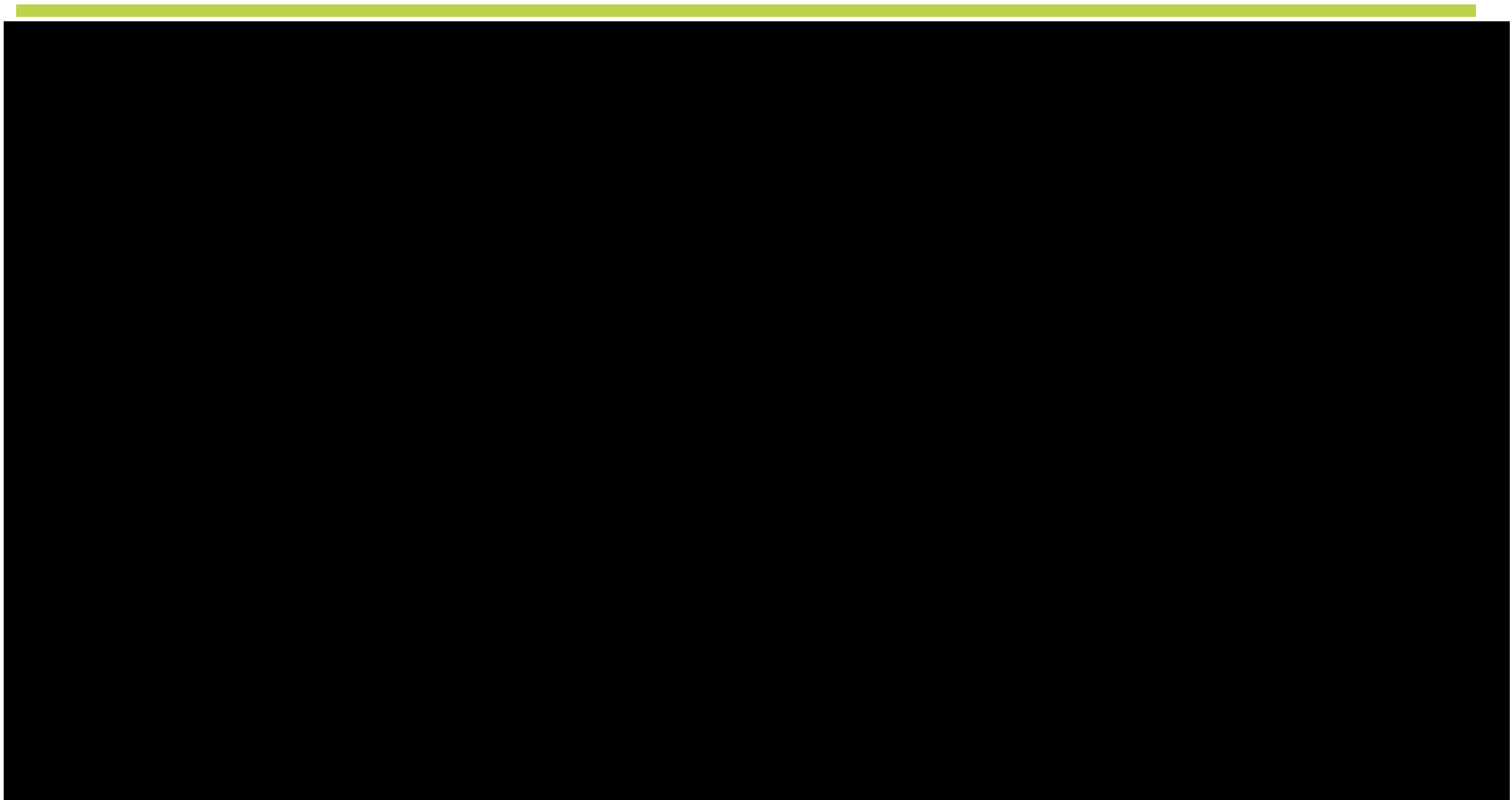


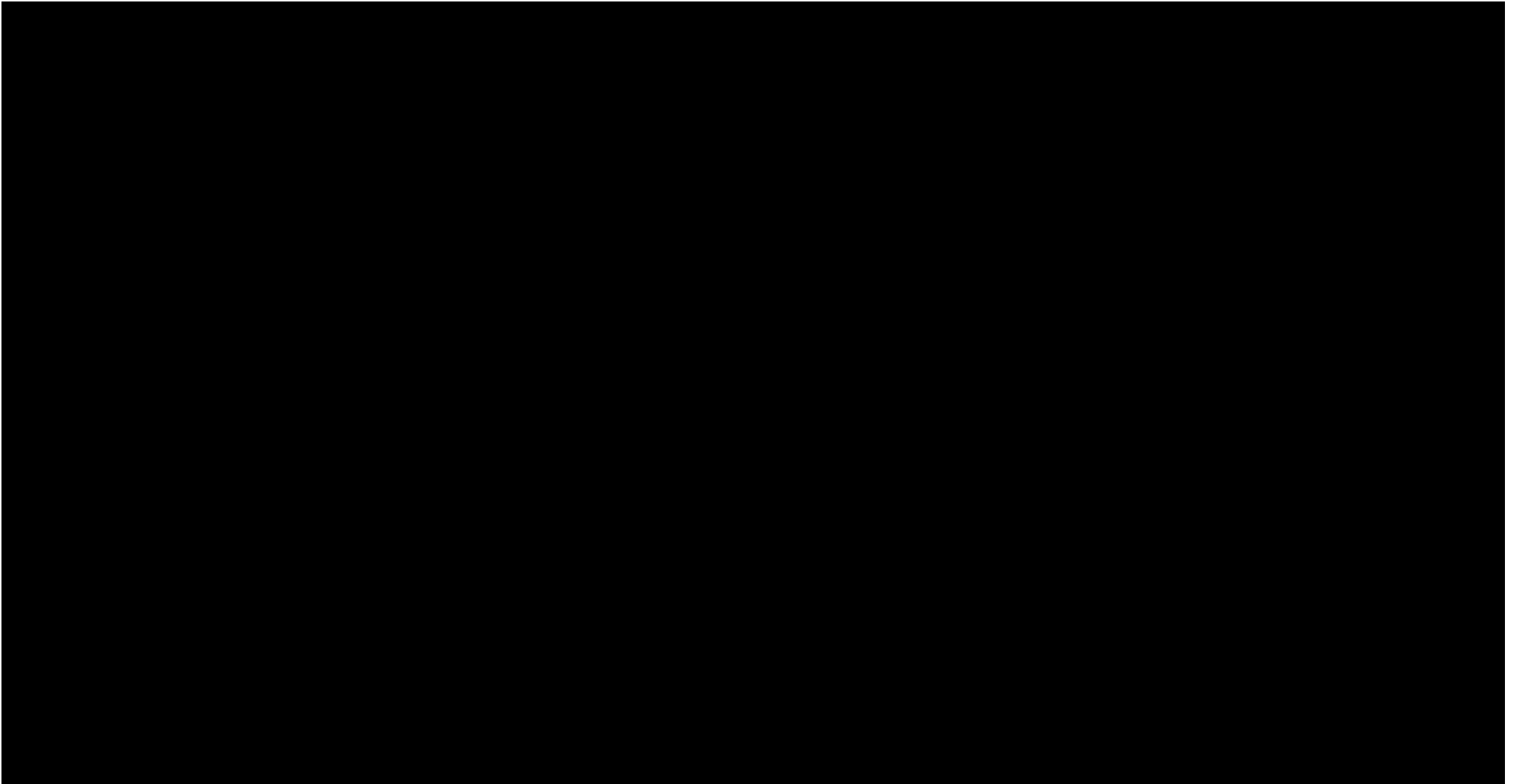


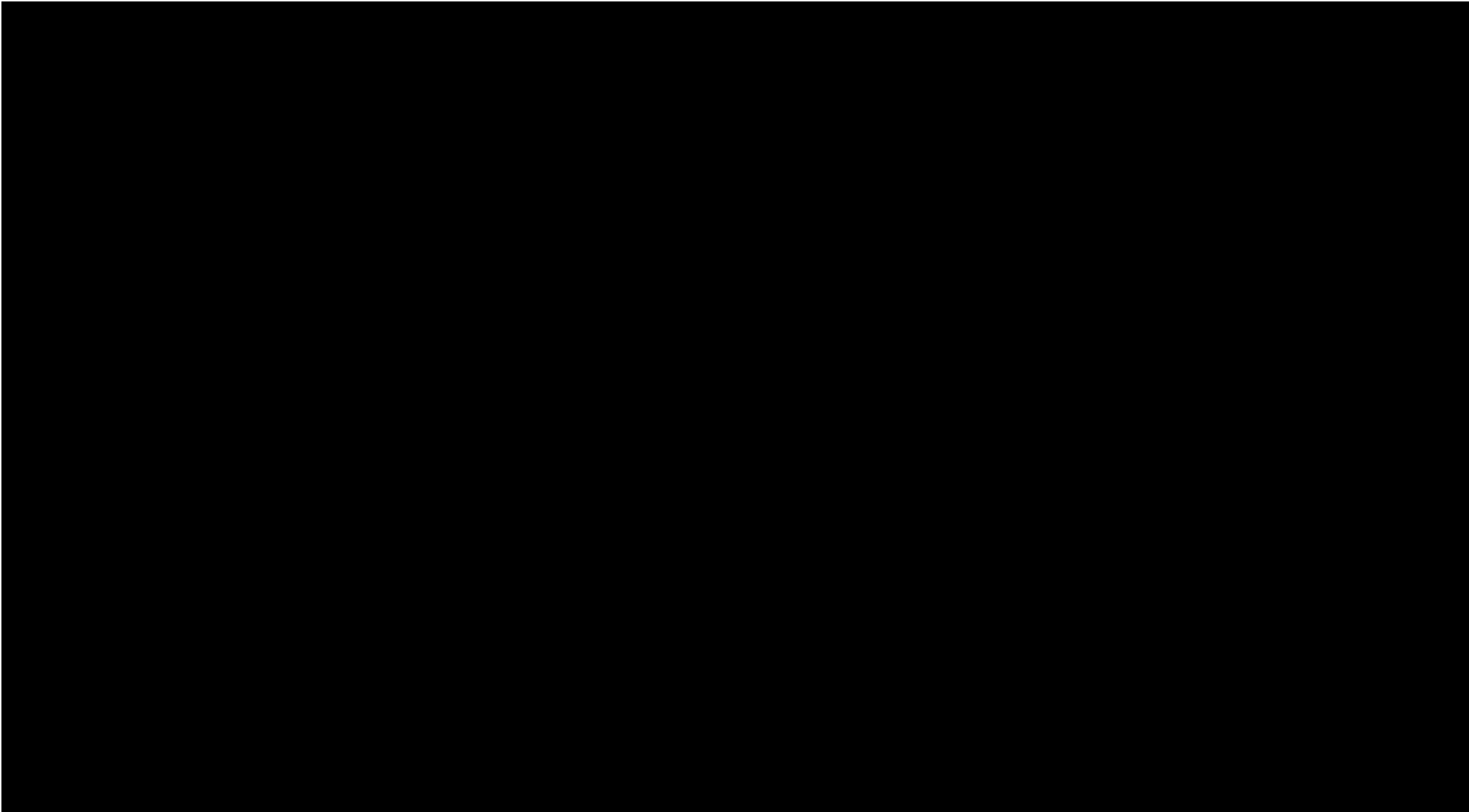


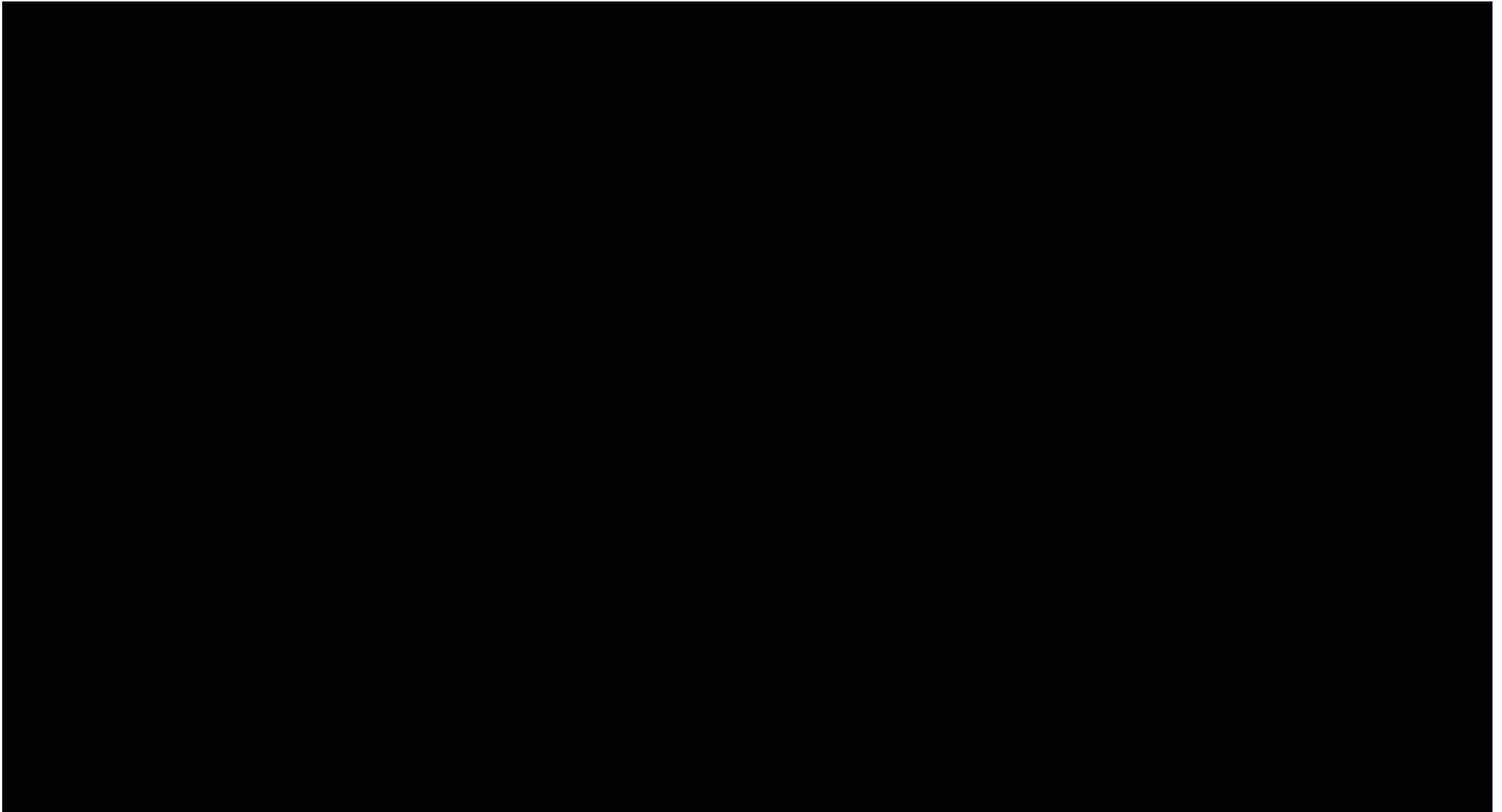


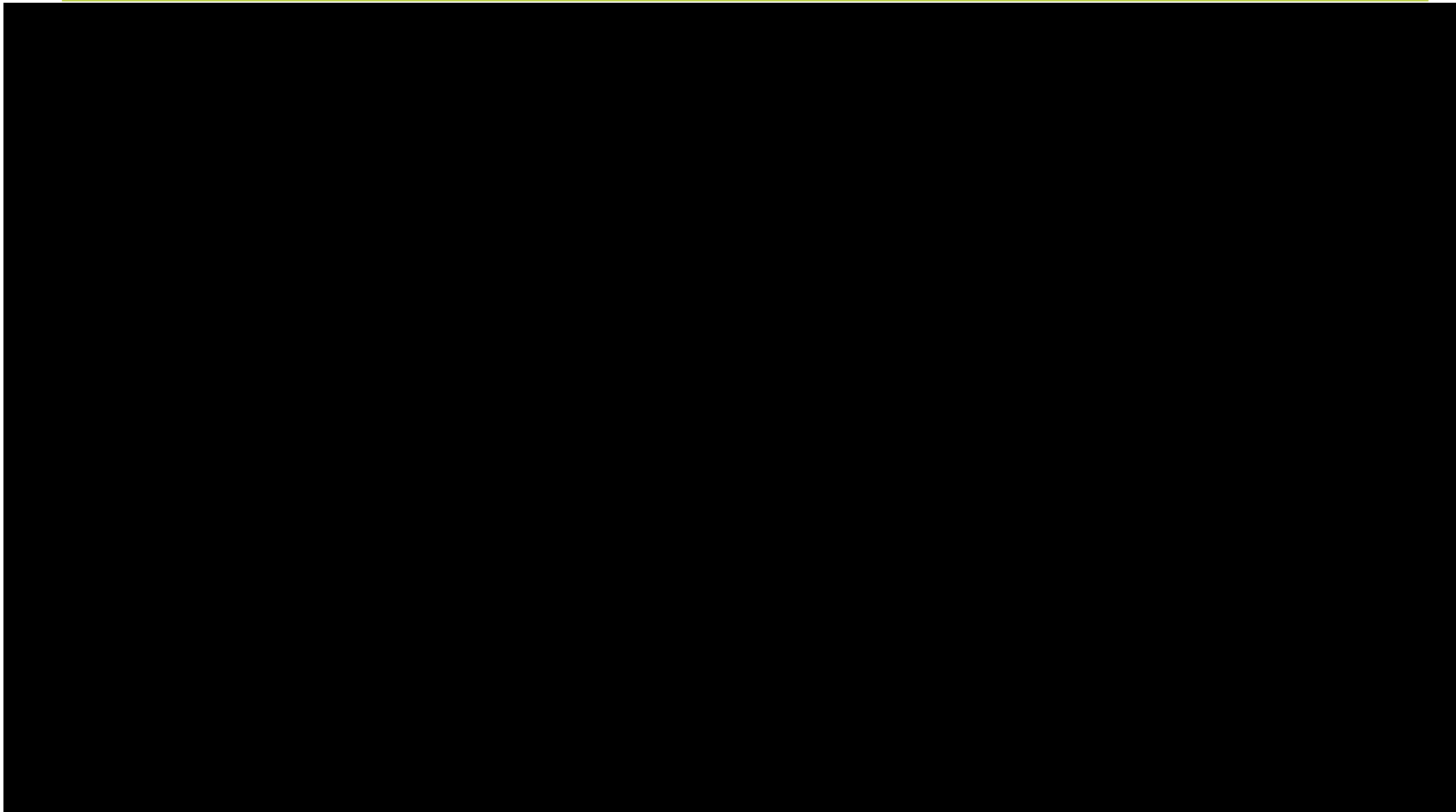


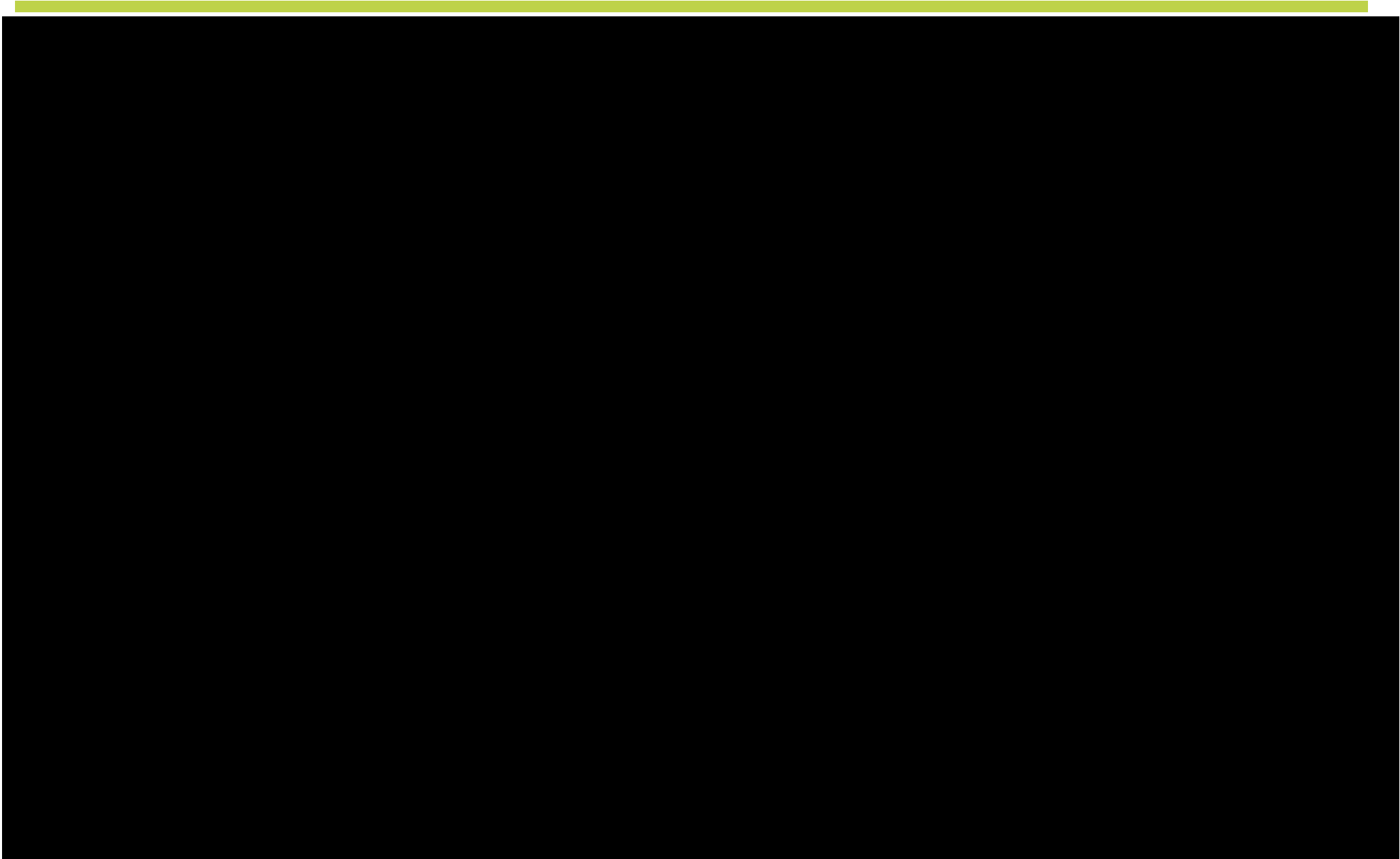


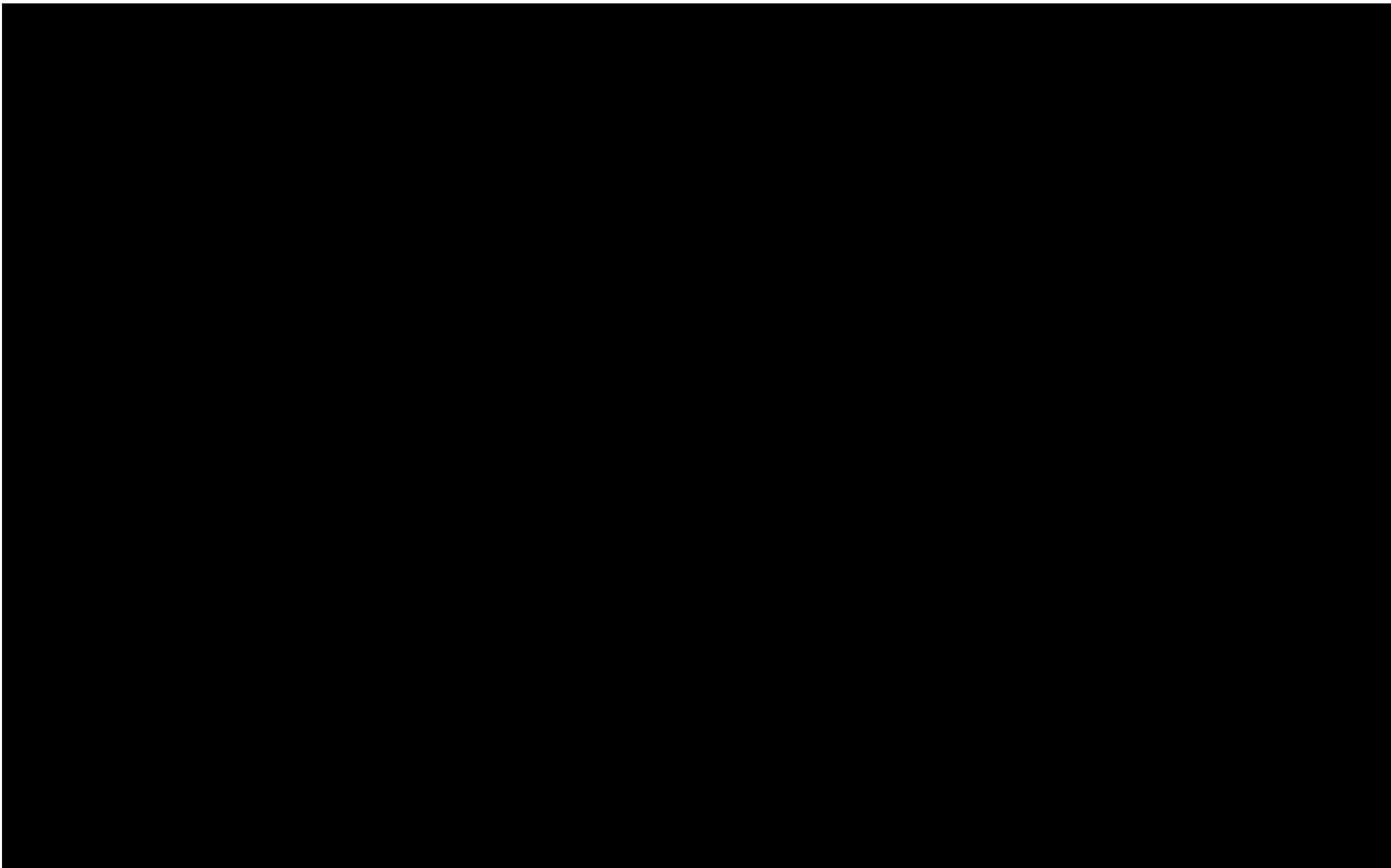


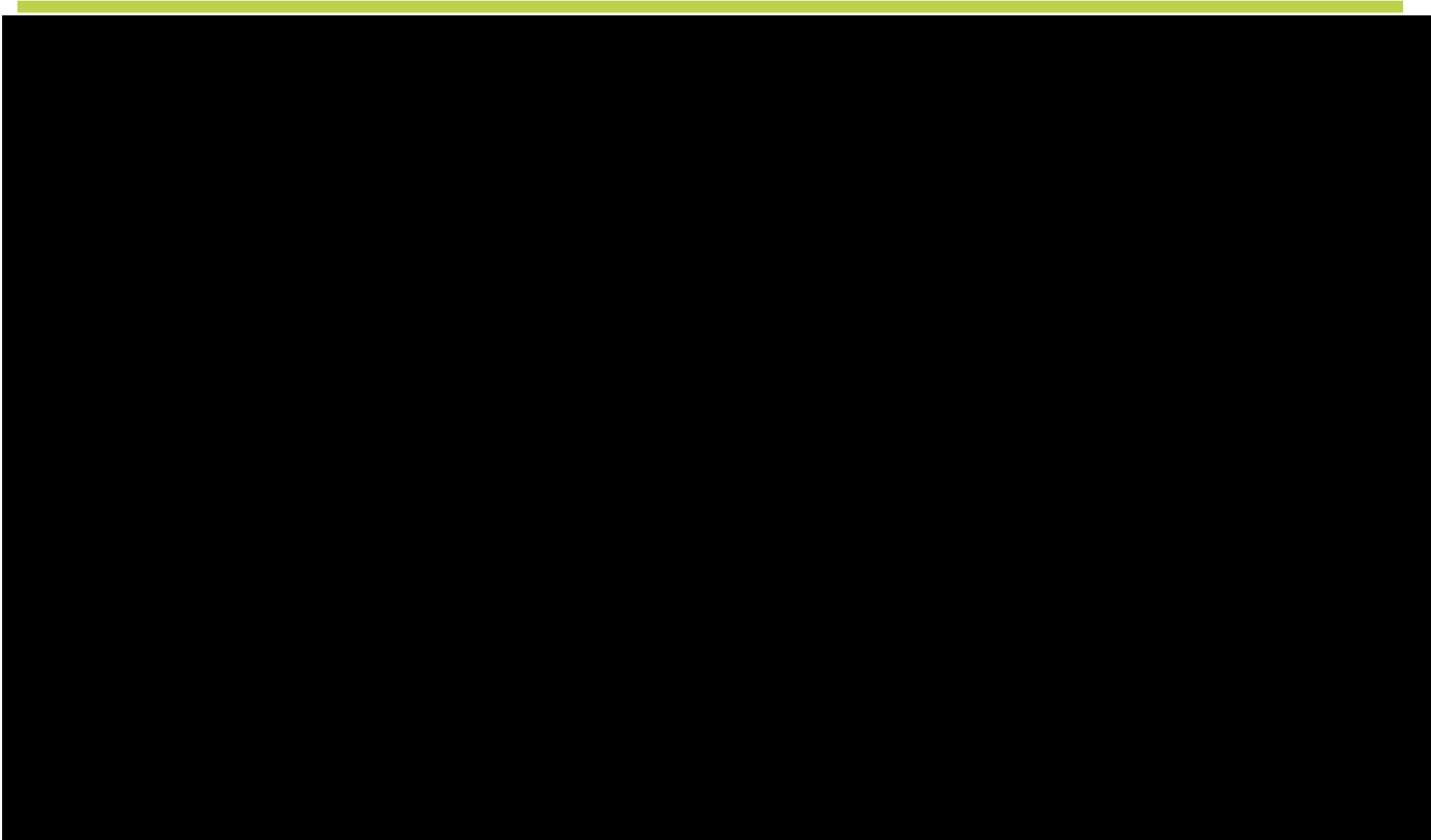


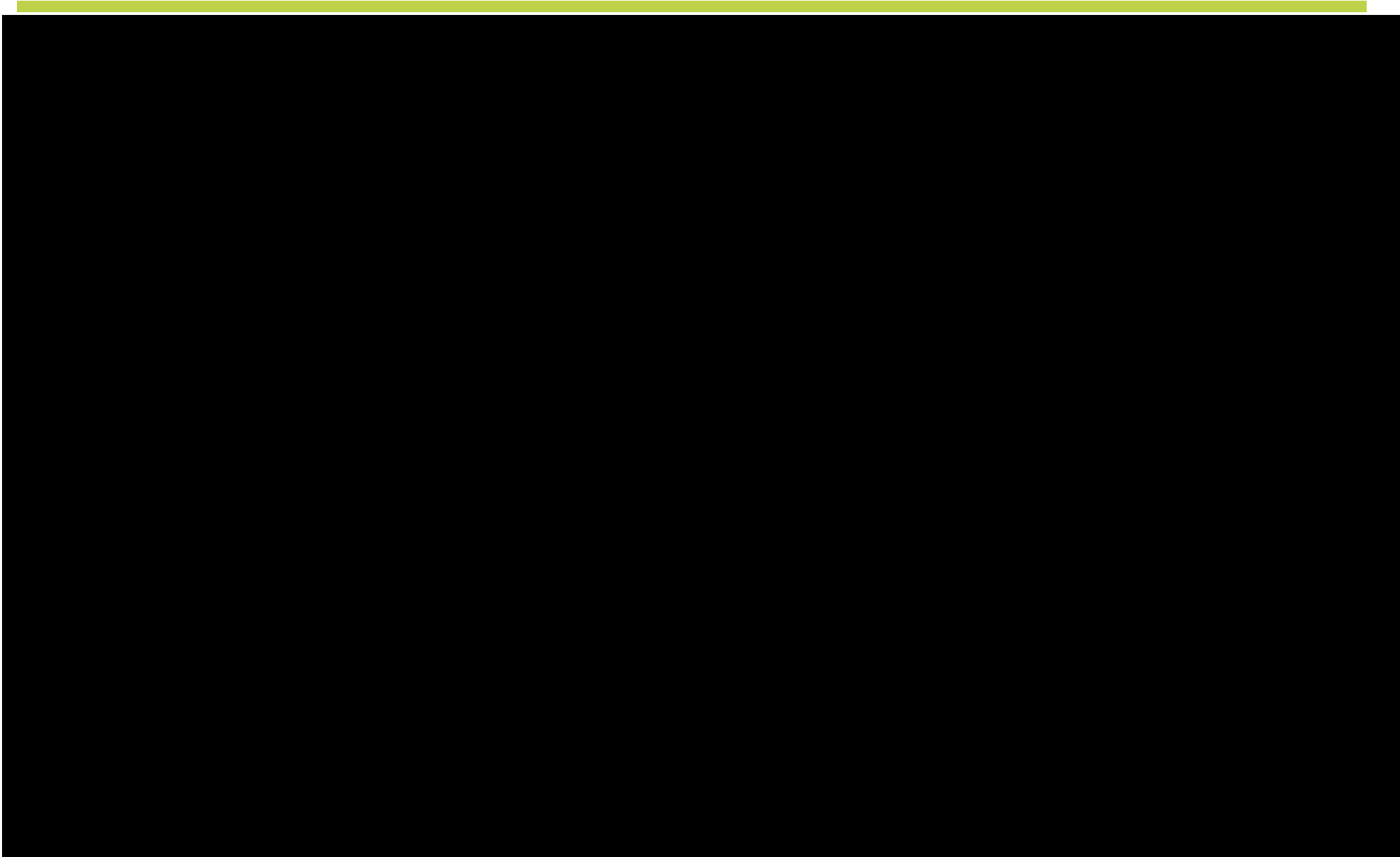


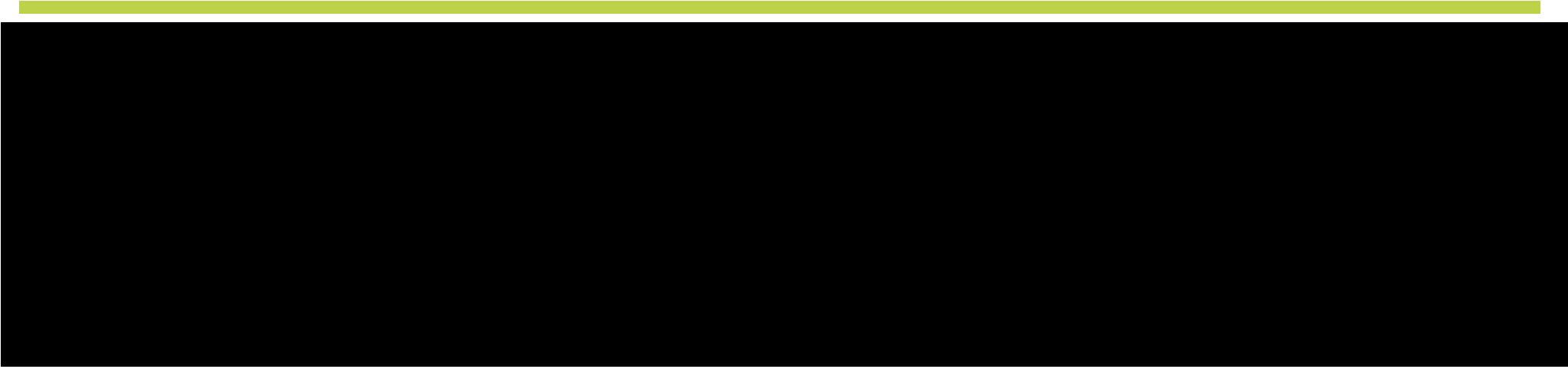












FRUIT FLY SPECIFICATION

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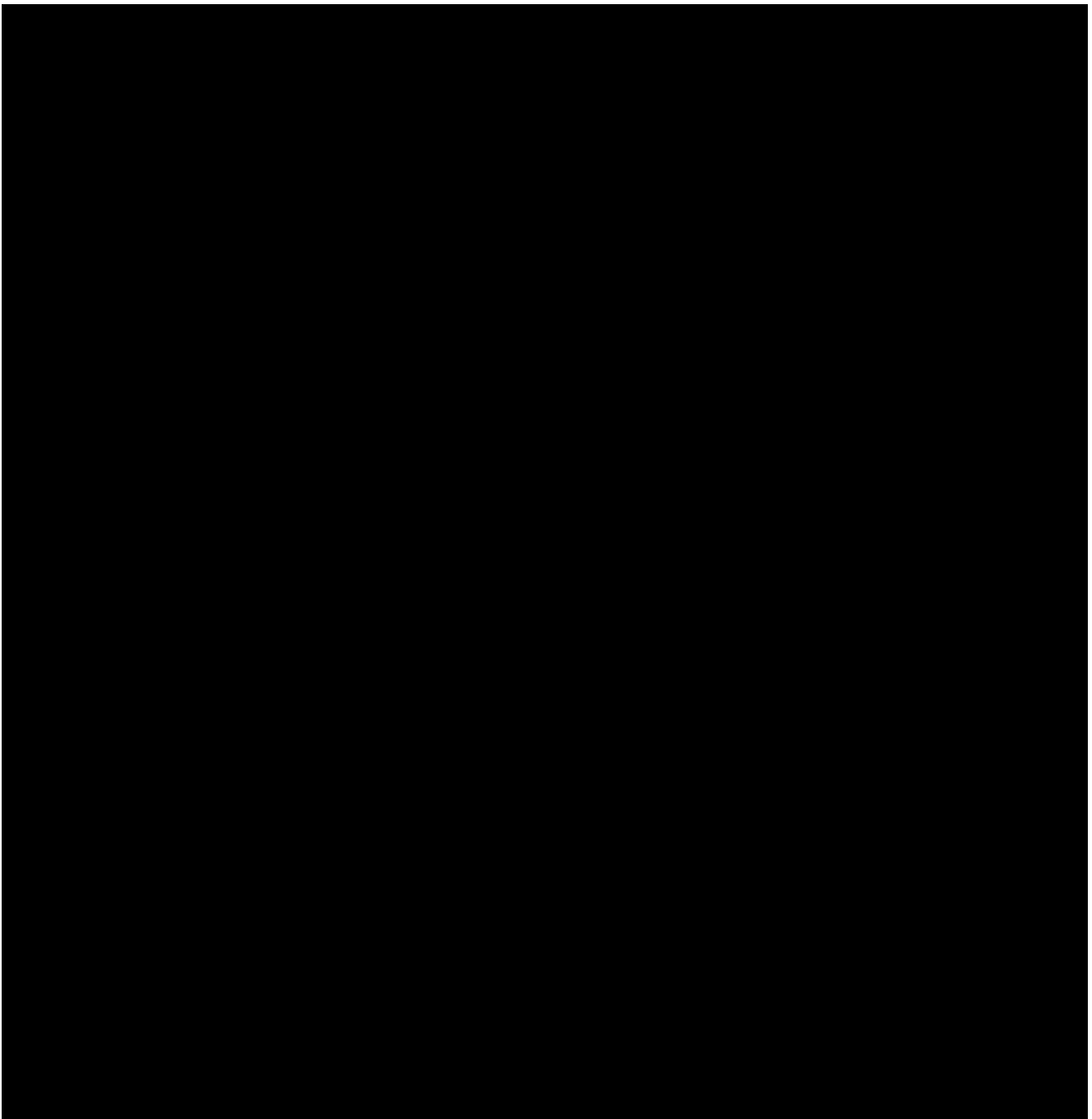
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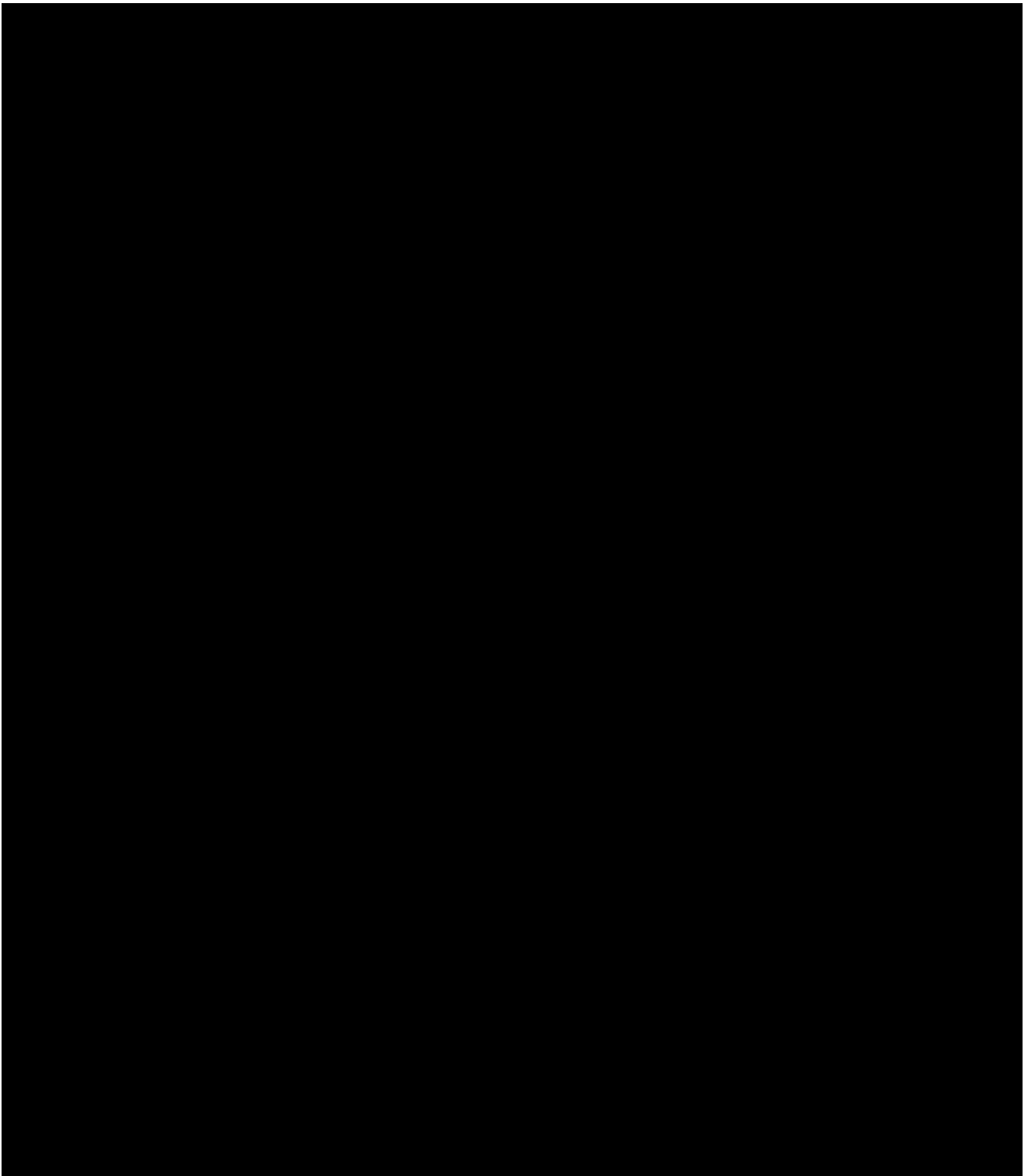
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TRANSPORT ROUTES & PEST PROOFING

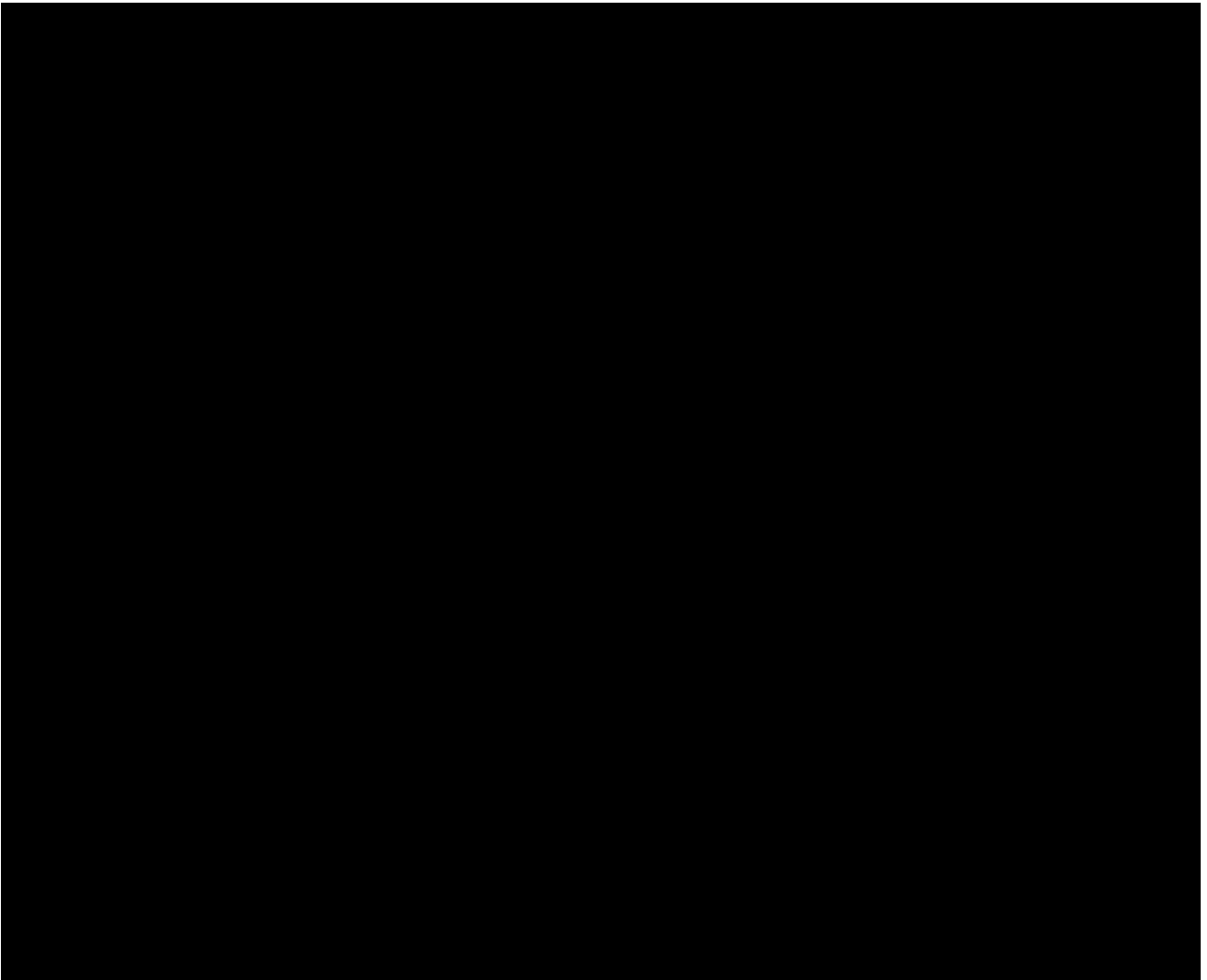


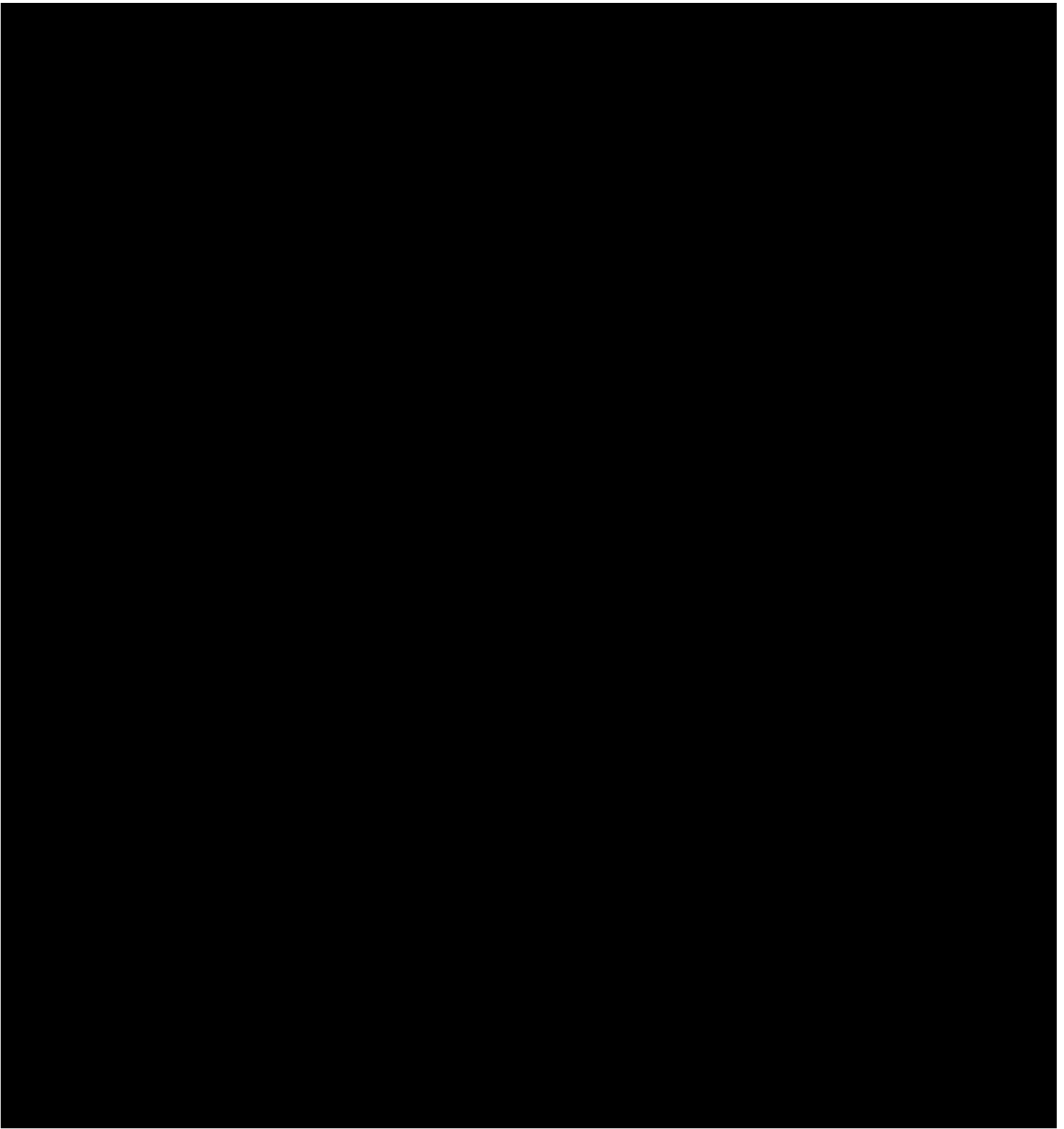
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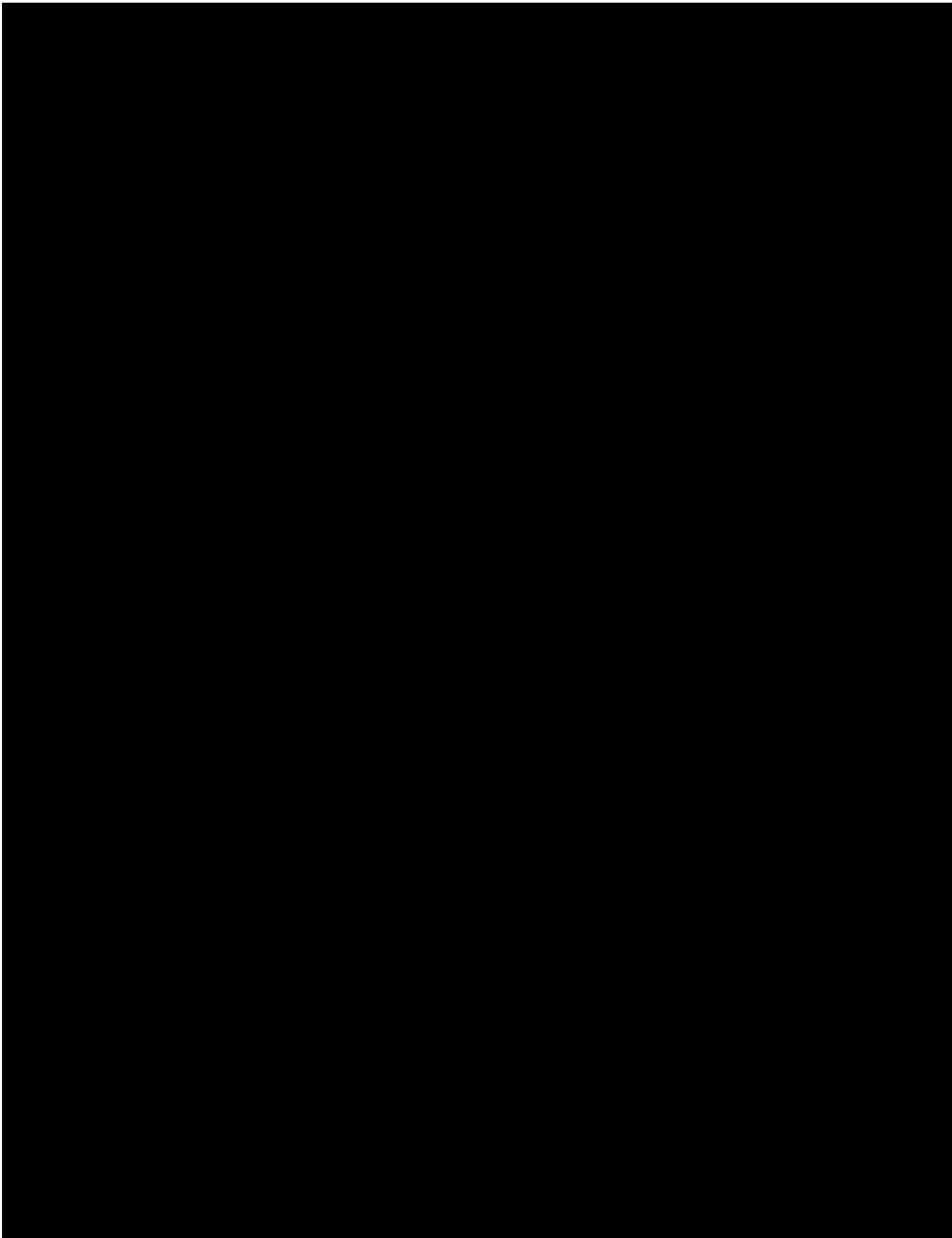
ZESPRI FRUIT FLY ZONE LIST



FRUITFLY - PEST PROOFING SPECIFICATIONS







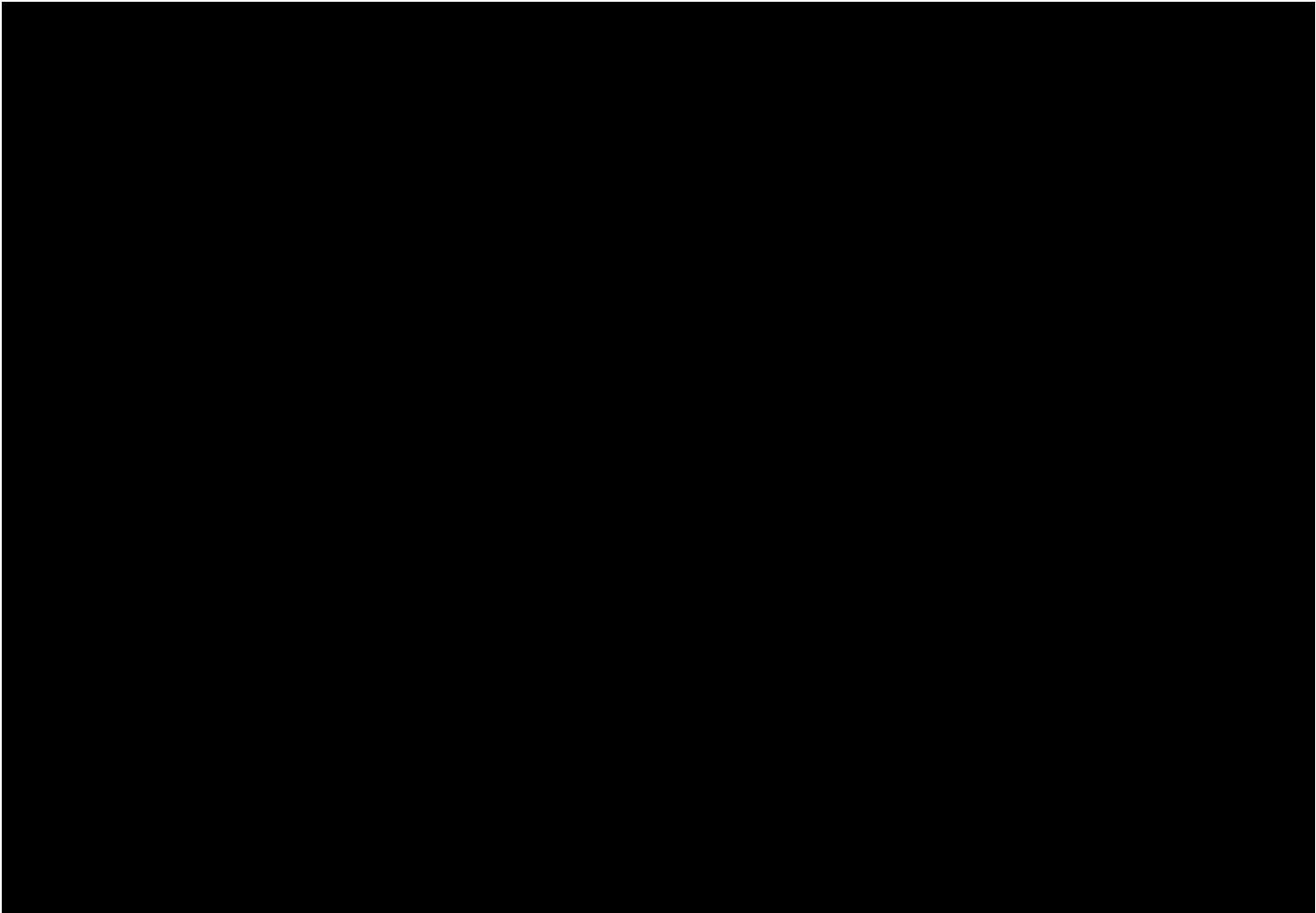


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CHINA MARKET SPECIFICATIONS

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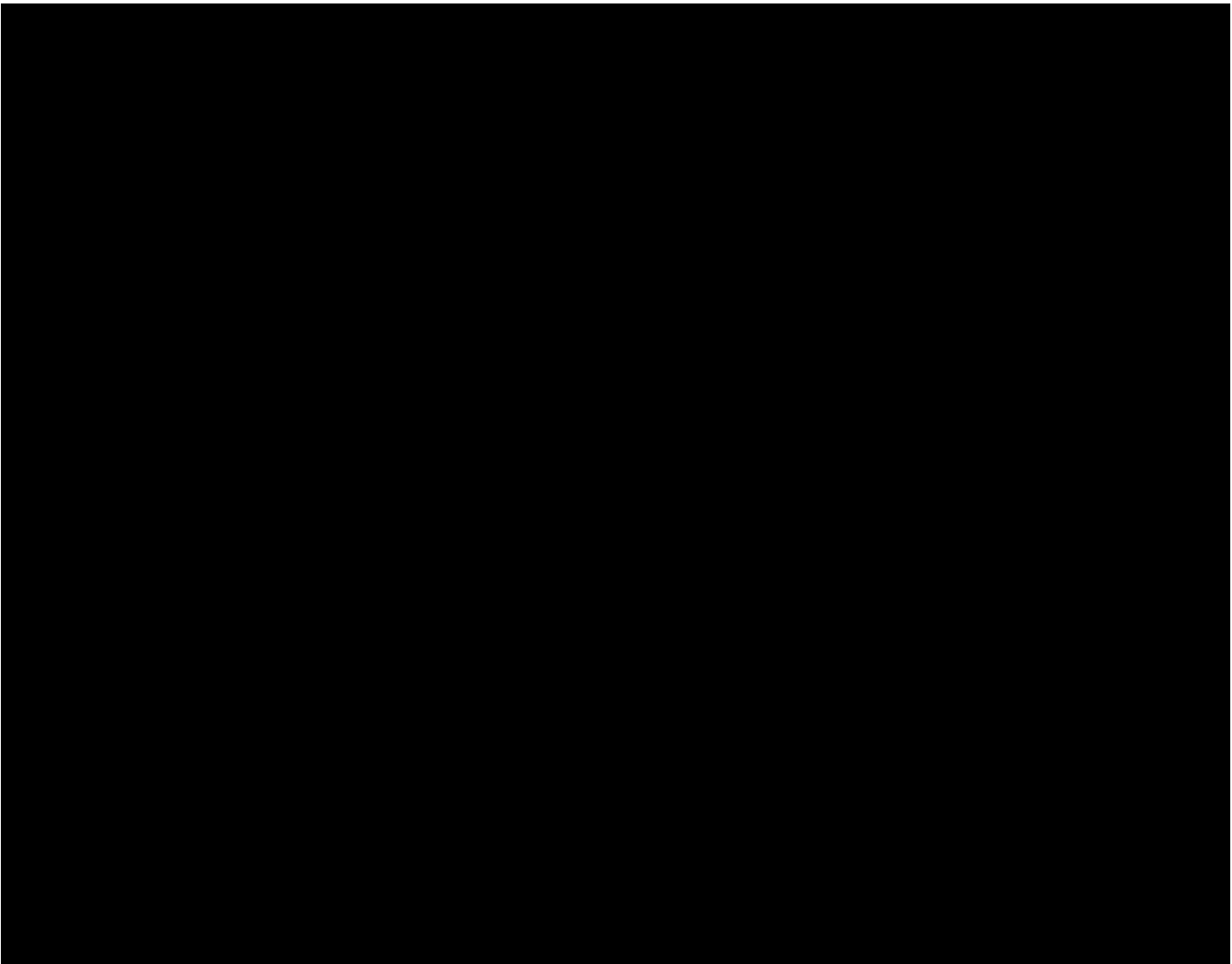
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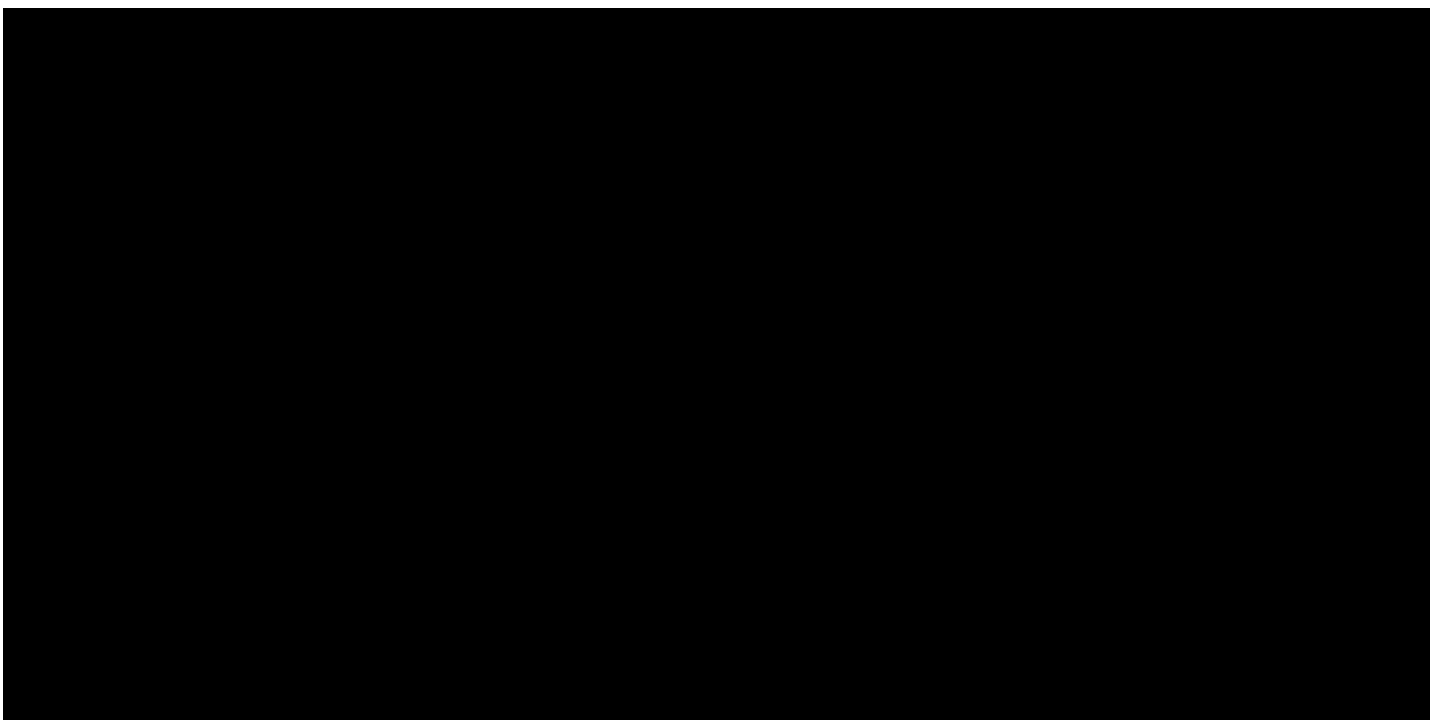


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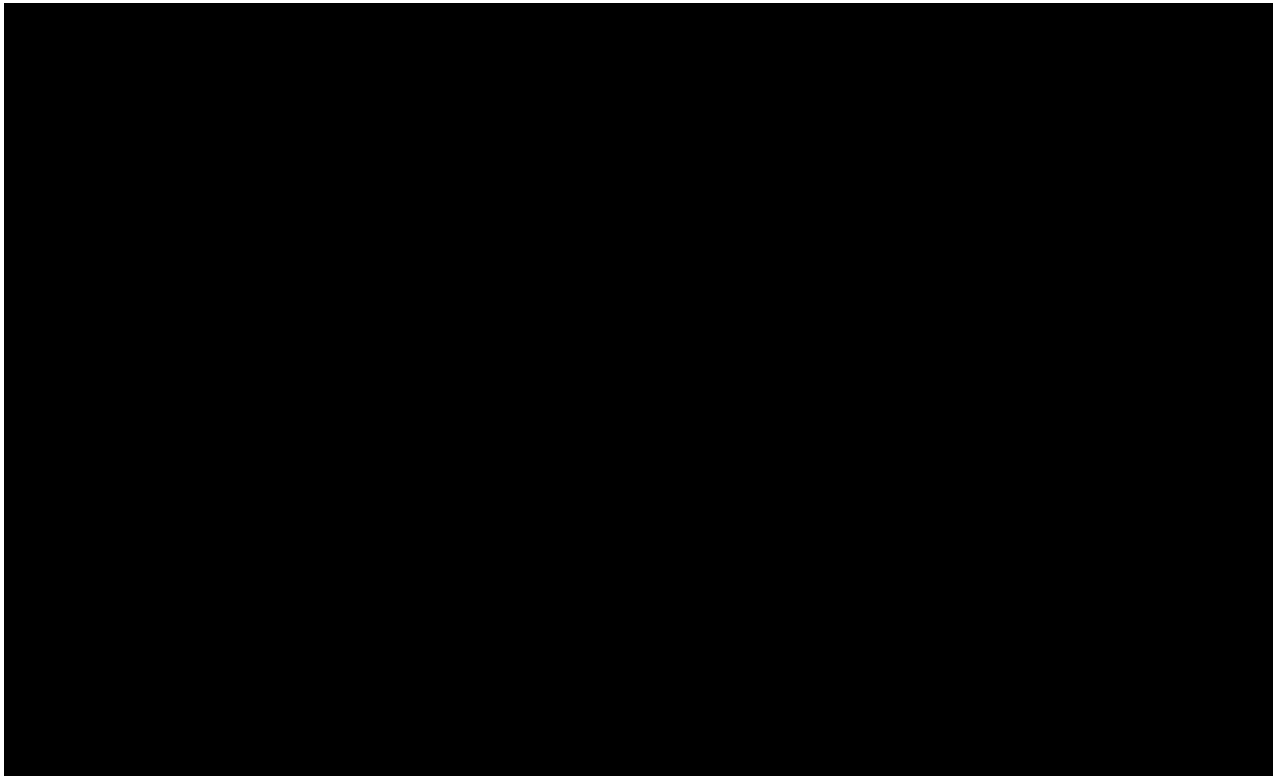
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CHINA PESTS OF CONCERN

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LOADOUT

TRANSPORT AND STORAGE

INVENTORY MANAGEMENT AND EDI

LOADOUT MANAGEMENT



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INFRINGEMENTS	38	1 FEB. 2024



LOADOUT MANAGEMENT

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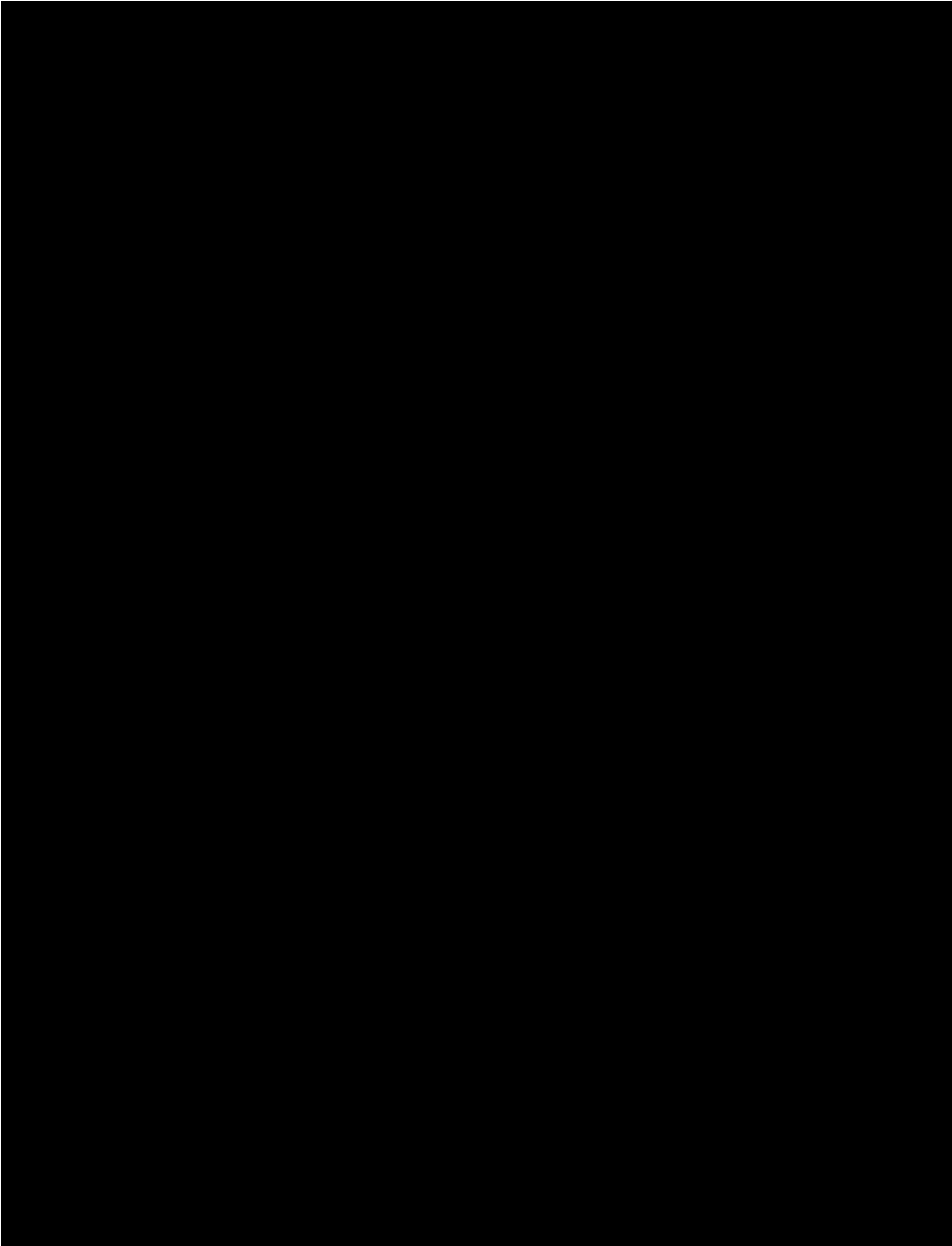
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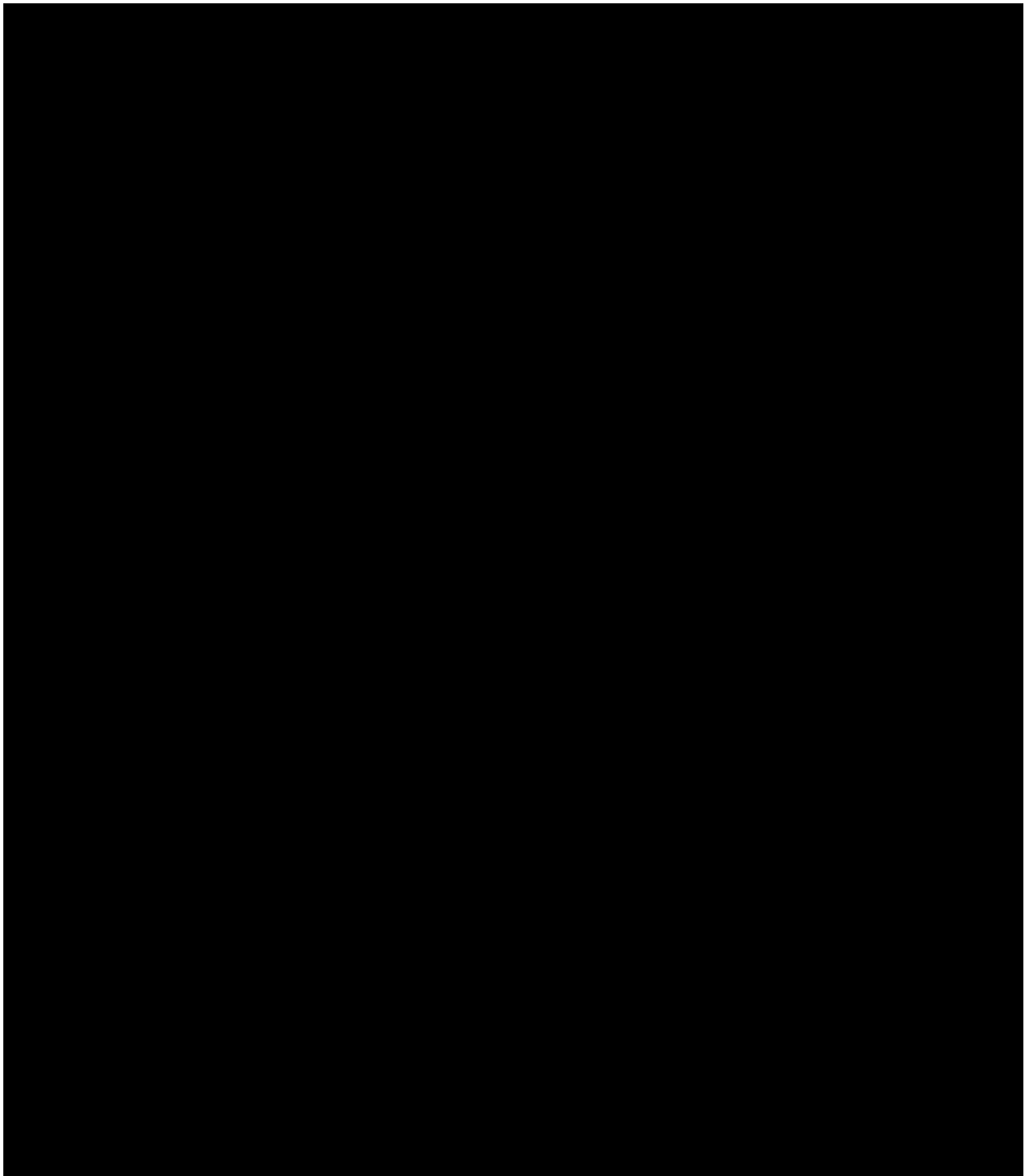
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CONFIRMATION OF PEST PROOFING





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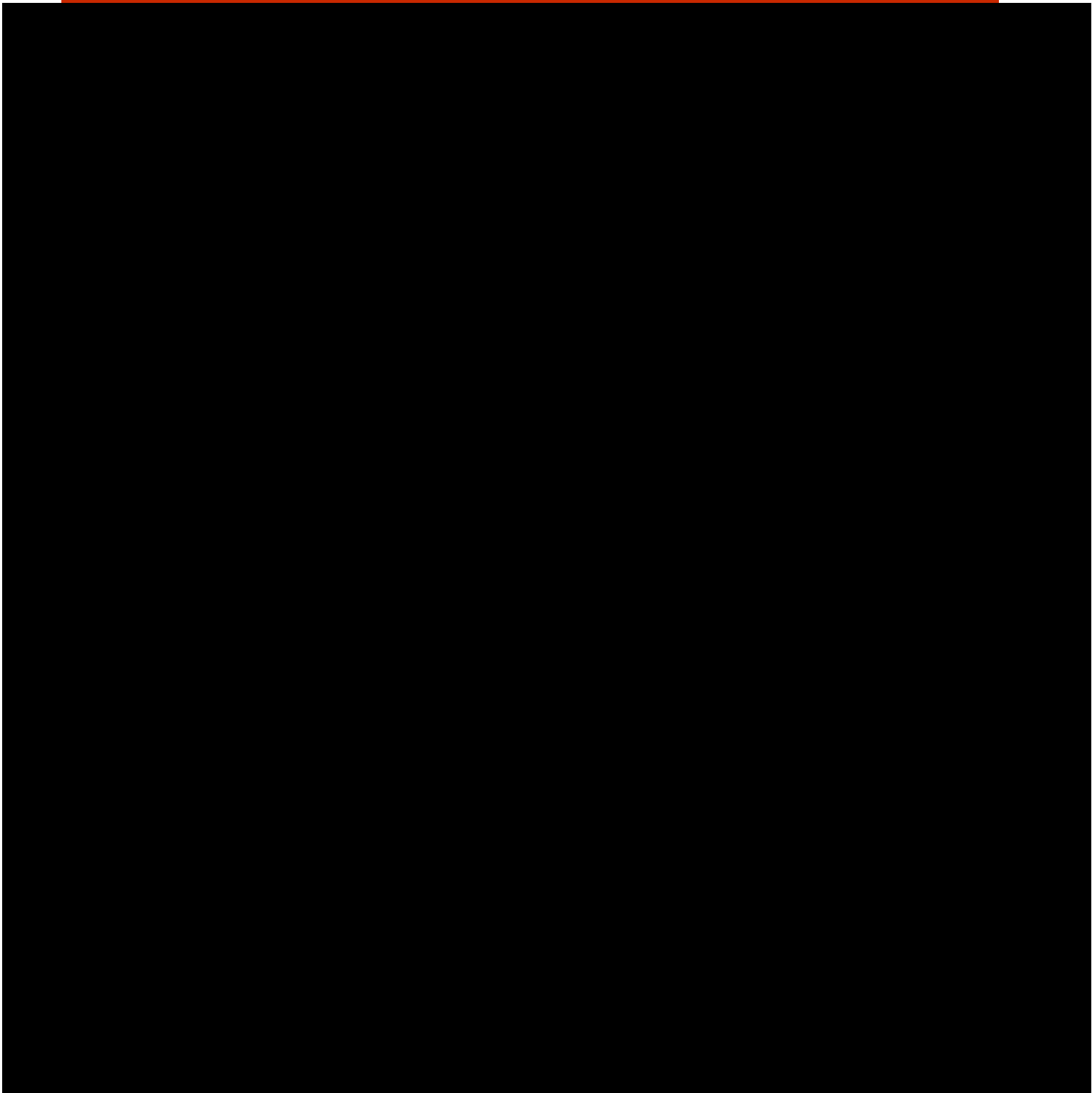
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LOADOUT TEMPERATURE CRITERIA



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INFRINGEMENTS

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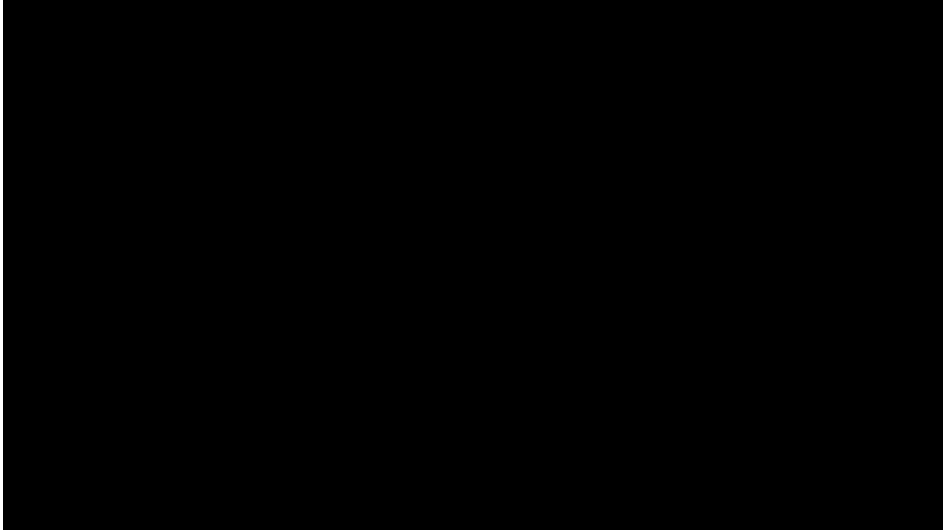
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